

Government of Newfoundland and Labrador
Service NL
Occupational Health and Safety

March 30, 2017

Minister of Service NI 2017-03.30

Ms. Sandra Barnes
<u>Clerk of the House of Assembly</u>

Dear Ms. Barnes:

I am pleased to submit Government mandated directives issued to the Come By Chance Oil Refinery (North Atlantic Refining Limited) in the year 2016, in addition to details on all inspections carried out at the refinery between 2014 and 2017. Further to the tabled documents, specific lines of text that would reveal the personal information of identifiable individuals have been removed in accordance with subsection 40(1) of the Access to Information and Protection of Privacy Act, 2015, as follows:

Section 40(1): "The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

Ten copies of these documents are enclosed.

Sincerely,

PERRY TRIMPER, MED District of Lake Melville Minister of Service NL

Enclosures



Occupational Health and Safety/Engineering Services Inspections at Come By Chance Refinery

*To Date: March 27, 2017

Occu	pation Health an	d Safety	Engineerin	ng Inspection	n Services
2015	2016	2017*	2015	2016	2017*
	Inspections			Inspections	
10	18	6	226	334	12
	Complaints			Complaints	
2	11	2	0	7	6
···	Orders			Orders	
12	23	26	6	26	2



GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)		Page: 1 of: 1
Toll Free: Accident Report	1-800-563-547 ting: 729-4444	MOI EGITORI GITTOLI GITEL	Reference Inspection:	#: 0671687 SEP 7,2014 MAR 23,2017
NORTH ATLAI P O BOX 40 COME BY CHA	NTIC REFINING	ELTD	Firm # : WCC # : Tel :	993279
NL		A0B-1 N0	Fax:	709-463-8076
Worksite: Location: Employer Co-0	Chair ·	Pilot Lighting, Heater 1503 North Atlantic Refinery, Come By Chance, NL.		3611
Employee Co-Worker Rep/De	Chair:	Section 40(1)	Insp. Time	: 5:25PM
after rec accompa The pilot of the he	eiving burns when anied to the heat gas is butane a cater caused by Work Order is be	per 7, 2014 to investigate an accident. A worker we life in the process of lighting a burner pilot flame uniter by and initial findings indicate that a sudden ignition of the propane torch.	sing a propane torch. of the gas took place o	I was utside
	ectives issued.			
Received By:	न्तु है। हार कुछ कुछ कुछ के प्राप्त कारण कारणों का केव प्रकार नेवाई प्रकारक कारणों			
Position:		alaksakanang prosinke Wilson aksalik kananad kilaksak ili kapis alaksak katili kaping pinakapang kanalanan. An prosincing alaksakanan anggan as na Maksakanan at Ana-Maksakanan anggan	Da Tin	te: MAR 23,2017
Officer's Name:		Browne, Aide	en	

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page, 1 of: 2

Reference #: 0671687 SEP 7,2014

Toll Free:

1-800-563-5471

Firm #:

5210

NORTH ATLANTIC REFINING LTD

WCC#:

993279

P O BOX 40

Tel: 709-463-8811

COME BY CHANCE

Fax: 709-463-8076

NL

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0671687

01

ACT:

Occupational Health and Safety

27 - 1a -Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the workplace; and

REGULATION: Part VIII - Machinery and Equipment

88 1-a Safe machinery and equipment

An employer shall ensure that each tool, machine and piece of equipment in the workplace is capable of safely performing the functions for which it is used; and

TO WIT:

A Stop Work Order is issued on the use of propane torches for the lighting of pilot flames in all heaters. Lighters shall be the type specifically designed for this purpose.

This Order shall be carried out on or before: SEP 7,2014

ORDER:

0671687

02

REGULATION: Part III - General Duties

12 1-giv Occupational health and safety program

An occupational health and salety program required under section 36.1 of the Act



Service Newfoundland and Labrador





(COPY)

Page 2 of: 2

Reference #: 0671687

SEP 7,2014

ORDER FORM

Toll Free:

1-800-563-5471

shall be signed and dated by the employer and by the person or persons responsible for the management of the employer's operations in the province and shall include: a system for the recognition, evaluation and control of hazards that includes: procedures for the prompt investigation of hazardous occurrences to determine the cause of the occurrence and the actions necessary to prevent a recurrence,

TO WIT:

An investigation shall be conducted into the heater lighting accident and shall include, but not be limited to, review of equipment used, review of standard operating procedures, review of permitting requirements, review of operator training with respect to equipment to be used and any other items identified by the North Atlantic Refining Ltd. investigation team which may have played a role in the occurrence.

This Order shall be carried out on or before: SEP 21,2014

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:	
	P.O. Box 8700	
Position:	St. John's, NL, A1B 4J6	
	Fax: (709) 729-3445	
Officer's Name:		Date: MAR 23,2017
Browne, Aiden	de la constante de la constant	Time: 1:53PM



Officer's Name:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





Foll Free: 1-800-563-547 Accident Reporting: 729-4444		Page: 1 of: 1 Reference #: 1010063 Inspection: SEP 9,2014 MAR 23,2017
NORTH ATLANTIC REFINING P O BOX 40 COME BY CHANCE NL	A0B-1NO	Firm #: 5210 WCC #: 993279 Tel: 709-463-8811 Fax: 709-463-8076
Worksite : Location : Employer Co-Chair : Employee Co-Chair : Worker Rep/Designate:	North Atlantic Refinery, Come by Chance, NL Section 40(1) N/A	Employees: NIC: 3611 Insp. Time: 11:00AM Section 40(1)
Refinery during plant shon a walkthrough of the General site conditions - All paperwork was in conditions - Welder was wearing recovered by the conditions - Worker working at heid and conditions.	were good. Some observations include: order for DCH Cranes who were carrying out a manbe espiratory protection during welding activities. ghts on the desalter was properly tied off. A-17 was good. One light switch cover was missing rearness was found in the lube oil storage shed, which g conditions were good.	who accompanied us asket lift on Tower 1104.
Received By:		Date: MAR 23,2017 Time: 1:53PM

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Porter, Kelly

Browne, Aiden

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador



Occupational Health and Safety Inspections Branch

	(COP	Y)		Page: 1 ol:	1
Toll Free: 1-800-563-5 Accident Reporting: 729-44	INOI ECHOTI OIL	ICER'S REPORT	Reference #: Inspection:	1010066 SEP 10,5 MAR 23,5	2014
NORTH ATLANTIC REFINION PO BOX 40	NG LTD		Firm # : WCC # :	5210 993279	
COME BY CHANCE			Tel:	709-463-88	311 =
NL.			Fax:	709-463-80	076
	A0B-1N0				
Worksite:	Racks		Employees:		
Location:	North Atlantic Refinery, Come b	y Chance, NL	NIC:	3611	
Employer Co-Chair:	Sectio	n 40(1)	Insp. Time:	8:00PM	
Employee Co-Chair: Worker Rep/Designate:	N/A				
REPORT:	Section 40(1)	Section 40(1)			
worker received burns the reason for the ord During the walk throug - All paperwork was in inspection Light switch cover or - Warning signage wa - Lighting appeared to - General housekeepi	lated to the accident which occurre while lighting a burner on Heater Her and a Heater Pilot Lighting Proce ph of the racks, general site condition order for Parson's Trucking who we light switch in tool crib TA-17 has s posted near confined space entry be adequate for night work. In good itions were good.	d-1503. Further explaination of the second o	2014 where a ion was given to by servations inclu	Sect	tion 40(
No Directives at this ti	me.				
Received By:					
	- AND CONTROL OF PRINCE OF PRINCE OF PRINCE OF THE PRINCE			: MAR 23,	
Position:			Time	9: 1:53	PM
Officer's Name:	1988 г. наукороди - переду од 1981 г. Алад отој что пот потого пот пот пот пот пот пот пот пот пот по	Porter, Kelly			
		Browne, Aiden			
					and a secondary



Position:

Officer's Name:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)		Page: 1 of: 1		
Toll Free: 1-800-563-54 Accident Reporting: 729-444		TION / OFFICER'S REPORT	Reference #:	1010069 OCT 1,2014 MAR 23,2017		
NORTH ATLANTIC REFININ P O BOX 40 COME BY CHANCE NL	IG LTD A0B-1N0		Firm # : WCC # : Tel : Fax :	5210 993279 709-463-8811 709-463-8076		
Worksite:	Racks		Employees:			
Location:	North Atlantic Refir	nery, Come by Chance, NL	NIC:			
Employer Co-Chair:		Section 40(1)	Insp. Time:	1:20PM		
Employee Co-Chair:	N/A					
Worker Rep/Designate:		Section 49(1)	and the reason of the state of			
Arrived on site at the N regular inspection. We who as	Arrived on site at the North Atlantic Refinery on October 1, 2014 with OHS Officer Aiden Browne for a regular inspection. We met with who accompanied us on a walk-through of the racks. There is currently a shutdown for maintenance at the Refinery and is scheduled to be finished October 3, 2014.					
During the walk-throug manner. Bottles should		e bottles were found on heater H-196	01 in an unkept			
site. It was noted that	NARL has purchased new igniters, called John Zinc "Mac Torch" igniters, for lighting the burners on site. It was noted that an approximately 90 degree bend was put in one of these igniters. Manufacturer's instructions are requested to verify the modification.					
Warning label on Firestick igniters states that they shall not be disassembled. We were informed that there are some reassembled Firestick igniters which have been put back into operation. These shall be removed from service.						
1 Stop Work Order 3 Directives issued.						
Received By:			Date	e: MAR 23,2017		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Porter, Kelly

Browne, Aiden

1:54PM

Time:



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



ORDER FORM

Page. 1 of 2

Reference #: 1010069

Toll Free:

1-800-563-5471

OCT 1.2014

NORTH ATLANTIC REFINING LTD

P O BOX 40

COME BY CHANCE

NL

Firm #: 5210 WCC#: 993279

> Tel: 709-463-8811 Fax: 709-463-8076

NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010069

01

ACT:

Occupational Health and Safety

27 - 1a -Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the

workplace; and

REGULATION:

Part VIII - Machinery and Equipment

88 1-bi Safe machinery and equipment

An employer shall ensure that each tool, machine and piece of equipment in the workplace is selected, used and operated in accordance with the manufacturer's

recommendations and instructions, where available,

TO WIT:

The reassembled Firestick igniters shall be removed from service immediately.

This Order shall be carried out on or before: OCT 2,2014

ORDER:

1010069

02

REGULATION: Part XXI - Welding, Burning & Cutting Op

449 2- Gas welding and burning

Cylinders, piping and fittings of compressed and liquefied gas systems shall be



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 2 of: 2

Reference #: 1010069

OCT 1,2014

Toll Free:

1-800-563-5471

located or protected in a manner that prevents physical damage to them.

TO WIT:

Disposable propane cylinders shall be properly stored when not in use.

This Order shall be carried out on or before: OCT 2,2014

ORDER:

1010069

03

REGULATION: Part VIII - Machinery and Equipment

88 1-bi Safe machinery and equipment

An employer shall ensure that each tool, machine and piece of equipment in the workplace is selected, used and operated in accordance with the manufacturer's

recommendations and instructions, where available,

TO WIT:

The employer shall provide manufacturer's instructions for the John Zinc "Mac Torch" to Occupational Health and Safety.

