

2025-2026

Annual Report

Office of the Chief
Information Officer





MESSAGE FROM THE MINISTER

As Minister Responsible for the Office of the Chief Information Officer (OCIO), I am pleased to present the 2025-26 Annual Report, covering the period of April 1, 2025, to March 31, 2026. This report has been prepared in accordance with the **Transparency and Accountability Act**, and I am accountable for the results it contains.

The OCIO plays a vital role in enabling the business of the Provincial Government. Through the delivery of modern technology, information management services, daily operational support, and cybersecurity protection, the OCIO helps ensure public services remain accessible, reliable, and secure for residents, businesses, and public servants throughout Newfoundland and Labrador.

Over the past year, the OCIO has continued to strengthen government technology and secure digital services. Through additional features added to online services, security enhancements to digital identity solutions, and technology platforms. The OCIO is enabling the Provincial Government to improve how residents and businesses access the information and services they need.

The OCIO is also advancing the replacement of aging technology infrastructure and modernization of key government systems, strengthening cybersecurity, service delivery and creating a foundation for future innovation. Cybersecurity remains a focus for the Provincial Government, and the OCIO works in partnership with the broader public sector organizations to promote cybersecurity, accountability, and public confidence.

The accomplishments highlighted in this report reflect the expertise, dedication, and professionalism of OCIO employees, as well as the strong partnerships that support this work across government, as well as throughout the broader public sector.

A handwritten signature in black ink, appearing to read "Craig Parry". The signature is fluid and cursive.

Hon. Craig Parry
Minister Responsible for the Office of the Chief Information Officer

Table of Contents

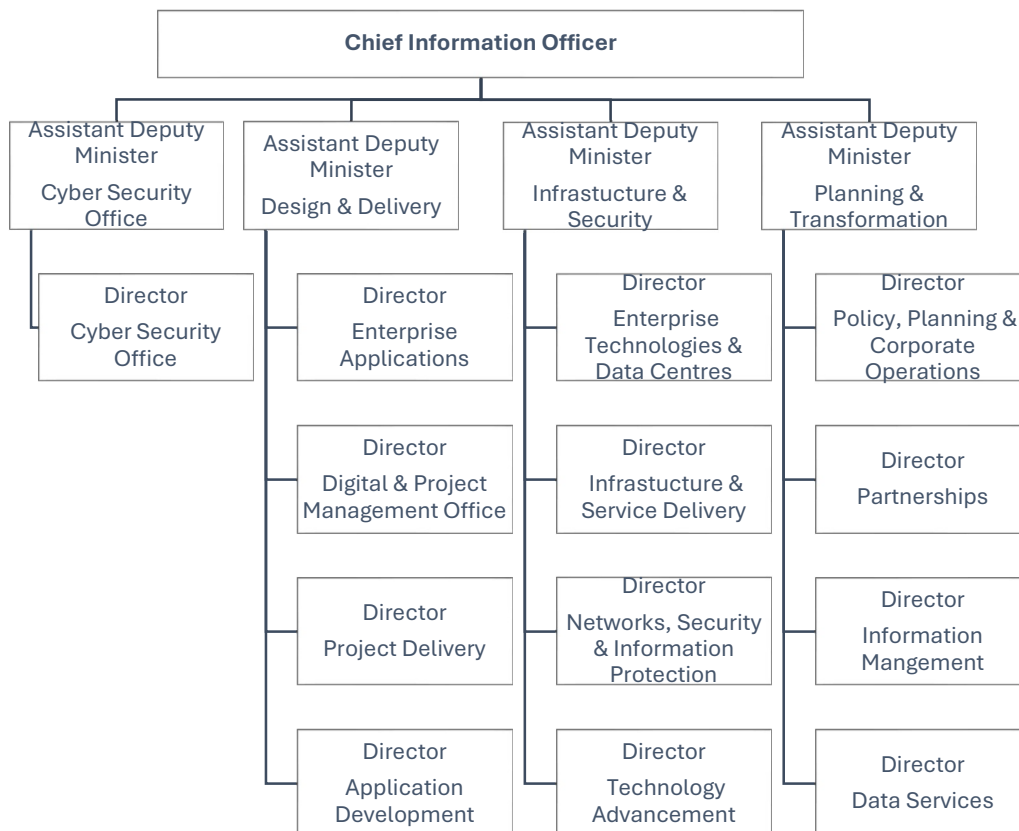
Departmental Overview	2
Organizational Structure	2
Staff and Budget	5
Vision	6
Mandate	6
Lines of Business	7
Highlights and Partnerships	7
Highlights	7
Partnerships	8
Report on Performance	9
Issue One: Modernize	10
Issue Two: Enable	16
Issue Three: Protect	20
Opportunities and Challenges	25
Financial Information	28

Departmental Overview

The Office of the Chief Information Officer (OCIO) provides professional information technology and information management capability to support the business of the Provincial Government and the residents of Newfoundland and Labrador.