This Order shall be carried out on or before: OCT 9,2014

Porter, Kelly

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Return Address: Received By: P.O. Box 8700 St. John's, NL, A1B 4J6 Position: Fax: (709) 729-3445 Officer's Name:

Date: MAR 23,2017

Time:

1:54PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)		Page: 1 or 1
		•	Reference #	: 1010078
Toll Fre	e: 1-800-563-54	171 INSPECTION / OFFICER'S REPORT	Inspection:	DEC 15,2014
Accide	nt Reporting: 729-444			MAR 23,2017
NORT	H ATLANTIC REFININ	IG LTD	Firm#:	5210
POB	OX 40		WCC #:	993279
COME	BY CHANCE		Tel:	709-463-8811
NL			Fax:	709-463-8076
		A0B-1N0		
Works	ite ·	Bulane Storage	Employees:	
Location		North Atlantic Refinery, Come By Chance, NL.	NIC:	3611
	yer Co-Chair:	AND DESCRIPTION OF THE PROPERTY OF THE PROPERT	Insp. Time:	2:00PM
-	yee Co-Chair:	Section 40(1)	map. rame.	2,001 141
•	r Rep/Designate:	N/A		
44.011/0	ii i teproesignate.			
REPOR	RT:			
	location for the work in We met with	est to hot tap the Refinery's butane storage tank and to se cluded in the variance request. Section 40(who responded to	1) questions and	
		eference to the request. These responses and discussion IARL for submission to OHS.		
	The state of the s		Section 40	2(1)
		the butane storage tank area where gave us of the processes in the area.	a walk-through	of the
	No directives at this tin	ne.		
Receive	ed By:	T-POPP or an T-bit did formulas the same agreement that should a respect to the respect of the survey could be a survey as the same access to the same count of the other countries and the same countries and	P (M, M) enthing with the state of the state	ana ahi-mana-mananya injanasaman-darath-manaharana r-m-dif lada inta-mman
		group (g. page) - many sittle all any adapting of the secretary of the Professional Angelogy of the [A]	Date	: MAR 23,2017
Position		representation and an indicated and an account of the second and t	Time	e: 1:54PM
Officer's	s Name:	Porter, Kelly		
		Drawas Aidan		



Service Newfoundland and Labrador





(COPY)

Page: 1 of:

Reference #:

1010079

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection:

JAN 23,2015

MAR 23,2017

NORTH ATLANTIC REFINING LTD

Accident Reporting: 729-4444

POBOX 40

Toll Free:

COME BY CHANCE

NL

Firm #:

5210

WCC#:

993279

Tel: 709-463-8811

Fax: 709-463-8076

A0B-1N0

Worksite:

North Atlantic Refinery

Location:

Come by Chance, NL.

Employees:

NIC: 3611

-Section 40(1)

Insp. Time: 2:00PM

Employee Co-Chair:

Employer Co-Chair:

Worker Rep/Designate:

N/A

REPORT:

This report is a follow-up report to the Heater H-1503R Burner Flashback accident that occurred on September 7, 2013 whereby a worker received burns to the face, neck and arm while lighting a burner on heater H-1503R.

Throughout Occupational Health and Safety's investigation into the accident, meetings were held with North Atlantic representatives to discuss findings from the investigation process and a proposed action plan for the way forward. Based on investigation findings, the following is required:

- 1). Investigation findings showed that the pilots on the heaters have not been functioning properly for a long period of time. The manufacturer's instructions does not discuss the operation of the heaters without properly working pilots. The employer shall submit to the Division an action plan detailing when the pilots that are not working properly will be replaced with new pilots for all heaters.
- The definition of hot work is included in Section 2(1)(m) of the OHS Regulations and includes work which involves "using fire of spark producing tools". The employer shall ensure that their hot work permits are amended to include the use of propane torches for lighting burners. These amendments must be clearly communicated to workers and with the communication documented via a sign-off sheet. The employer shall submit to the Division the updated documents and the employee sign-off sheet with all signatures.
- 3). The employer shall develop and submit to the Division the fuel gas specification for all heater fuel.
- 4). An flashback incident occurred while lighting burners in Heater H-1901 on January 7, 2014 which was not reported to the Division. The employer shall submit to the Division the final investigation report pertaining to this incident.
- 5). The employer shall review their investigation procedures and establish timelines for completion of investigations. The employer shall submit to the Division the revised procedure.
- 6). A management of change (MOC) document was not prepared for the change in procedure from lighting the burners using their pilots to lighting them using the main burners. A review of the MOC implementation procedures crititia is required.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Reference #:

1010079

Toll Free: 1-800-563-54 Accident Reporting: 729-444	INOI EOTION OF HOLLIOTEL OIL	Inspection:	JAN 23,2015 MAR 23,2017
8 Directives issued.			_
Received By:		Date	MAR 23,2017
Position:		Time:	•
Officer's Name:	Porter, Kelly		
- Parties required to price and pric	Browne, Aiden		



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 1 of 4

Reference #: 1010079

JAN 23,2015

Toll Free:

1-800-563-5471

Firm #:

5210

NORTH ATLANTIC REFINING LTD

POBOX 40

993279

WCC#:

COME BY CHANCE

Tel: 709-463-8811

NL

Fax: 709-463-8076

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010079

01

REGULATION: Part VIII - Machinery and Equipment

88 1-bi Safe machinery and equipment

An employer shall ensure that each tool, machine and piece of equipment in the workplace is selected, used and operated in accordance with the manufacturer's recommendations and instructions, where available,

TO WIT:

The manufacturer's instructions does not discuss the operation of the heaters without properly working pilots. The employer shall submit to the Division an action plan detailing when the pilots that are not working properly will be replaced with new pilots for all heaters.

This Order shall be carried out on or before: MAR 9,2015

Extension:

1

ORDER:

1010079

02

REGULATION: Part III - General Duties

12 1-d Occupational health and safety program

An occupational health and safety program required under section 36.1 of the Act shall be signed and dated by the employer and by the person or persons responsible for the management of the employer's operations in the province and shall include: written work procedures appropriate to the hazards and work activity in the workplace;

TO WIT:

The employer shall ensure that their hot work permit and associated procedure is amended to include

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

Page: 2 ol: 4

Reference #: 1010079

JAN 23,2015

ORDER FORM

Toll Free: 1-800-563-5471

the use of propane torches for lighting burners. The employer shall submit to the Division the revised documents.

This Order shall be carried out on or before: MAR 9.2015 Extension: 1

ORDER: 1010079 - 03

REGULATION: Part III - General Duties

12 1-e Occupational health and safety program

An occupational health and safety program required under section 36.1 of the Act shall be signed and dated by the employer and by the person or persons responsible for the management of the employer's operations in the province and shall include: a plan for orienting and training workers and supervisors in workplace and job-specific safe work practices, plans, policies and procedures, including emergency response, that are necessary to eliminate, reduce or control hazards;

TO WIT:

The revised hot work permit and associated procedure must be clearly communicated to the workers with the communication documented via a sign-off sheet. The employer shall submit to the Division the employee sign-off sheet signed by all workers.

This Order shall be carried out on or before: MAR 30,2015 Extension: 2

ORDER: 1010079 - 04

ACT: Occupational Health and Safety

26 - 1b -Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall develop and submit to the Division the fuel gas specification for all heater fuel.

This Order shall be carried out on or before: MAR 9,2015 Extension: 1

ORDER: 1010079 - 05



Service Newfoundland and Labrador



ORDER FORM



(COPY)

Page: 3 of: 4

Reference #: 1010079

JAN 23.2015

1-800-563-5471

ACT:

Toll Free:

Occupational Health and Safety

26 - 1b -Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall submit to the Division the final investigation report pertaining to the heater flash incident that occurred January 7, 2014 whereby a flashback occurred while lighting burners in heater H-1901.

This Order shall be carried out on or before: FEB 6,2015

ORDER:

1010079

06

REGULATION: Part III - General Duties

12 1-giv Occupational health and safety program

An occupational health and safety program required under section 36.1 of the Act shall be signed and dated by the employer and by the person or persons responsible for the management of the employer's operations in the province and shall include: a system for the recognition, evaluation and control of hazards that includes: procedures for the prompt investigation of hazardous occurrences to determine the cause of the occurrence and the actions necessary to prevent a recurrence.

TO WIT:

The employer shall review their investigation procedures and establish timelines for completion of investigations. The employer shall submit to the Division the revised procedure.

This Order shall be carried out on or before: FEB 23,2015

ORDER:

1010079

07

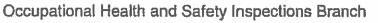
REGULATION: Part III - General Duties

12 2-biii Occupational health and safety program

An employer that is required to establish and maintain an occupational health and safety program under section 36.1 of the Act shall review and, where necessary, revise the occupational health and safety program as follows: where an officer

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page 4 of 4

Reference #: 1010079

JAN 23,2015

ORDER FORM

Toll Free:

1-800-563-5471

requests a review.

TO WIT:

The employer shall ensure that a review of the MOC process and implementation criteria is carried out to ensure that the MOC procedure is properly followed. The employer shall submit evidence to the Division that this has been completed and that staff are aware when an MOC is required.

This Order shall be carried out on or before: MAR 9,2015 Extension: 1

ORDER: 1010079

1010075

08

ACT:

Occupational Health and Safety

54 - 1b -Reporting accidents

Where an accident takes place at a workplace that had, or continues to have, the reasonable potential of causing serious injury to or the death of a person the employer, or principal contractor shall immediately notify the assistant deputy minister of the accident.

TO WIT:

The employer shall ensure that accidents and incidents that have the potential to cause serious injury or death to a person be immediately reported to the Division.

This Order shall be carried out on or before: JAN 23,2015

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:
who are suited from the investment from the security interest in the contract of the contract	P.O. Box 8700
Position:	St. John's, NL, A1B 4J6
	Fax: (709) 729-3445
Officer's Name:	Date: MAR 23,2017
Porter, Kelly	Time: 1:54PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador



(COPY)



Page: 1 of: 1

Reference #:

Toll Free: 1-800-563-54 Accident Reporting: 729-444	INOLEGIOUS OF LOCATE OF	Inspection:	JUN 2,2015 MAR 23,2017
NORTH ATLANTIC REFINING P O BOX 40 COME BY CHANCE NL	G LTD A0B-1N0	Firm #: WCC #: Tel: Fax:	5210 993279 709-463-8811 709-463-8076
Worksite: Location: Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	Exchanger E-1108 Area North Atlantic Refinery, Come by Chance, NL Section 40(1) N/A Section 40(1)	Employees : NIC : Insp. Time:	
ongoing related to a greexchanger E-1107. We met with Williamson, the contract lower than predicted, it	who accompanied us on a walk through of the anted variance request to install hot taps and line stops or Section 40(1) NARL, and discussed the ongoing work. Representator, were also present at the work site. As a result of the was found that welding was no longer required for this value time of the inspection were found to be good. No direction were found to be good.	work currently n a pipeline near atives from TD temperatures bariance work.	
Received By: Position:		Oat Tim	e: MAR 23,2017 ie: 1:54PM
Officer's Name:	Porter, Kelly		
	Browne, Aiden		

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)		Pags: 1 of: 1
Toll Free: Accident Repo	1-800-563-5471 orting: 729-4444	INSPECTION / OFFICER'S REPORT	Reference #	JUL 8,2015 MAR 23,2017
NORTH ATL	ANTIC REFINING LTD		Firm #:	5210
POBOX 40			WCC #:	993279
COME BY CH	HANCE		Tel:	709-463-8811
NL			Fax:	709-463-8076
		AOB-1NO		
Worksite:	Nort	h Atlantic Refining Limited	Employees:	
Location:	Com	e By Chance, NF.	NIC:	3611
Employee Co		Section 40(1)	Insp. Time:	11:30AM
Worker Rep/I			Section 40(1)
REPORT:				
067177 Inadeq	directives are issued to 78).	observed during roadwork activities near the Matr	ction 40(1)	nd
	Work Order issued. tives issued.			
Received By:			Date	e: MAR 23,2017
Position:			Time	
Officer's Name	9:	Porter, Kelly		
		Browne, Aiden		



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 1 of: 2

Reference #: 1010085

JUL 8,2015

NORTH ATLANTIC REFINING LTD

POBOX 40

Toll Free:

COME BY CHANCE

NL

1-800-563-5471

Firm #:

5210

WCC#:

993279

Tel: 709-463-8811

Fax: 709-463-8076

NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010085

01

ACT:

Occupational Health and Safety

27 - 1a

-Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the

workplace; and

REGULATION: Part XVI - Traffic Control

373 2- Traffic control

Where the movement of vehicular traffic constitutes a hazard to workers, effective

traffic control shall be provided.

TO WIT:

A Stop Work Order is issued until effective traffic control is provided for work angoing near the Manitenance Shop and Fire Hall.

This Order shall be carried out on or before: JUL 8,2015

1-800-563-5471

Toll Free:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador







Page 2 of 2

Reference #: 1010085

JUL 8,2015

ORDER FORM

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:		
	P.O. Box 8700		
Position:	St. John's, NL, A1B 4J6		
	Fax: (709) 729-3445		
Officer's Name:		Date:	MAR 23,2017
Porter, Kelly	annesses mentant de la clasina de describación de la constante	Time:	1:55PM
Porter, Kelly		illie.	1.555111

Received By:

Officer's Name:

Position:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





	(COPY)	Reference #:	Page: 1 ol: 1
Toll Free: 1-800-563-547 Accident Reporting: 729-4444	INDITECTION OF TOPING THE OWN	Inspection:	AUG 10,2015 MAR 23,2017
NORTH ATLANTIC REFINING P O BOX 40 COME BY CHANCE NL	AOB-1NO	, –, -	5210 993279 709-463-8811 709-463-8076
Worksite: Location: Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	North Atlantic Refinery, Come by Chance, NL Section 40(1) N/A	Employees : NIC : Insp. Time:	
Arrived on site at the North Atlantic Refinery, Come by Chance, NL on August 10, 2015 with OHS Officer Aiden Browne for a regular inspection. We met with who accompanied us on a walk through to inspect work ongoing at Tank 246 by G. J., Cahill and ongoing work in the racks. Five directives are issued to G. J. Cahill in a separate inspection report (see inspection report 0671803). General conditions oberved during the inspection were good. Cladding repair on tower 1902 was being carried out by G. J. Cahill and paperwork for hoisting personel in a manbasket was in order and equipment was properly derated. Scaffolding work was being undertaken by Safeway Scaffolding and personnel were oberserved to be properly tied off, where required.			
Work was also being ur this area. No directives issued.	ndertaken near exchanger 1111A using a jackhammer.	No issues observ	ed in

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Porter, Kelly

Browne, Aiden

Date: MAR 23,2017

1:55PM

Time:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





	(COPY)		Page: 1 of: 1
Toll Free: 1-800-563-54 Accident Reporting: 729-444	MOI DO MOIT OF THOSE OF THE OWN	Reference # Inspection:	: 1010096 AUG 28,2015 MAR 23,2017
NARL REFINING LIMITED PA P O BOX 40 COME BY CHANCE	ARTNERSHIP	Firm #: WCC #:	934376 2055548 709-463-8811
NL		Tel: Fax:	709-463-3476
142	A0B-1NO	rax.	703-403-0470
Worksite:	North Atlantic Refinery	Employees:	
Location:	Come by Chance, NL	NIC:	3611
Employee Co-Chair:	Section 40(1)	Insp. Time:	9:45AM
Worker Rep/Designate:	N/A		
REPORT: Assignment # 13694	Section 40(1)	от доминательной домина	Other provides advisor before planting as a series
Met with that occurred on July 2 scaffold rosette and fell	at NARL, to obtain further information 1, 2015 whereby a worker working with Safway Scaffold I forward into the scaffold resulting in a broken collar bo	ling slipped off a	dent
provided a	copy of the incident investigation report to the undersign	ned.	
No Directives Issued.	Caption 40(4)		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Section 40(1)		
		12° s'ann-bhallaíoch air deall ann an ann an an ann an ann an ann an	
Received By:		Date	e: MAR 23,2017
Position:		Time	
Officer's Name:	Porter, Kelly		

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COP	Y)		Page: 1	
Toll Free: Accident Repor	1-800-563-5471 ting: 729-4444	INSPECTION / OFF	ICER'S REPORT	Reference #	SEP	24,2015 23,2017
NARL REFINI P O BOX 40	NG LIMITED PART	NERSHIP		Firm #; WCC #:	9343 20555	
COME BY CH	ANCE			Tel:	709-46	
NL		A0B-1N0		Fax:	709-46	3-3476
Worksite:	N	orth Atlantic Refinery		Employees:		
Location:	С	ome by Chance, NL		NIC:	3611	
Employer Co- Employee Go Worker Rep/D	-Chair :	Section	on 40(1)	Insp. Time;	10:30A	M
Discuss 2015 or while he NARL's the und	e was tying up a shi	at NARL worker received injury to his c. Section 40(1)	copy of the incident inve	struck by a hook estigation report	and	
Received By: Position:				Date Tim		23,2017 2:02PM
Officer's Name	. Some of the colorada delicity of the colorad		Porter, Kelly			



Service Newfoundland and Labrador





	(C	OPY)		Page: 1 of: 1
1	•	·	Reference #	: 0671827
Toll Free: 1-800-563-5	INSPECTION / O	OFFICER'S REPORT	Inspection:	OCT 8,2015
Accident Reporting: 729-44	144			MAR 23,2017
NARL REFINING LIMITED	PARTNERSHIP		Firm #:	934376
P O BOX 40			WCC#:	2055548
COME BY CHANCE			Tel:	709-463-8811
NL	400		Fax:	709-463-3476
	A0B-1N0			
Worksite:	North Atlantic Refinery		Employees:	
Location :	Come by Chance, NL		NIC:	3611
Employer Co-Chair:	S	ection 40(1)	Insp. Time:	2:50PM
Employee Co-Chair:			•	
Worker Rep/Designate:	N/A			
REPORT:			A Greg III	
Assignment No				
Assignment No	Section 40(1)			
Detailed Incident Re	NARL Refining Limited Partners port. This accident is being inve I investigation report is requeste	estigated by NARL Refining	Limited Partner	ship
No Directives issued.				
		T Park to the stiff of the sufficient of the same and a state of the same and the s		
Received By:				
			Date	: MAR 23,2017
Position:		5.	Time	e: 2:02PM
	mme ya marayan da			
Officer's Name:		Browne, Aiden		
		Bannister, Kim		

Service Newfoundland and Labrador





(COPY)

Page: 1 of:

Reference #:

0671832

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Section 40(1)

Inspection:

OCT 16,2015

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

Accident Reporting: 729-4444

NL

Firm #:

934376

WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite: Location:

North Atlantic Refinery

Come by Chance, NL

Employer Co-Chair:

N/A

Employees:

NIC: 3611

Employee Co-Chair:

Worker Rep/Designate:

Insp. Time: 11:30AM

REPORT:

Assignment No. 13859

Section 40(1)

Section 40(1)

Arrived on site October 16, 2015 to investigate a complaint. The complainant was concerned with the number of toilet facilities and the number of workers using the Upper Lunchroom. I met with and visited the area. I was informed that the rated capacity of the Upper Lunchroom was 82, and verification documentation would be provided. There are four urinals and four toilets available. It will be required that an accurate count be provided of the number of workers, including subcontractors and outside workers using this area. I was informed that there is a rotation in the break schedule due to the number of workers exceeding the rated capacity of the lunchroom. This procedure shall also be provided.

No Directives issued at this time.

Received By:		Date: MAR 23,2017
Position:		Time: 2:02PM
Officer's Name:	Browne, Aiden	



Service Newfoundland and Labrador





(COPY)

Page: 1 of: 2

Reference #:

1010107

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection:

NOV 19,2015

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite:

Come by Chance, NL

N/A

Location:

Employer Co-Chair:

Accident Reporting: 729-4444

Employee Co-Chair:

Worker Rep/Designate:

North Atlantic Refinery

Section 40(1)

Employees:

NIC: 3611

Insp. Time: 12:30PM

REPORT:

Section 40(1)

Arrived on site on November 18, 2015 at NARL Refining LP with OHS Officer III Aiden Browne to investigate complaints brought forth to the Division. We met with

discussed the following items:

- 1). With respect to training, NARL has hired a Process Safety Management Engineer, a Maintenance Training Supervisor, and an Operations Training Supervisor.
- 2). With respect to the incidents occurring in Area C (Offsites), the Division is requesting copies of all Level 3 incidents that have occurred in the past 6 months. The Division is requesting the preliminary investigation reports as well as the final investigation reports for each Level 3 incident that has occurred since May 1, 2015.
- 3) A variance request for the crude unit 3rd train exchangers was discussed and will be requested in several weeks from the Division. Any related work that can be done while the crude vac section is down for maintenance over the next 2 weeks will be done. Any work that cannot be done will be done after receiving the variance permission, if granted.
- 4). With respect to the variance work granted for the welded sleeve repairs to the crude line, 10 out of 15 sleeves are complete.
- 5), Construction of the Safespan Scaffold project will not be started in 2015 as originally planned. It is now anticipated that the project will start when winter is over. NARL has received the Divisions questions/comments and are in the process of addressing them and providing us a response. NARL has learned that there is one other Safespan System in use in Canada - in Ontario - and NARL are in the process of obtaining information about their system.
- 6). NARL are in the process of transitioning into an electronic permitting system. They are also in the process of changing the way they carry out investigations. Several employees have recently taken a 5 day training course in Tap-root investigation techniques. Other employees will be taking the 2 day training course.
- 7). The butane offloading, which was scheduled for the first shipment mid-December, is now pushed



Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Reference #:

1010107

Toll Free: 1-800-563-5471 Accident Reporting: 729-4444	INSPECTION / OFFICER'S REPORT	Inspection: NOV 19,2015 MAR 23,2017
out 45 days.		
1 Directive issued.		
Received By:		Date: MAR 23,2017
Position:	successful discrete resident black of the consequent discharge-ships. Add Add Add	Time: 2:02PM
Officer's Name:	Porter, Kelly	
	Browne, Aiden	process when shall be the regulatory or otherwise, an evalual bridge of the otherwise areas reliable to the otherwise areas.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





ORDER FORM

Page: 1 of: 2

Reference #: 1010107

Toll Free:

1-800-563-5471

NOV 19,2015

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

NL

Firm #: 934376

WCC#: 2055548

JOW. 2000040 Tale 700 400 00:

Tel: 709-463-8811 Fax: 709-463-3476

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010107

01

ACT:

Occupational Health and Safety

26 - 1b - Powers of investigation

A0B-1N0

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies:

TO WIT:

The employer shall submit to the undersigned a copy of all preliminary investigation reports for all Level 3 accidents/incidents that have occurred in Area C of the Refinery since May 1, 2015. In addition, when final investigation reports are complete, they shall also be submitted to the undersigned.

This Order shall be carried out on or before: NOV 30,2015

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



Page 2 of 2

(COPY)

Toll Free:	1-800-563-5471	ORDER FORM	Reference #: 1010107 NOV 19,2015
TOILTIES.	1-848-868-847-1		
Received By:		Return Address:	
		P.O. Box 8700	
Position:		St. John's, NL, A1B 4J6	
		Fax: (709) 729-3445	
Officer's Name	•		Date: MAR 23,2017
	Porter, Kelly		Time: 2:03PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page: 1 of: 2

Reference #:

1010110

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection:

DEC 10,2015

Section 40(1

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

Accident Reporting: 729-4444

POBOX 40

COME BY CHANCE

NL

Firm #: 934376

WCC #: 2055548

Tel: 709-463-8811 Fax: 709-463-3476

rax:

A0B-1N0

Worksite:

Area C (Offsites), NARL Refining LP

Employees:

rees :

Location:

Come by Chance, NL

NIC:

NIC: 3611

Employer Co-Chair:

Employee Co-Chair:

Worker Rep/Designate:

Section 40(1)

Insp. Time: 12:00PM

REPORT:

Arrived on site at NARL Refining LP, Come by Chance, NL on December 10, 2015 with OHS Officer III Aiden Browne and OHS Director Loyola Power to investigate a complaint brought forward to the Division regarding the training for employees and supervisors in Area C. We met with

Area C.

Cam Martin, Area C Superintendent and several employees of Area C.

tion 40(1)

The following was discussed by

-Section 40(1)

10 employees on the current shift (2 new employees).

N/A

- 9 employees on the other shifts,

- Currently 42 employees in Area C. Historically Area C had 36 employees.

is hired as Offsites Training Supervisor,

- There are 7 Area C posts and generally the following 4 are completed first: crude and intermediate, heavy distillate, gasoline hill and effluent. However is there is no particular order to complete the posts.