Organizational Structure

As of March 31, 2026, the OCIO is structured into four main branches: Cyber Security Office, Design and Delivery, Infrastructure and Security, and Planning and Transformation.



Cyber Security Office

The Cyber Security Office is leading cyber security initiatives within Provincial Government departments and public bodies in Newfoundland and Labrador. The office is committed to protecting the Provincial Government's assets and the integrity and confidentiality of data throughout the province and works collaboratively with provincial public bodies, other provincial/territorial cyber security offices, and federal partners, such as the Canadian Centre for Cyber Security, to fulfill its mandate.

The office's cyber security initiatives emphasize delivering innovative cyber programming and guidance for awareness aligned with Provincial Government objectives and priorities.

The office aims to prevent and address cyber security attacks proactively with standards, best practices, guidelines, and directives, including cyber training, phishing campaigns, social engineering, monitoring, audit, and compliance.

The office provides business continuity and disaster recovery capability guidance including incident response planning services and support.

Design and Delivery Branch

The Design and Delivery Branch is responsible for the Project Management Office (PMO), project delivery, application development and support, the MyGovNL program, and the Enterprise Application Team.

The PMO manages the framework and methodology for project delivery, portfolio management, and reporting. The PMO works very closely with the Project Delivery Division, which is responsible for ensuring projects are delivered to stakeholders and supports the adoption of the technology they deliver.

The Application Development Team is responsible for software development activities, which include developing new solutions and supporting and enhancing existing applications.

The MyGovNL Team is responsible for the entirety of the MyGovNL program, which includes development, support, integration, and service roadmaps.

The Enterprise Application Team supports enterprise applications used across the Provincial Government in the areas of finance, budgeting, human resources, and database technologies. The branch works in collaboration with the Department of Government Services to define the overall digital strategy for the Provincial Government.

Infrastructure and Security Branch

The Infrastructure and Security Branch provides day-to-day, front-line support to ensure OCIO clients have what they need to deliver Provincial Government programs and services, back-end technology support and maintenance, cyber security services to ensure the integrity and availability of Provincial Government's assets including computers, mobile devices, networking, storage, data backup, server infrastructure, enterprise data centre, enterprise infrastructure applications and related technologies. It also provides an Information Protection program and related advisory services to the Provincial Government.

Planning and Transformation Branch

The Planning and Transformation Branch consists of four divisions: Information Management, Policy, Planning and Corporate Operations, Partnerships, and Data Services.

The Information Management Division administers the **Management of Information Act**, develops information management directives, standards, procedures, and guidelines, and provides information management advisory services and guidance to Provincial Government departments and other public bodies.

The Policy, Planning, and Corporate Operations Division manages OCIO's operations, fiscal management (including budget preparation and monitoring), vendor contract management, human resource planning, information technology procurement, cabinet support, facilities management, and occupational health and safety.

The Partnerships Division is responsible for cultivating strong client relationships and ensuring the strategic direction of the OCIO aligns with the priorities of Provincial Government departments, agencies, boards, and commissions. It also leads digital transformation and training initiatives, supporting clients in adopting and integrating modern technologies by preparing them for changes in business processes.

The Data Services Division is responsible for providing data services to Provincial Government departments, incorporating department data needs into digital solutions, and implementing a governance framework to ensure appropriate data use and data sharing for service delivery and decision-making.

Staff and Budget

The OCIO's head office is located at 40 Higgins Line in St. John's. There are six regional offices in Clarenville, Corner Brook, Gander, Grand Falls-Windsor, Happy Valley-Goose Bay, and Stephenville.

The breakdown of staff and budget by division for fiscal year 2025-2026 is detailed below:

Branch	# of Employees	Budget
Cyber Security Office	5	\$ 1,030,800
Design and Delivery	157	\$ 28,174,500
Infrastructure and Security	153	\$ 29,124,600
Planning and Transformation	36	\$ 4,521,000
Total:	351	\$ 62,850,900

Vision

To enable the business of the Provincial Government by establishing an inclusive, modern workforce providing industry class daily support, modern technology, and information management services to the public service and the residents of Newfoundland and Labrador.