- Generally, a new hire who is training in a certain post is trained with an experienced person who has already completed the post. The experienced person may have recently completed the post.

- carries out the field tests with the trainees.

- Updates have begun on the post manuals. The post manual for the jetty was updated June 2015.

We then went on a walk-through of Area C. Crane work near the effluent building was not adequately delineated. Also the requirement for hearing protection on the roadway south of Gasoline Hill was not posted.

ction 40(1)

Two Directives issued.



Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Toll Free: 1-800-563-5471 Accident Reporting: 729-4444	INSPECTION / OFFICER'S REPORT	Inspection:	DEC 10,2015 MAR 23,2017
Received By:		Date:	MAD 00 0047
Position:		Time:	MAR 23,2017 2:03PM
Officer's Name:	Porter, Kelly		
	Browne, Aiden		operformer was produced by these siles

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GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





Page: 1 of: 2

Reference #: 1010110

ORDER FORM

DEC 10,2015

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

P O BOX 40

Toll Free:

COME BY CHANCE

NL

Firm #:

934376

WCC #: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010110

01

REGULATION: Part XVII - Construction, Excavation & D

378 1-a Protection from falling materials

Where falling material could endanger workers the danger area shall be barricaded or effectively guarded to prevent entry by workers, and conspicuous warning signs shall be displayed on all sides and approaches;

TO WIT:

The employer shall ensure that the area where crane work was being carried out is adequately delineated.

This Order shall be carried out on or before: DEC 10,2015

ORDER:

1010110

02

REGULATION: Part VI - Occupational Health Requiremen

68 3-a Noise hazards

A hearing conservation program established under subsection (2) shall comply with the following minimum requirements: a noise survey of the workplace to identify high noise areas shall be performed in accordance with CSA Z107.56 "Procedures for the Measurement of Occupational Noise Exposure";

TO WIT:

The employer shall ensure that a noise survey is carried out on the worksite on the roadway south of Gasoline Hill where the gasoline pumps are located to determine if hearing protection is required.



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 2 of: 2

Reference #: 1010110

DEC 10,2015

Toll Free:

1-800-563-5471

This Order shall be carried out on or before: DEC 18,2015

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Date: MAR 23,2017
Time: 2:03PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





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	(COPY)		Page: 1 of: 1
Toll Free: 1-800-563- Accident Reporting: 729-4		Reference # Inspection:	H: 1010111 JAN 5,2016 MAR 23,2017
NARL REFINING LIMITED P O BOX 40 COME BY CHANCE NL		Firm # : WCC # : Tel : Fax :	934376 2055548 709-463-8811
Worksite: Location: Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	North Atlantic Refinery Come by Chance, NL Section 40(1) N/A	Employees : NIC : Insp. Time:	3611 11:00AM Section 40
submitted to NARL for The employees are of required. The electric whereas it did for presenting the visit, we let together an investigative employees involved ays instead of shift.	and	vne and met with to discuss a work refusal later joined in the conversal dequate to undertake the work not include a practical composition JOSHE committee will be putt digation for this work refusal. T ated and are currently working not conflict with the work refusal	nent, ing ihe g on al.
Received By: Position;		Dat Tim	e: MAR 23,2017 ie: 2:04PM
Officer's Name:	Porte	er, Kelly	
wellto secol is weakly as also as the last all the set at the privace relations.	Brow	ne, Aiden	

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





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Toll Free: 1-800-563-5471 Accident Reporting: 729-4444	INSPECTION / OFFICER'S REPORT	Reference #: 067187 Inspection: JAN 12 MAR 23	,2016
NARL REFINING LIMITED PAR P O BOX 40	RTNERSHIP	Firm #: 934376 WCC #: 2055548	}
COME BY CHANCE		Tel: 709-463-8	
NL	A0B-1N0	Fax: 709-463-3	14/6
Worksite:	North Atlantic Refinery	Employees: 600	
Location :	Come by Chance, NL	NIC: 3611	
Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	Section 40(1)	Insp. Time: 11:00AM	
REPORT:		appering and devalue Artiflete deval will devaluately a fee. Some mean are also destillated before the 4th other Atlantic Atlanti	PERSONAL PERSONAL PROPERTY OF A SERVICE AND
Assignment No. 14054	Section 40(1)	Section 40(1)	
and dis	2, 2016 to investigate a work refusal. I met with scussed the reason for my visit. Is required that inform rements for the shift electricians be forwarded as specially an expense of the shift electricians are specially as the special spec	ation with respect to fied in the attached	
Received By:		Date: MAR 23	3,2017
Position:		Time: 2:0	4PM
Officer's Name:	Browne, Aiden		

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador







Reference #: 0671874

JAN 12,2016

Toll Free:

1-800-563-5471

ORDER FORM

Firm #: 934376

POBOX40

NARL REFINING LIMITED PARTNERSHIP

WCC#: 2055548

COME BY CHANCE

Tel: 709-463-8811

NL

Fax: 709-463-3476

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0671874

01

ACT:

Occupational Health and Safety

45 - 1c -Right to refuse to work

A worker may refuse to do work that the worker has reasonable grounds to believe is dangerous to his or her health or safety, or the health and safety of another person at the workplace until an officer has investigated the matter and has advised the worker to return to work.

TO WIT:

The shift electricians who have exercised their right to refuse work shall be accommodated until the investigation is completed by the Occupational Health and Safety Division.

This Order shall be carried out on or before: JAN 12,2016

ORDER:

0671874

02

ACT:

Occupational Health and Safety

26 - 1b -Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The following documentation shall be forwarded to the undersigned.

-Statements taken with respect to the work refusal

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Reference #: 0671874

JAN 12,2016

ORDER FORM

Toll Free:

1-800-563-5471

- -Training records for shift electricians
- -Training program for shift electricians, 2005/06 and current program
- -Training matrix for shift electricians
- -MOC documents for any changes made to shift staffing and training requirements.
- -MOC program
- -Job descriptions for shift electricians.

This Order shall be carried out on or before: JAN 26,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:
	P.O. Box 8700
Position:	St. John's, NL, A1B 4J6
A MARKAMAN AND AND AND AND AND AND AND AND AND A	Fax: (709) 729-3445
Officer's Name:	Date: MAR 23,2017
Browne, Aiden	Time: 2:04PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)		Page: 1 of: 1
Toll Free: 1-8 Accident Reporting:	300-563-5471 729-4444	INSPECTION / OFFICER'S REPO	Reference # ORT Inspection:	MAR 2,2016 MAR 23,2017
NARL REFINING L P O BOX 40 COME BY CHANC NL		RSHIP	Firm # : WGC # : Tel : Fax :	934376 2055548 709-463-8811 709-463-3476
Worksite : Location :		A0B-1N0 Atlantic Refinery by Chance, NL	Employees : NIC :	3611
Employer Co-Chai Employee Co-Cha Worker Rep/Design	ir:	Section 40(1)	Insp. Time:	12:30PM
Aiden Brown and refusal who	site on March 2, 2 ne to investigate a discussed the rea	016 at NARL Refining LP in Come by Chand shift electrical work refusal. We met with son for our visit. We met with one of the wastement as to the reason for his work refusal is ongoing.	ce, NL with OHS Office	
Sect	ion 40(1)			
Received By:			Date	e: MAR 23,2017
Position:	enn wegen fragily eine old falle e for a 1880 plany despe stands falle e for the first segment of the segment		Tìm	
Officer's Name:	haringo	Parter, Kelly		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Browne, Aiden

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador



/CODVA



	(COP1)		rage. r o
Toll Free: 1-800-563-54 Accident Reporting: 729-444		Reference #: Inspection:	1010119 APR 14,2016 MAR 23,2017
NARL REFINING LIMITED P P O BOX 40 COME BY CHANCE NL	PARTNERSHIP		934376 2055548 709-463-8811 709-463-3476
NL	A0B-1N0		703-403-3470
Worksite: Location: Employer Co-Chair:	North Atlantic Refinery Come by Chance, NL. Section 40(1)	Employees : NIC : Insp. Time:	
Employee Co-Chair: Worker Rep/Designate:	N/A Section 4	*1945. 1949.	
REPORT: I arrived on site at NAI April 14, 2016. We me	RL Refining LP in Come by Chance, NL with OHS Officer	III Aiden Browne	on isit.
	work refusal investigation, OHS Officer III Aiden Browne ly. Each electrician provided statements to us as part of t		Section 40(
We obs	Browne and I then visited the area near heater 1901 with served a flexible hose connected at one end only whose it in off fluids to flare. The concern with this hose is if it is rids that pass through it. Section 40(1)	ntended purpose ated adequately f	was
Received By:		Date	e: MAR 23,2017
Position:		Tim	
Officer's Name:	Porter, Kelly		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Browne, Aiden



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch

ORDER FORM



(COPY)

Page: 1 of 2

Reference #: 1010119

Toll Free:

1-800-563-5471

APR 14,2016

NARL REFINING LIMITED PARTNERSHIP

P O BOX 40

934376

Firm #: WCC#:

2055548

COME BY CHANCE

Tel: 709-463-8811

Fax: 709-463-3476

NL

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010119

01

REGULATION: Part VIII - Machinery and Equipment

88 2-b Safe machinery and equipment

A0B-1N0

Except as otherwise provided in these regulations, the Installation, inspection, testing, repair, maintenance or modification of a tool, machine or piece of equipment shall be carried out as specified by a professional engineer.

TO WIT:

The employer shall ensure that the flexible hose and associated equipment is assessed by a Professional Engineer to ensure that it meets all safety requirements and is capable of performing the functions for which it is intended.

This Order shall be carried out on or before: APR 22,2016

> YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 2 of: 2 Reference #: 1010119

Toll Free:	1-800-563-5471		Α	PR 14,2016
Received By:		Return Address: P.O. Box 8700		
Position:		St. John's, NL, A1B 4J6 Fax: (709) 729-3445		
Officer's Nam	ne:		Date:	MAR 23,2017
	Porter, Kelly		Time:	2:04PM

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





	(COPY)			Page: 1 of: 1
		Referer	nce #:	1010120
Toll Free: 1-800-563-	-5471 INSPECTION / OFFICER	'S REPORT Inspect	ion:	MAY 16,2016
Accident Reporting: 729-4				MAR 23,2017
NARL REFINING LIMITED	PARTNERSHIP		n#:	934376
P O BOX 40		WCC		2055548
COME BY CHANCE			Tel:	709-463-8811
NL			ax:	709-463-3476
1146	A0B-1N0	•	un.	703-400-0470
Worksite:	North Atlantic Refinery	Employe	es:	
Location :	Come by Chance, NL	V	IIC:	3611
Employer Co-Chair:	Section 40(1)	Insp. T	ime:	11:00AM
Employee Co-Chair:	36000140(1)	,		
Worker Rep/Designate:	N/A			
	gengangangangan plangangangangangangan pang mengandik menanganan kanasa menganan sebagai sangkasan melangkat di sangkasan kanasan sebagai sangkas		pry remarkable in	and the continues and full mind is authorized of the corner and representable for the distribution of reflections.
REPORT:	Section ARL Refining LP in Come by Chance, NL o			
securing time with be Management of Cha	e and I requested to meet with ss NARL's Management of Change (MOC) oth Individuals, we discussed with ange program and as such we are requesting program. We are also requesting the last 6	that OHS will be auditing of the Refinery's Management	NAR!	L's
2 Directives issued.		Section 40(1)		
, anggraphysis an anggrass, associate a re-reas car on over-re-resonant Moser that administration associations		e ver nem som het regjerenskilde de kløre reld-dramma av asser e ensemble som ander som av ensemble		
Received By:				
Position:			Date Time	2: MAR 23,2017 2: 2:04PM
Officer's Name:	Po	rter, Kelly		
aparana manasa ang isa an ana ana ana ana ana ana ana ana an	Bro	owne, Aiden		



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 1 of: 2

Reference #: 1010120

MAY 16,2016

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

P O BOX 40

Toll Free:

COME BY CHANCE

NL

AOB-1NO

Firm #: 934376

WCC #: 2055548 Tel: 709-463-8811

Fax: 709-463-3476

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010120

01

ACT:

Occupational Health and Safety

26 - 1b -Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall provide to the Division a copy of the latest revision of the Management of Change program/procedure currently used by workers at the Refinery.

This Order shall be carried out on or before: MAY 24,2016

ORDER:

1010120

02

ACT:

Occupational Health and Safety

26 - 1b

Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall provide to the Division a copy of the documentation associated with the last 6

Toll Free:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 2 of: 2

Reference #: 1010120

MAY 16,2016

management of changes (MOCs) carried out at the Refinery.

This Order shall be carried out on or before: MAY 24,2016

1-800-563-5471

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

A CONTRACTOR OF THE PARTY OF TH		
Received By:	Return Address:	
	P.O. Box 8700	
Position:	St. John's, NL, A1B 4J6	
	Fax: (709) 729-3445	
Officer's Name:		Date: MAR 23,2017
Porter, Kelly		Time: 2:04PM



Service Newfoundland and Labrador





	(COPY)	Reference #	Page: 1 of: 1 : 0671932
Toll Free: 1-800-563-5 Accident Reporting: 729-44	Mid: Wolletti Oli i dani oli	EPORT Inspection:	JUN 17,2016 MAR 23,2017
NARL REFINING LIMITED P O BOX 40 COME BY CHANCE NL Worksite:	PARTNERSHIP A0B-1N0 North Atlantic Refinery		934376 2055548 709-463-8811 709-463-3476
Location :	Come by Chance, NL	NIC:	3611
Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	Section 40(1)	Insp. Time:	10:00AM
REPORT: Assignment No. 143	56 Section 40(1)		Section 40(1)
and to do respect to recomment the 30 day time frame We were informed the acknowledged by Mathese items be response.	undersigned OHS Officers met with discuss a complaint received by the OHS Division dations from the OHS Committee not being reserved by legislation. at there are approximately 12 items that have not necessary that these items are outstanding. The moded to indicating that the recommendation has reason for the rejection by the scheduled July 2	ot been responded to. It was OHS Division requires the	s
Received By:		Dat	e: MAR 23,2017
Position:		Tim	ne: 2:05PM
Officer's Name:	Browne	, Aiden	
	Porter,	Kelly	

Service Newfoundland and Labrador







Page; 1 of: 2

Reference #: 0671932

ORDER FORM

JUN 17,2016

Toll Free:

1-800-563-5471

Firm #:

934376

NARL REFINING LIMITED PARTNERSHIP

WCC#:

2055548

P O BOX 40

COME BY CHANCE

Tel: 709-463-8811

NL.

Fax: 709-463-3476 NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER

AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0671932

01

ACT:

Occupational Health and Safety

5 - f .1 i -Specific duties of employers

Without limiting the generality of section 4, an employer shall respond in writing within 30 days to a recommendation of the occupational health and safety committee at the workplace indicating that the recommendation has been accepted or that it has been rejected, with a reason for the rejection;

TO WIT:

The employer shall ensure response is made to the OHS Committee as stated above.

This Order shall be carried out on or before: JUL 27,2016

> YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



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ORDER FORM

	P	age	2	Ot.	2
Referenc	ę	#:	06	371	932

Toll Free: 1-800-563-5471

Received By:

Return Address:
P.O. Box 8700
St. John's, NL, A1B 4J6
Fax: (709) 729-3445

Date: MAR 23,2017
Time: 2:05PM

Service Newfoundland and Labrador



Occupational Health and Safety Inspections Branch

1	Seeing large factor
	OHS

		(COPY)		Page: 1 of: 1
			Reference #:	1010121
Toll Free: 1-800-56		INSPECTION / OFFICER'S REPORT	Inspection:	•
Accident Reporting: 729)-4444 			MAR 23,2017
NARL REFINING LIMITE	ED PARTNER	RSHIP	Firm #:	934376
P O BOX 40			WCC #:	2055548
COME BY CHANCE			Tel:	709-463-8811
NL			Fax:	709-463-3476
		A0B-1N0		
Worksite:	North	Atlantic Refinery	Employees:	600
Location:	Come	by Chance, NL	NIC:	3611
Employer Co-Chair:		Section 49(1)	Insp. Time:	8:50AM
Employee Co-Chair:				
Worker Rep/Designate:	N/A			
REPORT:	a malama mangianagamahama man salaminga dan da ayasaday na amai nya ayyasada a	en graphyngagan an gyr yr ennwynau rhyn enwyd yr gyng graf gynt y gref y Gyller - ddys yll Dar - ddys de'i Dar - ddys de'i Dar Add de'i - ddys ddiddidd ac y ddidd blaithiaidad dia dan enwyn banlani gyn gyn y gy	Arm napring symmetry grouping inggapy magazininghy, mgapapagazininan	ente entrettettet pre-mente verminne, tresen til presidentet til til ette etterstate de til sekele
Assignment # 143	176			
control room opera leave the control ro	ators. The issoom for break	Union Representatives regarding "qualified and c sue presented to the Division is that when control ks (both scheduled and unscheduled breaks such operate is not being properly managed by a qualif	room operators as washroom	
The complaint also have not been res		that Safe Work Complaints have been submitted this subject.	to Management	and

2 Directives issued.

Received By:		
-eth-mobile 600 devolument in every delicused in the end of even in extra continue and of even in even devolument in the end of even in the end of even devolument in the end of even devo		Date: MAR 23,2017
Position:		Time: 2:52PM
Officer's Name:	Porter, Kelly	
	Browne, Alden	
	and the second s	



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 1 of: 2

Reference #: 1010121

JUN 20,2016

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

P O BOX 40

Toll Free:

COME BY CHANCE

NL

A0B-1N0

Firm #:

934376

WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476 NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010121

01

ACT:

Occupational Health and Safety

26 - 1b -Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall provide to the Division copies of all Safe Work Complaints submitted to Management by control room operators regarding relief in the control room.

This Order shall be carried out on or before: JUN 23,2016

ORDER:

1010121

02

ACT:

Occupational Health and Safety

-Powers of investigation

For the purpose of ensuring compliance with the Act or regulations and an order made under either of them, the assistant deputy minister, or an officer may require the production of records, books, plans or other documents that relate to the health and safety of workers or self-employed persons, examine them and remove them temporarily for the purposes of making copies;

TO WIT:

The employer shall submit to the Division a copy of the current shift schedule for the control room

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Reference #: 1010121

JUN 20,2016

ORDER FORM

Toll Free:

1-800-563-5471

identifying the various panel operators and the relief for the operators and a copy of the same from 6 months previous and 12 months previous.

This Order shall be carried out on or before: JUN 23,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:	
	P.O. Box 8700	
Position:	St. John's, NL, A1B 4J6	
, or the assumed and the first of the definition of the state of the s	Fax: (709) 729-3445	
Officer's Name:		Date: MAR 23,2017
Porter, Kelly		Time: 2:52PM



Service Newfoundland and Labrador





(COPY)

Page: 1 of: 2

Reference #:

0921059

934376

1-800-563-5471 INSPECTION / OFFICER'S REPORT Inspection:

JUN 21,2016

Accident Reporting: 729-4444

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

Toll Free:

Firm #: WCC #:

COME BY CHANCE

2055548

Tel: 709-463-8811

NL

Fax: 709-463-3476

A0B-1N0

Worksite:

North Atlantic Refinery

100

Location:

Employees: NIC: 3611

Come by Chance, NL

Employer Co-Chair:

-Section 40(1)

Insp. Time: 11:30AM

Employee Co-Chair: Worker Rep/Designate: Unknown

Section 40(1)

Section 40(1)

REPORT:

Arrived onsite with accompanied by Officer Kelly Porter to meet with (Industrial Hygienist) regarding some issues that was brought to the attention of this Department. The issues were with trained worker not having the three day training and only the one day training, improper signage for abatement projects. Vacuum used for abatement not a HEPA vacuum and notification not

submitted for all abatement projects, Section 40(1) informed us that there are seven trained workers with the three day asbestos awareness training for the site and certificates are available for review.

Improper signage is being used but will be replaced with proper signage immediately. - Directive tion 40(1) Issued.

The vacuum used at the site that was said to not be a HEPA vacuum is a HEPA vacuum that was purchased for the asbestos abatement projects and that the operation manuel is available for review. did indicate that he wasn't aware that asbestos notifications were to be submitted for all abatement projects and that in the future notifications will be submitted for all asbestos abatement. -Directive Issued. Section 40(1)

indicated that as abatement is completed it is documented as abated within the asbestos Tracker System that updates the asbestos inventory for the site. Due to the statement made by the information provided regarding enclosures not being properly erected indicated that before any abatement is carried out the workers are provided a procedure that is to be followed and this procedure is taken directly from the asbestos management plan. It was agreed upon that for the next asbestos abatement project for the site where a enclosure is to be erected to complete the abatement that a qualified consultant is to carry out the inspection and air monitoring followed by a inspection report that is to be forwarded to this Officer for review.

See attached orders for compliance:

Service Newfoundland and Labrador





(COPY)

Page: 2 of: 2

Reference #:

0921059

Toll Free: 1-800-563-54 Accident Reporting: 729-444		Inspection:	JUN 21,2016 MAR 23,2017	
Received By:		Date:	MAR 23,2017	
Position:		Time:	2:52PM	
Officer's Name:	Coates, Glenn			
	Porter, Kelly	10		



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page 1 of 2

Reference #: 0921059

JUN 21,2016

Toll Free:

1-800-563-5471

Firm #: 934376

POBOX 40

NARL REFINING LIMITED PARTNERSHIP

WCC#:

2055548

COME BY CHANCE

Tel: 709-463-8811

Fax: 709-463-3476

NL

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0921059

01

REGULATION: Asbestos Abatement Regulations

12 18- Preparation of work area

Hand painted signs shall be prohibited.

TO WIT:

The employer shall ensure that proper asbestos warning signs only are used during all asbestos abatement projects and placed where required during the duration of the entire abatement project.

This Order shall be carried out on or before: JUN 30,2016

ORDER:

0921059

02

REGULATION: Asbestos Abatement Regulations

8 -a Notification of division

The owner or contractor shall notify the Occupational Health and Safety Division in writing of the following before starting work: nature and place of work;

TO WIT:

The employer shall ensure that notification is given to this Department 24 - 48 hours prior to the start of all scheduled asbestos abatement projects.

This Order shall be carried out on or before: JUN 30,2016

1-800-563-5471

Toll Free:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 2 of: 2

Reference #: 0921059

JUN 21,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:		Return Address:		
Annual Malausa		P.O. Box 8700		
Position:		St. John's, NL, A1B 4J6		
		Fax: (709) 729-3445		
Officer's Name:		C. C	Date:	MAR 23,2017
-	Coates, Glenn	7	l'ime:	2:52PM
والمراجعة				



Service Newfoundland and Labrador





(COPY)

-Section 40(1)

Page: 1 of: 2

Reference #:

1010122

Inspection:

JUN 28,2016

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

POBOX 40

Toll Free:

COME BY CHANCE

Accident Reporting: 729-4444

NL

INSPECTION / OFFICER'S REPORT

Firm #:

934376

WCC#:

2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite:

North Atlantic Relinery

Employees:

Location:

Come by Chance, NL

NIC: 3611

Employer Co-Chair:

Insp. Time: 11:45AM

Employee Co-Chair:

Worker Rep/Designate:

N/A

REPORT:

A work refusal was submitted to the Division on the grounds that shift electricians were not properly trained to carry out all their required duties. The work refusal stated that they were "working with insufficiently trained shift electrician personnel that may place us and operations personnel in unsafe and dangerous situations while responding to emergency calls". This work refusal was investigated by OHS Officers of the Division and significant gaps have been discovered in NARL's internal responsibility system. The following issues have been identified:

- 1) As per the Process Safety Management Code of Practice, refresher training has not been provided at least every three years to ensure that the individual understands and adheres to the current operating procedures. Training records indicate that this has not been carried out.
- 2) All electricians were not formally/properly informed by supervisors/management of their coworkers work refusal.
- 3) Electrical safe work practices have not been reviewed every three years to ensure that they reflect the current practices and conditions.
- 4) The Management of Change process was not implemented for the changes to the electrician's training program over the years. The Process Safety Management Code of Practice states that written procedures shall be established and implemented to manage changes for procedures.