Mandate

The OCIO operates as an entity within Executive Council, governed by the **Executive Council Act**, and is responsible for:

- Information technology and information management coordination, planning, budgeting and policy development.
- Daily customer support for departments.
- Cyber security protection of Provincial Government's technology assets.
- Developing and operating computer systems and infrastructure for Provincial Government departments, agencies, boards, and commissions that are directly supported by the administrative support services of departments.
- Expenditure and procurement of information technology goods and services.
- Administering the **Management of Information Act**.

- Managing information technology-related agreements and contracts.
- Providing consultative services, particularly in information management.
- Working collaboratively with the private information technology sector to maximize business opportunities while meeting the information technology and information management needs of Provincial Government.

Lines of Business

The OCIO has aligned its organizational structure with its primary business lines to meet client needs more effectively.

- Cyber Security Office
- Design and Delivery
- Infrastructure and Security
- Planning and Transformation

Highlights and Partnerships

Highlights

During 2025-2026, the OCIO was responsible for managing a large portfolio of information technology projects and initiatives for departments and supporting public bodies.

From April 1, 2025, to March 31, 2026, the OCIO successfully met all its 2025-2026 objectives outlined in the 2023-2026 Business Plan, advancing modernization across workforce development, business processes, and essential Provincial Government technologies.

During the past fiscal year, an important highlight is the completion of the Microsoft 365 (M365) implementation to all core Provincial Government departments. The OCIO led

the roll out of this enterprise-wide application package and led training workshops throughout the province. While change management and training continues, this work provides access for all employees to new M365 productivity tools and opportunities to improve how Provincial Government completes overall service delivery.

The physical technology infrastructure of Provincial Government also received significant upgrades in 2025-2026. As part of a multi-year project, in 2025-26, several government buildings received upgrades of physical cabling, along with deployments of network switches, firewalls, wireless access points, all to improve the connectivity and reliability of the network that employees require for program service delivery.

The OCIO led Provincial Government employees through cyber security awareness training offerings, which were broadened and updated to reflect the evolving threat landscape. New and updated content was delivered to departments and public bodies, focusing on high-risk areas such as phishing, social engineering, and emerging artificial intelligence (AI)-related threats.

During 2025-26, the OCIO successfully completed the pilot of a new partnerships approach with departments. This approach included the launch of a new online dashboard, accessible by departments. The dashboard enables departments to prioritize technology requests, in alignment with departmental strategic initiatives for better program and service delivery.

Partnerships

The OCIO worked with external technology partners and vendors on several activities, including:

- Continued Federal-Provincial-Territorial collaboration, with key focus areas of AI, cyber security and digital service delivery.

- Established collaborative working groups across the public sector, including technology leaders from the various public service entities through the Heads of Technology, and Cyber Security Office event programming.
- Facilitated opportunities for 17 registered private sector information technology vendors via the OCIO's Managed Service Provider program.
- Engaged with TechNL events.
- Participated in Reverse Trade Shows with the Public Procurement Agency and ecoNext to educate the private sector on technology procurement opportunities with the Provincial Government hosted by TechNL

Throughout 2025-2026, the OCIO has also invested heavily in partnering with departments, leading them through various technology analysis and planning initiatives. These engagements represent significant effort and are laying the foundation for future work to improve Provincial Government's overall technology profile. Noteworthy examples of these initiatives include:

- Collaboration with the Department of Justice and Public Safety on the Audio-Visual Digital Enhancement Strategy for the courts.
- Engagement with the Public Service Commission to finalize procurement of a Learning Management System to replace end-of-life technology with an enhanced technology platform.
- Working with Treasury Board Secretariat and the Department of Health and Community Services on technology upgrade analysis and procurement activities.
- Leading analysis and planning work for mainframe technology replacements including systems that support Student Aid, Income Support, Medical Care Plan (MCP) and Motor Registration.

Report on Performance

In accordance with the **Transparency and Accountability Act**, this section is an account of the OCIO's progress in meeting the 2025-2026 objectives and

accompanying indicators as outlined in the 2023-2026 Business Plan. Indicators for plan objectives outlined below were developed by senior management and identified activities to address planned results.