As a result of the investigation and the discovery of these significant gaps in NARL's internal responsibility system, the work refusal is to be upheld until such time that the workers receive training which includes a practical component involving the specific equipment on site at the Refinery in accordance with the Process Safety Management Code of Practice and the Occupational Health and Safety Act and Regulations.

4 Directives issued as a result of this work refusal.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





Page: 2 of: 2

Reference #:

1010122

			riciciciles m.	1010122
Toll Free:	1-800-563-5471	INSPECTION / OFFICER'S REPORT	Inspection:	JUN 28,2016
Accident Repo	rting: 729-4444		and the first security and deliver the additional security and the second delivers of the security of the second s	MAR 23,2017
Received By:	the part of the pa			
122			Date:	MAR 23,2017
Position:	V.s. piliks (no. 1 september - piliks performant menerala menerala menerala menerala senten		Time:	2:52PM
Officer's Name		Porter, Kelly		
		Browne, Aiden		
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Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 1 of, 3

Reference #: 1010122

Toll Free:

1-800-563-5471

JUN 28,2016

NARL REFINING LIMITED PARTNERSHIP

P O BOX 40

COME BY CHANCE

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010122

01

ACT:

Occupational Health and Safety

A0B-1N0

36 - 1a -Codes of practice

The minister may require all employers or principal contractors to establish a code of practice, or adopt a code of practice specified by the minister.

TO WIT:

The employer shall ensure that all electricians are trained as required by the Process Safety Management Code of Practice, which includes a practical component involving the specific equipment on site at the Refinery.

This Order shall be carried out on or before: NOV 21,2016

Extension:

2

ORDER:

1010122

02

REGULATION: Part I - General

5 3- Right to refuse work

Where action has been taken by a worker to exercise the right to refuse to work under the Act, the employer shall not assign a substitute worker to perform those duties unless the substitute worker has been informed of the prior refusal and the

reason for that relusal.

TO WIT:

The employer shall ensure that all work refusal procedures are reviewed with management, supervisors, and electricians to ensure that all individuals understand the processes. This procedural review must be signed off by all individuals within the given time period and the signoff records must be submitted to the Division.

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GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

Page: 2 of: 3

Reference #: 1010122

JUN 28.2016

ORDER FORM

Toll Free:

1-800-563-5471

This Order shall be carried out on or before: NOV 21,2016

Extension:

2

ORDER:

1010122

03

REGULATION:

Part III - General Duties

12 2-bi Occupational health and safety program

An employer that is required to establish and maintain an occupational health and safety program under section 36.1 of the Act shall review and, where necessary, revise the occupational health and safety program as follows: at least every 3

years,

TO WIT:

The employer shall ensure that all electrical safe work practices are reviewed with management, supervisors, and electricians to ensure that all individuals understand the processes and hazards. This procedural review must be signed off by all individuals within the given time period and the signoff records must be submitted to the Division.

This Order shall be carried out on or before: NOV 21,2016

Extension:

2

ORDER:

1010122

04

ACT:

Occupational Health and Safety

36 - 1a -Codes of practice

The minister may require all employers or principal contractors to establish a code

of practice, or adopt a code of practice specified by the minister.

TO WIT:

The employer shall ensure that all management, supervisors, and electricians are properly informed of the requirements for conducting a Management of Change and how to properly carry out one. This review must be signed off by all individuals within the given time period and the signoff records must be submitted to the Division.

This Order shall be carried out on or before: NOV 21,2016

Extension:

2



1-800-563-5471

Toll Free:

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 3 of 3

Reference #: 1010122

JUN 28,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:
Law and the contract of the co	P.O. Box 8700
Position:	St. John's, NL, A1B 4J6
Appearant guestapp hidrogetip mini glubb dels un distribut vier a gistationis recommendation authorized in the confirmation recommendation recommendation recommendation in the confirmation recommendation re	Fax: (709) 729-3445
Officer's Name:	Date: MAR 23,2017
Porter, Kelly	Time: 2:52PM



Service Newfoundland and Labrador





		(COPY)		Page: 1 of: 1
		,,	Reference #	: 0671939
, _ , , , _ , ,	0-563-5471	INSPECTION / OFFICER'S REPORT	Inspection:	JUL 6,2016
Accident Reporting:	729-4444	aldermala	elimite of in Anto 12 motorit in the ellipsis (1974) 1974 (1974) (1974) (1974)	MAR 23,2017
NARL REFINING LIN	MITED PARTNE	RSHIP	Firm #:	934376
P O BOX 40			WCC#:	2055548
COME BY CHANCE			Tel:	709-463-8811
NL			Fax:	709-463-3476
		A0B-1N0		
Worksite:	North	Atlantic Refinery	Employees:	
Location :	Come	e by Chance, NL	NIC:	3611
Employer Co-Chair:		Section 40(1)	Insp. Time:	10:30AM
Employee Co-Chair	•			
Worker Rep/Designa	ite: N/A			
REPORT:			***	

Assignment No. 14377

A complaint was received from Union Representatives regarding lack of communication with respect to the running parameters of equipment. Specifically, changes made to the rates of heater 1101 as a result of an order issued by the Boiler Pressure Vessel Division of Service NL.

I met with numerous control room technicians and discussed this issue. Control room operators were aware of the changes made to the rates but some were not sure of the reason for the change. The employer shall ensure that operators and all affected staff are aware of changes made in process due to safety concerns and why the changes are taking place. This information shall be readily available to employees for review if requested.

No Directives issued at this time.

Date: MAR 23,2017
Time: 3:00PM
Aiden



Service Newfoundland and Labrador





(COPY)

Page: 1 of:

Reference #:

0860475

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection: SEP 29,2016

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

P O BOX 40

Toll Free:

COME BY CHANCE

Accident Reporting: 729-4444

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite: Location:

North Atlantic Refinery

Come by Chance, NL

Employer Co-Chair:

Employee Co-Chair:

-Section 40(1)

Employees: 731

NIC: 3611

Insp. Time: 1:00PM

Worker Rep/Designate:

N/A

REPORT:

Section 40(1)

I arrived on site at 13:00 accompanied by OHS Officer IIL (Construction) Aiden Browne and OHS Engineer Kelly Porter to conduct an inspection of cagoing work during the maintenance turnaround. While on site we met with and discussed the purpose of our accompanied us on a tour of the site where the following observations were visit. made: Section 40(1)

- Respirator storage was an issue throughout the site. In many cases respirators not in use were not stored in any type of protective bag or container, leaving the filters open to the elements which includes both airborne contaminants and water. Where respirators were being stored in bags, the bags were not sealed.
- On the confined space permit for H-1102, there was no result recorded for initial entry gas test. The employer shall investigate the reason for this omission.
- The decontamination areas did not seem to segregate the clean and dirty areas very well. A hazard assessment for this area was reported to exist, and a copy is requested for review. There are different color coveralls to be worn for different job tasks/contaminants. The hazard assessment will reveal the contaminants involved and help answer the question whether better segregation is required.
- Manway 5 confined space:
- 1) In terms of communication, it was unclear whether all entrants had a communication device. It was reported by the attendant that all NARL employees do, however not all the sub-contractor (PFS) workers have one.
- 2) The permit for the space had appropriate gas testing results noted, however the permit was not located at the entry, but rather on the ladder down below.
- 3) Gas testing is conducted every three hours. In addition, there is a fixed monitor located inside the confined space and entrants wear personal gas monitors. Contaminants tested for every three hours include carbon monoxide, oxygen, hydrogen sulfide, and LEL using an Industrial Scientific Ventis MX4. The fixed monitor also measures carbon monoxide, oxygen, hydrogen sulfide, and LEL. The personal monitors just measure hydrogen sulfide. At the time of inspection, some readings for carbon

Accident Reporting: 729-4444

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador



Occupational Health and Safety Inspections Branch

(COPY)

Page: 2 of: 2

Reference #:

0860475

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection: SEP 29,2016

MAR 23,2017

monoxide were being registered due to welding in the space.

- Samples of fall protection equipment were checked throughout the site and all pieces of equipment checked were found to be in compliance with the appropriate CSA standard.
- * Five directives are issued as a result of this inspection.

$p \ proposed propos$		
Received By:		Date: MAR 23,2017
Position:		Time: 3:00PM
Officer's Name:	Drover, Adam	
	Browne, Aiden	



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 1 of: 3

Reference #: 0860475

SEP 29,2016

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

Firm # :

WCC#:

934376 2055548

POBOX 40

Toll Free:

NL

COME BY CHANCE

Tel: 709-463-8811 Fax: 709-463-3476

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0860475

01

REGULATION: Part VII - Personal Protective Equipment

86 1- Inspection and maintenance of respiratory

Respiratory protection equipment that is issued for the exclusive use of an employee shall be cleaned and disinfected as often as necessary to maintain it in

a sanitary condition.

TO WIT:

The employer shall ensure that all respirators on site are stored in undamaged sealed plastic bags (or equivalent, i.e. tupperware) and cleaned following each use before being placed back in the bag. Doing so will also extend the life of the filters/cartridges used with the respirators.

Several respirators were found improperly stored and at the time of inspection.

This Order shall be carried out on or before: OCT 7,2016

ORDER:

0860475

02

REGULATION: Part XXVII - Confined Space Entry 512 11-a Corrective precautions

> Appropriate tests for harmful vapours, gasses, fumes, mists, dusts or explosive substances and oxygen deficiency shall be made and recorded before entry into

the confined space:

TO WIT:

The employer shall investigate why the contined space entry permit for H-1102 had no result recorded for initial entry gas test and report the findings to the undersigned.

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

Page: 2 of: 3

Reference #: 0860475

SEP 29,2016

ORDER FORM

Toll Free:

1-800-563-5471

This Order shall be carried out on or before: OCT 7.2016

ORDER:

0860475

03

REGULATION: Part VI - Occupational Health Requiremen

42 1- Hazardous substances

An employer shall monitor the use or presence of substances at the workplace

that may be hazardous to the health and safety of workers.

TO WIT:

The employer shall submit, where one exists, a hazard assessment for the decontamination areas on site. The hazard assessment will reveal the contaminants involved and help answer the question whether better segregation is required.

This Order shall be carried out on or before: OCT 7,2016

ORDER:

0860475

04

REGULATION: Part XXVII - Confined Space Entry

513 3-c Work procedures

Where a worker is required to enter a confined space his or her employer shall ensure that an attendant is in continuous communication with the worker using the means of communication described in the relevant safe work procedure; and

TO WIT:

For all confined spaces on site, the employer shall ensure that all entrants are equipped with a communication device to facilitate communication with the attendant.

This Order shall be carried out on or before: OCT 7,2016

ORDER:

0860475

05

REGULATION: Part XXVII - Confined Space Entry

512 17- Corrective precautions

The completed permit referred to in paragraph (2)(e) shall be made available at the time of entry to all authorized personnel by posting it at the entry portal or by another effective means.

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 3 of 3

Reference #: 0860475

SEP 29,2016

Toll Free:

1-800-563-5471

TO WIT:

The employer shall ensure that confined space permits are located at the entry portals.