Issue One: Modernize

Information technology is constantly evolving and creating new opportunities for innovation. As previously announced in Budget 2023-2024 - Modernizing Government's Information Technology Assets with a \$50 million investment - the OCIO is continuing its journey to modernize Provincial Government's information technology assets, associated policies, and staff skills to spur innovation, operational improvements, and connectivity with the province's citizen and business stakeholders securely.

Goal

By March 31, 2026, the OCIO will have modernized its workforce, its processes (e.g., operational and service delivery frameworks), and Provincial Government's foundational technologies.

2025-26 Objective

By March 31, 2026, the OCIO will have implemented the operational sustainment phase of the modernization plan.

Indicators and Accomplishments

Indicator (Planned)	Accomplishments (Actual)
Completed infrastructure modernization and upgrades for identified departments and physical office spaces.	Confederation Building East Block and West Block network upgrades

	and installation of new wireless installation. • Motor Registration network upgrades and new wireless installation. • Municipal Assessment Agency migration to M365 Teams. • Phase 1 of network and infrastructure upgrades to Royal Newfoundland Constabulary headquarters. • Improved Internet Service Provider redundancy across all Provincial Government departments.
Implemented replacement of key legacy technologies.	• Access to Information and Protection of Privacy (ATIPP) Case Management System. • Early Learning Gateway (numerous enhancements and major Operating Grants Program release). • Request for Staffing Action (RSA) implementation. • Resource Enforcement Information Management System implementation • Replacement of end point devices (e.g. laptops) for Provincial Government employees, as well as boardroom upgrades.
Initiated remaining phases of the mainframe modernization project.	• Creation of Cloud development framework to support mainframe replacement.

Delivered modern policies and processes related to modern technology.	• Conducted function-based appraisal of Intergovernmental Affairs records processes, recommending full HPRM adoption and transition to function-based classification to improve metadata, searchability, and reporting. • Delivered targeted staff training on information management in M365 Teams and transitory records handling to support modern digital work practices and policy compliance.
Delivered enhanced modern Information Management programming.	• Led and supported departmental HPRM migrations during Provincial Government restructuring, ensuring continuity of recordkeeping while advancing modernized classification structures, metadata, searchability, and reporting capabilities. • Established a new HPRM database for the Department of Seniors, consolidating records from two legacy departments into a modern information management framework. • Supported multiple clients in developing and obtaining Government Records Committee approved Records Retention and Disposal Schedules, strengthening

	lifecycle management and compliance. Delivered enterprise information management advisory, training, and implementation support to advance consistent, modern practices across departments
--	---

Discussion of 2023-2026 Performance

The OCIO's modernization activities have successfully focused on technology debt by transforming legacy technologies, processes, and service delivery models to create a more agile, efficient, and user-centered organization. By creating a path to adopt cloud-based platforms, automating manual processes, and integrating modern digital tools, Provincial Government departments can utilize technology to improve service reliability and enhance employee productivity.

Over the last three years, the OCIO's modernization work with departments enabled greater flexibility to respond to changing business needs while providing a foundation for innovation, data-driven decision making, and continuous improvement.

Report on 2023-2026 Goal Indicators:

Cyber security, solution delivery, cloud computing, disaster recovery, and government data framework modernization	Modernized security technologies and cyber frameworks were introduced; project delivery and cloud programming approaches were updated; cloud development foundations were created; and a Data Management/Data Services function was established.
--	--

IM policy modernization	Information management directives, standards and guidance were reviewed and updated, including materials for instant messaging, Microsoft Teams, transitory records and corporate records management. Function-based appraisal, HPRM migrations, retention schedules, training and advisory support further modernized IM practices.
Cyber security policy modernization	The Cyber Security Office was created and the cyber security framework updated to reflect secure-by-design principles, enhanced authentication, governance, risk and compliance practices, and evolving threats.
Operational controls and tier one service modernization	Service Desk hours were expanded, the internal Help site was redesigned, and focus groups informed an IT service modernization plan.
Collaboration technology modernization	Microsoft 365 and Teams were deployed across core Provincial Government departments, supported by webinars, in-person training, a SharePoint Learning Hub and ongoing change-management activities.
Enterprise resource planning and case management enhancements	PeopleSoft HRMS was upgraded, planning progressed for core enterprise resource planning modernization, and an enterprise case management strategy using the Microsoft Power Platform was advanced. Several case management solutions were delivered,

	including ATIPP and other departmental applications.
Government Wi-Fi and mobile workforce expansion	• WAN speeds, satellite connectivity and Provincial Government Wifi infrastructure were expanded; network and wireless upgrades were completed at identified sites; and mobile access to enterprise tools and collaboration features was advanced.
Legacy technology replacement	• Legacy modernization advanced across mainframe, VB6, Access and Oracle technologies. Replacement solutions and upgrades were delivered for several applications, while later mainframe phases and other major replacements remained underway.
Employee training, skills, apprenticeship, and wellness program implementation	• Individual learning plans, an employee training portal and a Wellness Program were implemented. Extensive M365, Copilot, information management and cyber security training was delivered, and an online Journeypersons Registry was completed.
Organizational structure and process modernization	• The OCIO realigned its structure into four branches, established the Cyber Security Office and a Data Services function. The Project Management Office modernized its practices, adopting agile and hybrid approaches, with revised internal procedures and service-delivery processes.

Issue Two: Enable

The OCIO will enable Provincial Government's departmental visions and goals through enhanced operational support, modern technology, and partner advisory services.

Goal

By March 31, 2026, the OCIO will have:

- Expanded evidence-based decision-making technologies for Provincial Government departments.
- Implemented more online services to improve resident and business interactions with Provincial Government.
- Enhanced departmental partnerships to maximize the potential and value of Provincial Government's technology investment.
- Enhanced service to departments.

2025-26 Objective

By March 31, 2026, the OCIO will have:

- Continued online service expansion.
- Continued implementing modern functionality with associated training to line departments.
- Enabled modern mobile technology.

Indicators and Accomplishments

Indicator (Planned)	Accomplishments (Actual)
Continued project delivery on departmental requests.	• Apprenticeship: Online Journeypersons Registry completed to enable online search capabilities.

	• Supported the Department of Government Services implementation of Speed Camera Image Capture and Enforcement upgrades. • Implementation of Videoconferencing for Office of the Auditor General. • M365 migration of the Office of the Chief Electoral Officer.
Expansion of awareness programming to the public service in the areas of AI, information management, technology usage, cyber as well as general core technology competencies.	• Implemented an online ChatBot for the Provincial Government website. • Completed the pilot of a new partnerships approach with departments and began implementation across all departments in accordance with a newly developed rollout plan. • Delivered Community-of-Action in person and virtual events under the Cyber Security Office for Provincial Government and Crown Corporations. • Delivered 27 M365 webinars and 18 in-person Co-pilot training sessions to Provincial Government employees, supported by the launch of a new SharePoint Learning Hub. • Delivered a comprehensive information management education and awareness program across the public service, totaling 62 sessions in 2025–2026 significantly expanding reach and engagement. • Provided 15 information management-focused M365 sessions and participated in

Implemented the data services division to enable line departments.	30 M365 webinars, ensuring guidance was embedded in broader technology adoption and use. • Delivered targeted training on transitory records (6 sessions) and general information management practices (5 sessions) to strengthen compliance and day-to-day information handling. • Facilitated information management Community sessions (2) and Directors' Forums (2) to build awareness, promote best practices, and support knowledge sharing across departments. • Ensured consistent presence and advisory support across all sessions, reinforcing integration of information management principles within modern digital tools and workflows. • The OCIO worked with departments to develop AI and other analysis tools to facilitate data driven decision making.
---	--

Discussion of 2023-2026 Performance

Enablement is about empowering employees, departments, and stakeholders with the tools, skills, and information they need to succeed. Over the last three years, the OCIO's initiatives have provided up to date training and awareness programming for emerging technology such as AI and cyber advancements, secure access to technology, fostering collaboration through updated workplace solutions, and

developing digital capabilities across Provincial Government. By enabling people with the right training and support, the OCIO has enabled departments to improve productivity, strengthen engagement, and create an environment where collaboration and service delivery can thrive.

Report on 2023-2026 Goal Indicators:

MyGovNL technology modernization and service expansion	MyGovNL added and expanded services, including the addition of health records, enhanced vehicle and driver services, Early Learning Gateway and other resident-facing functions.
Government data collection, standardization, access, and usability improvements	A Data Services function was established. The OCIO also worked with departments on AI and analytical tools to support evidence-based decisions and a governance framework for appropriate data use and sharing.
Digital credential verification initiative advancement	The MyGovNL platform expanded its digital identity and related service-access work.
Modern technology implemented for line departments, including departmental technology innovation process	Modern solutions were delivered for multiple departments, including online portals, application upgrades, videoconferencing, enforcement technology and M365 migrations.