This Order shall be carried out on or before: OCT 7,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Received By:	Return Address:	
	P.O. Box 8700	
Position:	St. John's, NL, A1B 4J6	
	Fax: (709) 729-3445	
Officer's Name:	Date: MAR 23,201	7
Drover, Adam	Time: 3:00PM	į
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GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador



Occupational Health and Safety Inspections Branch

		(COPY)	Reference #	Page: 1 of: 1
Toll Free: 1-800-563- Accident Reporting: 729-4		ON / OFFICER'S REPORT	Inspection:	OCT 4,2016 MAR 23,2017
NARL REFINING LIMITED	PARTNERSHIP		Firm #:	934376
P O BOX 40			WCC #:	2055548
COME BY CHANCE			Tel:	709-463-8811
NL	AOD 4NO		Fax :	709-463-3476
	A0B-1N0			
Worksite :	North Atlantic Refiner	•	Employees:	0011
Location:	Come by Chance, NL		NIC:	
Employer Co-Chair:		Section 40(1)	Insp. Time:	11:20AM
Employee Co-Chair: Worker Rep/Designate:	N/A			
REPORT:	Section 40(1) Se	ection 40(1)		
No Directives issued		ole to North Atlantic Refinery, the	r incipal contrac	201.
Received By:				e: MAR 23,2017
Position:		THE PART OF THE	Tim	
Officer's Name:	ан как түүлүү жүү жүү жүү жайгай түү тараа түү айсаа түү жүү түү түү түү жүү жүү жүү жүү жүү	Browne, Aiden		
		-0.00		

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





Toll Free: 1-800-563-547	(COPY) INSPECTION / OFFICER'S REPORT	Page: 1 of: 1 Reference #: 1010131 Inspection: OCT 6,2016		
Accident Reporting: 729-4444		MAR 23,2017		
NARL REFINING LIMITED PAI P O BOX 40 COME BY CHANCE NL	RTNERSHIP A0B-1N0	Firm #: 934376 WCC #: 2055548 Tel: 709-463-8811 Fax: 709-463-3476		
Worksite : Location : Employer Co-Chair :	North Atlantic Refinery Come by Chance, NL	Employees: 500 NIC: 3611		
Employee Co-Chair: Worker Rep/Designate:	Section 40(1)	Insp. Time: 11:30AM		
Assignment # 14721 An anonymous complaint was received by the Division on October 6, 2016 stating the following: "Last night (Wednesday, October 5/16) at approximately 8:30pm there was a loud explosion that was felt about 1/2 mile away. It was believed to be a prank where an acetylene bag was ignited. Following explosion there was no muster station head count conducted. Joint OHS committee is not involved in investigation." As this is a police matter, upon receiving this complaint the Division contacted S/Sgt. Hicks of the Clarenville Detachment of the RCMP. S/Sgt. Hicks informed us that they were contacted about this incident and an Officer responded last night. No injuries or damage was found and NARL are investigating this incident internally. Section 40(1) The Division also spoke with about this incident. We were informed that company emergency procedures appropriate to the event were carried out. In addition, the RCMP are continuing their investigation into the incident at this time. No further investigation will be conducted by the Division at this time,				
Received By:		Date: MAR 23,2017		
Position:		Time: 3:00PM		
Officer's Name:	Porter, Kelly			

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Browne, Aiden

Service Newfoundland and Labrador





(COPY)

Page: 1 of: 1

Reference #:

0671981

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT Inspection: OCT 6,2016

MAR 23.2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

Accident Reporting: 729-4444

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite: Location:

Offsites

North Atlantic Refinery, Come By Chance, NL.

-Section 40(1)

Employees:

NIC: 3611

Insp. Time: 2:30PM

Employer Co-Chair: Employee Co-Chair:

Worker Rep/Designate:

N/A

REPORT:

Assignment No. 14712

On October 4, 2016 the undersigned was informed of an accident which took in Area A. I was informed that the accident was serious and resulted in a serious shoulder injury. This accident was later determined to have taken place in offsites. An initial investigation report has been received. Preliminary findings show that the worker was not using designated walkways to access the work area. The information provided at that time did not classify this event as a serious or reportable accident. The OHS Division was contacted on October 11th by a refinery official to report that they had just been informed that there may be a fracture and are therefore reporting to fulfill their duties as required under section 54 of the OHS Act.

As this accident was initially reported outside of internal protocol, the employer shall ensure representatives of the refinery, who report accidents, are made familiar with reporting protocol and the providing of accurate information.

One Directive issued.

Received By:		
Position:		Date: MAR 23,2017 Time: 3:00PM
Officer's Name:	Browne, Aiden	
	Porter, Kelly	



Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page: 1 of: 2

OCT 6,2016

Reference #: 0671981

Toll Free:

1-800-563-5471

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

NL.

Firm #: 934376 WCC#: 2055548

> Tel: 709-463-8811 Fax: 709-463-3476

NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0671981

01

ACT:

Occupational Health and Safety

54 - 3a

-Reporting accidents

In this section and section 55 "serious injury" means a fracture of the skull, spine, pelvis, femur, humerus, fibula or tibia, or radius or ulna; but does not include injuries to a worker of a nature that may be treated through first aid or medical treatment and the worker is able to return to his or her work either immediately after the treatment or at his or her next scheduled shift.

TO WIT:

The employer shall ensure that representatives of the refinery who report accidents are made familiar with reporting protocol and the providing of accurate information.

This Order shall be carried out on or before: OCT 20,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





Page: 2 of: 2

(COPY)

ORDER FORM Reference #: 0671981 OCT 6,2016 Toll Free: 1-800-563-5471 Return Address: Received By: P.O. Box 8700 Position: St. John's, NL, A1B 4J6 Fax: (709) 729-3445 Officer's Name: Date: MAR 23,2017 Time: 3:00PM Browne, Aiden



Service Newfoundland and Labrador





Foll Free: 1-800-563-5 Accident Reporting: 729-44		Reference #: Inspection:	Page: 1 of: 1 0671999 NOV 4,2016 MAR 23,2017
NARL REFINING LIMITED I P O BOX 40 COME BY CHANCE NL	PARTNERSHIP A0B-1N0	Firm #: WCC #: Tel: Fax:	934376 2055548 709-463-8811 709-463-3476
Worksite: Location: Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	Spent Caustic Tank Explosion North Alantic Refinery, Come By Chance, NL. Section 40(1) N/A	Employees : NIC : Insp. Time:	
visited the area. It was landed across the road potential for serious is units as a result of this have been affected be Engineer to ensure entheir functions. As the issued on the transfer and deemed suitable	Section 40(1) HS Engineer Kim Bannister to investigate an accident. The explosion and fire at the refinery through local news medical and discussed this event. We were then accompanied as evident that the explosion caused the roof of the tank to adway into an operating unit. There was no personal injury injury and equipment damage. There was no decision mad is event. It is required that all applicable equipment and structures are not damaged and are capable is event happened during the transfer of spent caustic, a Sign of spent caustic until the proposed new location and systems by a Professional Engineer who is specialized in process of the accompanied of the tank to adway the accompanied vibration be assessed as event happened during the transfer of spent caustic, a Sign of spent caustic until the proposed new location and systems by a Professional Engineer who is specialized in process of the accompanied vibration and systems.	a. We met with I by an operator a be blown off and but there was hig e to shut down a uctures that may d by a Profession of safely perform top Work Order is	and it gh ny al ning
Received By:		Date Tim	e: MAR 23,2017 e: 3:01PM
Officer's Name:	Browne, Aiden		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Bannister, Kim



Service Newfoundland and Labrador





ORDER FORM

Page 1 of 3

Reference #: 0671999

NOV 4.2016

Toll Free:

1-800-563-5471

Firm #:

934376

NARL REFINING LIMITED PARTNERSHIP

P O BOX 40

2055548

WGC#:

Tel: 709-463-8811

COME BY CHANCE

Fax: 709-463-3476

NL

A0B-1N0

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0671999

01

ACT:

Occupational Health and Safety

27 - 1a -Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the workplace: and

REGULATION:

Part III - General Duties

14 1- General duties of employers

An employer shall ensure, so far as is reasonably practicable, that all buildings, structures, whether permanent or temporary, excavation, machinery, workstations, places of employment and equipment are capable of withstanding the stresses likely to be imposed upon them and of safely performing the functions for which they are used or intended.

TO WIT:

A Stop Work Order is issued on the transfer of spent caustic until the proposed new location and systems are assessed and deemed suitable by a Professional Engineer who is specialized in process safety. Written confirmation shall be provided.

This Order shall be carried out on or before: NOV 11,2016

ORDER:

0671999

02



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

Page: 2 of: 3

Reference #: 0671999

NOV 4,2016

ORDER FORM

Toll Free:

1-800-563-5471

REGULATION:

Part III - General Duties

14 1- General duties of employers

An employer shall ensure, so far as is reasonably practicable, that all buildings, structures, whether permanent or temporary, excavation, machinery, workstations, places of employment and equipment are capable of withstanding the stresses likely to be imposed upon them and of safely performing the functions for which they are used or intended.

TO WIT:

It is required that all applicable equipment and structures that may have been affected by the explosion, fire, or accompanied vibration, be assessed by a Professional Engineer to ensure equipment and structures are not damaged and are capable of safely performing their functions. Written confirmation shall be provided.

This Order shall be carried out on or before: NOV 11,2016

ORDER:

0671999

03

ACT:

Occupational Health and Safety

54 - 1b -Reporting accidents

Where an accident takes place at a workplace that had, or continues to have, the reasonable potential of causing serious injury to or the death of a person the employer, or principal contractor shall immediately notify the assistant deputy

minister of the accident.

TO WIT:

Accidents as specified above shall be immediately reported to the OHS Division Accident Line at (709)729-4444

This Order shall be carried out on or before: NOV 4,2016

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT. RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 3 of: 3

Reference #: 0671999

Toll Free: 1-800-563-5471		NOV 4,2016
Received By:	Return Address:	
and a second control of the control	P.O. Box 8700	
Position:	St. John's, NL, A1B 4J6	
4. Brought is a common world state and enter-battle battle star state, as diversified example according to the common state.	Fax: (709) 729-3445	
Officer's Name:		Date: MAR 23,2017
Browne, Aiden		Time: 3:01PM

Service Newfoundland and Labrador





(COPY)

INSPECTION / OFFICER'S REPORT

Page: 1 of:

Reference #:

0672001

1-800-563-5471

Accident Reporting: 729-4444

Inspection:

NOV 6,2016

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

Toll Free:

COME BY CHANCE

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite: Location:

Spent Caustic Tank Explosion

North Alantic Refinery, Come By Chance, NL.

Employer Co-Chair: Employee Co-Chair:

Worker Rep/Designate:

N/A

-Section 40(1)

Employees:

NIC: 3611

Insp. Time: 6:25PM

REPORT:

This is a follow up report on an Order issued previously by this Division. A Stop Work Order (0671999-01) was issued on the transfer of spent caustic until the proposed new location and systems were assessed and deemed suitable by a Professional Engineer who is specialized in process safety. Written confirmation was to be provided.

Documentation has been received and reviewed. All information has been reviewed and accepted by NARL's Reliability Engineer who is a P.Eng. licensed to practice in this Province. The intent of the Order has been met.

The Stop Work Order is lifted and transfer of spent caustic may continue.

No further Directives at this time.

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Received By:		Date:	MAR 2	23,201	7
Position:		Time:		:01PM	
Officer's Name:	Browne, Aiden				
	Bannister, Kim				
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GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





		(COPY)	Reference #:	Page: 1 of: 1
Toll Free: 1-800-563 Accident Reporting: 729-	3-5471 4444	INSPECTION / OFFICER'S REPORT	Inspection:	NOV 17,2016 MAR 23,2017
NARL REFINING LIMITE	D PARTNE	RSHIP	Firm #:	934376
P O BOX 40			WCC#:	2055548
COME BY CHANCE			Tel:	709-463-8811
NL		AOD 4NO	Fax:	709-463-3476
		A0B-1N0		
Worksite:	•	nt Caustic Tank Explosion	Employees:	0044
Location:	North	n Alantic Refinery, Come By Chance, NL.	NIC:	
Employer Co-Chair:		Section 40(1)	Insp. Time:	11:20AM
Employee Co-Chair:	b1/A		For an assumption	
Worker Rep/Designate:	N/A		Sec	tion 40(1)
REPORT:		Section 40(1)		
caustic which is wa report is completed	ter based a l and is with l be commi	ple hydrocarbon. The other top loaded tanks contained therefore not explosive or flammable. The intention NARL Management for final approval and signoff. Unicated to all applicable workers when final approval.	rnal investigation We were inform	ned
Received By: Position:			Date Time	e: MAR 23,2017 e: 3:01PM
Officer's Name:	gg, and to 2 - specify-to \$40 household stages when but the	Browne, Aiden		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Bannister, Kim



Service Newfoundland and Labrador





(COPY) Page: 1 of: 1 Reference #: 1010140 Toll Free: 1-800-563-5471 INSPECTION / OFFICER'S REPORT Inspection: NOV 18,2016 Accident Reporting: 729-4444 MAR 23,2017 NARL REFINING LIMITED PARTNERSHIP Firm # : 934376 POBOX 40 WCC#: 2055548 Tel: 709-463-8811 COME BY CHANCE Fax: 709-463-3476 NL A0B-1NO Employees: North Atlantic Refinery Worksite: NIC: 3611 Come by Chance, NL Location: Employer Co-Chair: Insp. Time: 9:30AM -Section 40(1) Employee Co-Chair: N/A Worker Rep/Designate:

REPORT:

Assignment # 14722

A complaint was received by the Division on October 6, 2016 which stated that a "week or so ago there was an arc flash incident where an electrician received burns to his hand at the substation area. Flash was believed to be from faulty equipment that don't meet code. Investigation was started by management then later dropped and joint OHS committee is not involved in the investigation."