Customer service process enhancement	• The internal Help site was redesigned, Service Desk coverage was expanded, with service-call monitoring and focus groups informing improvement initiatives. • A new departmental partnerships and prioritization framework was developed, piloted and supported by an online dashboard
End user modern technology training program implementation	• The OCIO delivered end-user programming through M365 webinars, in-person Copilot sessions, on-site engagements, information management education, cyber security awareness sessions and a SharePoint Learning Hub.

Issue Three: Protect

Cyber security threats against Provincial Government services and assets are evolving.. Residents and businesses must be reassured that the Provincial Government is providing services and keeping services and assets safe from unauthorized access and usage. The OCIO will continue to evolve its cyber security programming to protect the province against dynamic security threats to sustain asset availability, integrity, and confidentiality.

Goal

By March 31, 2026, the OCIO will have:

- Implemented a Cyber Security Office.
- Fostered cyber security resources and culture within government's public service.
- Modernized the cyber security framework, including partnerships with subject matter experts.
- Proactively strengthened Provincial Government's cyber security posture in response to evolving technology and security risks.

2025-26 Objective

By March 31, 2026, the OCIO will have continued to evolve Provincial Government's cyber security program and provided additional cyber security education and awareness to public service.

Indicators and Accomplishments

Indicator (Planned)	Accomplishments (Actual)
Increase sources for and frequency of threat intelligence.	• The Provincial Government expanded its access to threat intelligence through strengthened partnerships with federal agencies, interprovincial counterparts, and industry providers. The frequency and consistency of threat intelligence monitoring and dissemination were enhanced, improving situational awareness across Provincial Government. • Threat intelligence has been more directly integrated into operational and decision-making processes,

	supporting earlier identification of emerging risks, improved prioritization of vulnerabilities, and more timely incident response actions.
Continue to expand cyber security education content, awareness, and training available to Provincial Government and other public bodies.	Delivered 10 cyber security awareness sessions to the broader public service, covering cyber threats, data privacy, secure technology use, security culture, quantum risks, and emerging trends identified by Microsoft and the Canadian Centre for Cyber Security.
Implement modernized security and cyber practices, including program enhancements related to governance, risk, and compliance.	- Progress was made to modernize governance, risk, and compliance practices across the enterprise. This included enhancements to risk assessment processes, strengthened oversight of security requirements, and improved integration of security considerations into project delivery and procurement activities. - Roles, responsibilities, and decision-making frameworks were further clarified, supporting more consistent and defensible approaches to managing cyber risk. Updated policies and practices better align with current threats and industry standards.

Increase Provincial Government's security posture to protect citizens' data.	• The Provincial Government's overall cyber security posture evolved through improvements to protective controls, monitoring capabilities, and incident response readiness. Efforts to strengthen vulnerability management and proactive risk mitigation reduced exposure to cyber threats. • Enhancements to data protection practices - including classification, access controls, and security assessments - improved the safeguarding of sensitive information. • These initiatives support increased public trust in the Provincial Government's ability to protect services to the province and protect citizen data.
---	---

Discussion of 2023-2026 Performance

During the 2023-26 reporting period, the OCIO's protection initiatives focused on safeguarding Provincial Government's assets, information, and services against evolving risks and threats. These initiatives used a comprehensive approach to cybersecurity measures, data governance, privacy controls, regulatory compliance, and business continuity planning. By embedding security into technology, processes, and culture, the OCIO has supported Provincial Government's efforts to reduce risk, maintain trust, and ensure the resilience of critical operations. Strong protection practices help departments operate programs confidently while supporting innovation and digital transformation initiatives.

OCIO's security leadership in the public sector requires a proactive and strategic approach, balancing innovation, service delivery, and risk management. As our Provincial Government continues to expand its digital services, adopt new technologies, and leverage data to improve citizen outcomes, cyber security has become a critical enabler of public trust and operational resilience. Protecting information assets is not solely a technology challenge but a business imperative that must be embedded across governance, processes, and organizational culture.

A key focus for public sector leaders is building resilience against increasingly sophisticated cyber threats. The OCIO continues to lead Provincial Government's investments in security capabilities and the development of a skilled workforce capable of adapting to a rapidly evolving threat landscape. Through ongoing training, knowledge sharing, and collaboration, employees and residents now have more tools to strengthen their ability to prevent, detect, and respond to cyber incidents.

Report on 2023-2026 Goal Indicators:

Educating the public service with cyber awareness training	• Cyber security awareness content was refreshed and expanded through courses, campaigns, Community of Action events, digital channels and in-person sessions. • Training addressed phishing, social engineering, privacy, secure technology use, AI-related threats and other emerging risks.
Updating cyber protection technology, processes, and skill	• The OCIO modernized security tools, email threat detection, scanning, monitoring and vulnerability management; updated cyber

	frameworks and operational playbooks; strengthened governance, risk and compliance processes; and supported staff learning plans and skills development.
Collaborating with partners for advisory services	The OCIO strengthened collaboration with federal, provincial, territorial, public-sector, post-secondary and industry partners. These relationships supported threat advisories and intelligence, recruitment, knowledge sharing, Community of Action activities and broader cyber security guidance.

Opportunities and Challenges

During 2025-2026, the OCIO worked to meet the objectives in its 2023-2026 Business Plan and provided information technology, information management, and information protection support to departments as an increased number of online services were delivered to Newfoundlanders and Labradorians.

Opportunities

Technology is changing how governments and public institutions deliver services, manage operations, and engage with residents. Used well, digital tools can make services faster, more accessible, and more responsive, while also improving data use, coordination, and productivity.

Technology platforms, self-service portals, mobile access, and well-designed online forms reduce wait times and make public services more convenient for residents and businesses.

Technology can also support better decision-making through stronger data collection, analytics, and real-time performance monitoring. Better use of data helps target resources more effectively and respond more quickly to changing citizen needs.

Automation and AI help reduce administrative burden by streamlining processes. Shared technology infrastructure such as cloud platforms and interoperable systems, help agencies collaborate more effectively and deliver more connected services across departments. These opportunities are especially valuable when they are designed around accessibility, user needs, and measurable public outcomes rather than technology for its own sake.

Challenges

Technology change is at an all-time high, bringing challenges of education and training of OCIO employees implementing new technology, along with the education and training of the Provincial Government workforce.

Cyber security remains a major concern because of the threats to sensitive personal, financial, and operational data managed by all levels of governments. The shifting geopolitical landscape has also introduced new complexity related to laws governing technology, including data sovereignty, governance and ethical concerns, particularly with AI, automated decision-making, and data sharing. The Provincial Government must ensure it maintains transparency, accountability, fairness, and compliance with legal and regulatory requirements.

The Provincial Government must also address digital exclusion so that technology does not disadvantage people with limited Internet access, low digital literacy, disabilities, or

language barriers. If these issues are not managed carefully, technology investments can weaken trust rather than strengthen it.

Overall, the Provincial Government has significant opportunity to use technology to improve service quality, efficiency, transparency, and responsiveness. However, those benefits are most likely to be realized with a deliberate approach that combines modernization with sound governance, user-centered design, workforce development, and strong safeguards for privacy and security.

Financial Information

The expenditure and revenue figures included in this document are unaudited and based on public information provided in the Report on the Program Expenditures and Revenues of the Consolidated Revenue Fund for the Year Ended March 31, 2026. Audited financial statements are a requirement at the Provincial Government level and made public through the Public Accounts process; however, the OCIO is not required to provide a separate audited financial statement.

ANNUAL REPORT 2025-2026

	<u>Actual</u>	<u>Estimates</u>	
		<u>Amended</u>	<u>Original</u>
	\$	\$	\$
OFFICE OF THE CHIEF INFORMATION OFFICER			
PLANNING AND TRANSFORMATION			
<i>CURRENT</i>			
4.1.01. PLANNING AND TRANSFORMATION			
01. Salaries	3,676,275	3,676,300	4,102,300
Operating Accounts:			
<i>Employee Benefits</i>	12,881	11,800	11,800
<i>Transportation & Communication</i>	203,861	204,000	204,000
<i>Supplies</i>	39,851	174,300	74,300
<i>Professional Services</i>	312,594	-	-
<i>Purchased Services</i>	39,443	220,400	95,400
<i>Property, Furnishings & Equipment</i>	15,905	33,200	33,200
02. Operating Accounts	624,536	643,700	418,700
Total: Planning and Transformation	4,300,811	4,320,000	4,521,000
TOTAL: PLANNING AND TRANSFORMATION	4,300,811	4,320,000	4,521,000
DESIGN AND DELIVERY			
<i>CURRENT</i>			
4.2.01. DESIGN AND DELIVERY			
01. Salaries	10,767,949	10,769,300	12,313,300
Operating Accounts:			
<i>Employee Benefits</i>	2,811	3,300	3,300
<i>Transportation & Communication</i>	34,913	12,000	12,000
<i>Supplies</i>	1,464,533	1,922,000	1,922,000
<i>Professional Services</i>	578,955	2,022,000	2,869,300
<i>Purchased Services</i>	496,590	452,400	452,400
<i>Property, Furnishings & Equipment</i>	2,394,082	656,000	656,000
02. Operating Accounts	4,971,883	5,067,700	5,915,000
	15,739,832	15,837,000	18,228,300
02. Revenue - Provincial	(12,258)	(27,000)	(27,000)
Total: Design and Delivery	15,727,574	15,810,000	18,201,300
<i>CAPITAL</i>			
4.2.02. DESIGN AND DELIVERY			
01. Salaries	3,158,910	3,168,700	2,693,700
Operating Accounts:			
<i>Supplies</i>	37,549	25,000	200,000
<i>Professional Services</i>	4,696,664	4,579,500	6,379,500
<i>Property, Furnishings & Equipment</i>	33,580	200,000	700,000
02. Operating Accounts	4,767,793	4,804,500	7,279,500
Total: Design and Delivery	7,926,703	7,973,200	9,973,200
TOTAL: DESIGN AND DELIVERY	23,654,276	23,783,200	28,174,500

ANNUAL REPORT 2025-2026

INFRASTRUCTURE AND SECURITY

CURRENT

4.3.01. INFRASTRUCTURE AND SECURITY

01. Salaries	9,607,782	9,804,100	9,754,100
Operating Accounts:			
<i>Employee Benefits</i>	-	4,000	4,000
<i>Transportation & Communication</i>	1,712,606	1,551,000	1,551,000
<i>Supplies</i>	17,501,073	18,079,700	12,603,100
<i>Professional Services</i>	117,474	247,700	247,700
<i>Purchased Services</i>	4,414,292	4,149,700	4,149,700
<i>Property, Furnishings & Equipment</i>	6,563,261	6,383,900	791,900
02. Operating Accounts	30,308,706	30,416,000	19,347,400
	39,916,488	40,220,100	29,101,500
02. Revenue - Provincial	(316,162)	(343,500)	(343,500)
Total: Infrastructure and Security	39,600,326	39,876,600	28,758,000

CAPITAL

4.3.02. INFRASTRUCTURE AND SECURITY

Operating Accounts:			
G07 Property, Furnishings & Equipment	58,000	58,000	558,000
02. Operating Accounts	58,000	58,000	558,000
Total: Infrastructure and Security	58,000	58,000	558,000

TOTAL: INFRASTRUCTURE AND SECURITY	<u>39,658,326</u>	<u>39,934,600</u>	<u>29,316,000</u>
------------------------------------	-------------------	-------------------	-------------------

CYBER SECURITY OFFICE

CURRENT

4.4.01. CYBER SECURITY OFFICE

01. Salaries	481,165	289,800	474,400
Operating Accounts:			
<i>Employee Benefits</i>	202	4,000	4,000
<i>Transportation & Communication</i>	3,237	38,000	38,000
<i>Supplies</i>	140,149	85,300	5,000
<i>Professional Services</i>	292,405	250,000	250,000
<i>Purchased Services</i>	8,393	8,000	8,000
<i>Property, Furnishings & Equipment</i>	-	60,000	60,000
02. Operating Accounts	444,386	445,300	365,000
	925,551	735,100	839,400
02. Revenue - Provincial	-	-	-
Total: Cyber Security Office	925,551	735,100	839,400

TOTAL: OFFICE OF THE CHIEF INFORMATION OFFICER	<u>68,538,963</u>	<u>68,772,900</u>	<u>62,850,900</u>
--	-------------------	-------------------	-------------------

The expenditure and revenue figures included in this document are unaudited and based on public information provided in the Report on the Program Expenditures and Revenues of the Consolidated Revenue Fund for the Year Ended March 31, 2026.

These amounts were as of May, 2026, and Public Accounts changes may be applied if required.