An incident report was completed by NARL and provided to the Division on October 25, 2016. It was determined from their investigation that the incident occurred because the removal of fuses and installation of fuse links by previous management meant that a fuse was not in place to stop the current before creating a short which resulted in a burn to the worker. The electrical group was to conduct a fuse logic study to remediate this issue.

No directives issued.

	v′	
Received By:		Date: MAR 23,2017
Position:		Time: 3:01PM
Officer's Name:	Porter, Kelly	
	Browne, Aiden	

Newloundland

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador





(COPY)

INSPECTION / OFFICER'S REPORT

Page: 1 of 1

Reference #:

1010143

Toll Free: 1-800-563-5471 Accident Reporting: 729-4444

Inspection:

JAN 23,2017

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

NL.

Firm #: 934376 WCC #:

2055548 Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite:

North Atlantic Refinery

Location:

N/A

Employer Co-Chair:

Employee Co-Chair:

Worker Rep/Designate:

Come by Chance, NL

-Section 40(1)

Employees:

NIC: 3611

Insp. Time: 9:30AM

REPORT:

A complaint was received from Union Representatives regarding "qualified and competent" relief for control room operators. The issue presented to the Division is that when control room operators leave the control room for breaks (both scheduled and unscheduled breaks such as washroom breaks), the control panel they operate is not being properly managed by a qualified and competent worker.

As some of the control panels are part of the Combined Pressure Plant registered with the Engineering and Inspections Division of Service NL, the issue was forwarded to them and separate investigations were carried out by them and by the Occupational Health and Safety Division. Engineering and Inspections did identify deficiencies which were relayed to the employer.

The investigation undertaken by Occupational Health and Safety revealed deficiencies with emergency response and emergency preparedness.

4 Directives issued.

Position:	Time:	MAR 23,2017
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Officer's Name: Porter, Kelly		
Browne, Aiden		



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 1 of: 3

Reference #: 1010143

JAN 23,2017

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

P O BOX 40

COME BY CHANCE

NL

Toll Free:

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

AOB-1NO NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

1010143

01

REGULATION: Part III - General Duties

12 2-biji Occupational health and safety program

An employer that is required to establish and maintain an occupational health and safety program under section 36.1 of the Act shall review and, where necessary, revise the occupational health and safety program as follows: where an officer

requests a review.

TO WIT:

The employer shall ensure that emergency shutdown procedures are reviewed in consultation with the control technicians. A record of this review shall be forwarded to the undersigned.

This Order shall be carried out on or before: MAR 13.2017

Extension:

1

ORDER:

1010143

02

REGULATION: Part V - General Health & Safety Require

38 2- Emergency plan risk assessment

Where the risk assessment required by subsection (1) shows a need for evacuation or rescue, appropriate written procedures shall be developed and implemented and a worker assigned to coordinate their implementation.

TO WIT:

The employer shall ensure that emergency shutdown is practiced by control panel operators and includes a practical component involving field operators.

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 2 of: 3

Reference #: 1010143

JAN 23,2017

Toll Free:

1-800-563-5471

This Order shall be carried out on or before: APR 10,2017

Extension:

1

ORDER:

1010143

03

REGULATION: Part V - General Health & Safety Require

38 2- Emergency plan risk assessment

Where the risk assessment required by subsection (1) shows a need for evacuation or rescue, appropriate written procedures shall be developed and implemented and a worker assigned to coordinate their implementation.

TO WIT:

The employer shall ensure that control panel operators practice the donning of self-contained breathing apparatus (SCBA) and practice performing duties with the equipment that may be required.

This Order shall be carried out on or before: FEB 28.2017

ORDER:

1010143

04

REGULATION: Part V - General Health & Safety Require

39 3- Emergency procedures

At least once a year an emergency drill shall be held to ensure awareness and effectiveness of the emergency exit routes and procedure, and a record of the drill

shall be kept for a period of 5 years.

TO WIT:

The employer shall ensure that emergency evacuation of the control room is practiced, as stated above.

This Order shall be carried out on or before: FEB 28,2017

> YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Service Newfoundland and Labrador





(COPY)

ORDER FORM

Page 3 of 3 Reference #: 1010143

JAN 23,2017

Toll Free: 1-800-563-5471 Return Address: Received By: P.O. Box 8700 St. John's, NL, A1B 4J6 Position: Fax: (709) 729-3445 Officer's Name: Date: MAR 23,2017 Time: 3:01PM Porter, Kelly

Service Newfoundland and Labrador





(COPY)

Page: 1 of: 1

Reference #:

0672020

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT Inspection: FEB 9,2017

Accident Reporting: 729-4444

MAR 23,2017

NARL REFINING LIMITED PARTNERSHIP

P O BOX 40

Firm #: 934376

WCC#:

2055548

COME BY CHANCE

Tel: 709-463-8811

Section 40(1)

Fax: 709-463-3476

NL

Worksite:

A0B-1N0

Employees:

Location:

North Atlantic Refinery Come by Chance, NL

Employer Co-Chair:

Darrin Butt

NIC: 3611

Employee Co-Chair:

Perry Feltham

Insp. Time: 11:45AM

Worker Rep/Designate:

N/A

REPORT:

Assignment No. Section 40(1)

Arrived on site with OHS Engineer Kim Bannister. We were accompanied by and and visited heater 1501. At this location we were accompanied by the operator who was involved with the corroded guardrail. While inspecting the area it was noted that guardrails and midrails were not all properly attached. A piece of nylon rope was seen as securing a guardrail. The swing gate was not working properly as it was impeded by the piece of tube and clamp scaffolding that was put in place of the corroded guardrail. Chain was also noted as being used as guardrail. Guardrails near the heater were seen as lower than regulations allow and the gap between the heater and walking platform was greater than 30 cm. The walking platform on heater 1401 was inspected with no issues found. The access ladder to heater 1302 had a non operational swing gate at the top exposing a worker to a fall hazard. Rope was seen used as a guardrail on the back of this heater.

During a walk through of 14 unit welding leads were noted as not being properly connected and cords were placed in walking areas where they could be damaged. Also damaged hoses and a sling were noted on the ground but not properly tagged put of service.

Two Stop Work Orders and Eight Directives issued.

Received By:		
Position:		Date: MAR 23,2017 Time: 3:02PM
Officer's Name:	Browne, Aiden	
	Bannister, Kim	



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch





ORDER FORM

Page: 1 of: 5

FEB 9,2017

Reference #: 0672020

Toll Free:

1-800-563-5471

Firm#: 934376

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

WCC#:

2055548

Tel: 709-463-8811

COME BY CHANCE

NL

Fax: 709-463-3476

AOB-1NO

NIC:

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER:

0672020

01

ACT:

Occupational Health and Safety

27 - 1a -Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the workplace; and

REGULATION: Part V - General Health & Safety Require

28 6- Guardrails

A guard rail shall have a top rail located at least .9 metres but not more than 1.1 metres above the working surface and an intermediate rail located midway

between the top rail and the working surface.

TO WIT:

A Stop Work Order is issued on access to heater 1501 from and including the soot blower level and upward until the quardrails are inspected and repaired meeting the requirements of Section 28 of the OHS Regulations.

This Order shall be carried out on or before: FEB 9,2017

ORDER:

0672020

02

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 2 of: 5

Reference #: 0672020

Toll Free:

1-800-563-5471

FEB 9,2017

ACT:

Occupational Health and Safety

27 - 1a -Stop work orders

Where the assistant deputy minister or an officer is of the opinion that work is being carried out in a way that the conditions at the workplace pose an immediate risk to the health and safety of workers engaged in the workplace or other persons at or near the workplace, the assistant deputy minister or officer shall, in writing, order the person at the workplace responsible for the work being carried out to immediately stop all or a portion of the work and to vacate all or a portion of the workplace; and

REGULATION:

Part X - Fall Protection

141 -b& d hGeneral requirements

Where a worker is exposed to the hazard of falling from a work area that is above a surface or thing that could cause injury to the worker if the worker were to fall on the surface or thing; or the employer shall ensure that

- (d) the worker is provided with a fall arrest system that meets the requirements of section 142;
- (e) a guardrail that meets the requirements of section 28 is constructed or installed at the work area;
- (f) a personnel safety net that meets the requirements of section 143 is installed at the work area;
- (g) temporary flooring that meets the requirements of section 146 is constructed or installed at the work area; or
- (h)the worker is provided with another means of fall protection that provides a level of safety equal to or greater than a fall arrest system that meets the requirements of section 142.

TO WIT:

A Stop Work Order is issued on the use of the access ladder on the side of heater 1302 until the swing gate at the top of the fixed ladder is made operational and is deemed to be able to perform its duties.

This Order shall be carried out on or before: FEB 9,2017

ORDER:

0672020

03



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 3 of: 5

Reference #: 0672020

FEB 9.2017

Toll Free:

1-800-563-5471

REGULATION: Part V - General Health & Safety Require

28 3- Guardrails

An employer shall ensure that a guardrail is secured so that it cannot move in any direction if it is struck or if a point on it comes in contact with a worker, materials

or equipment.

TO WIT:

Guardrails on heater 1501 shall be secured as stated above.

This Order shall be carried out on or before: FEB 23,2017

ORDER:

0672020

04

REGULATION: Part V - General Health & Safety Require

28 3- Guardrails

An employer shall ensure that a guardrail is secured so that it cannot move in any direction if it is struck or if a point on it comes in contact with a worker, materials

or equipment.

TO WIT:

Chain and rope shall not be used as guardrails unless the above noted criteria can be met.

This Order shall be carried out on or before: FEB 23,2017

ORDER:

0672020

05

REGULATION: Part V - General Health & Safety Require

28 6- Guardrails

A guard rail shall have a top rail located at least .9 metres but not more than 1.1 metres above the working surface and an intermediate rail located midway

between the top rail and the working surface.

TO WIT:

Guardrails shall meet the criteria stated above.

This Order shall be carried out on or before: FEB 23,2017

Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 4 of: 5

Reference #: 0672020

FEB 9,2017

Toll Free:

1-800-563-5471

ORDER:

0672020

06

REGULATION: Part III - General Duties

14 1- General duties of employers

An employer shall ensure, so far as is reasonably practicable, that all buildings, structures, whether permanent or temporary, excavation, machinery, workstations, places of employment and equipment are capable of withstanding the stresses likely to be imposed upon them and of safely performing the functions for which

they are used or intended.

TO WIT:

An inspection of all heater walking platforms, guardrails and swing gates shall be undertaken. Deficiencies found with the height and condition of guardrails or deficiencies with the structural integrity of the work platforms shall be immediately repaired or the area shall be deemed unsafe and removed from service.

This Order shall be carried out on or before: FEB 23,2017

ORDER:

0672020

07

REGULATION: Part XXI - Welding, Burning & Cutting Op-

449 1-a Gas welding and burning

Welding, cutting, and similar processes shall be carried out according to the requirements of CSA Standard W117.2 in "Safety in Welding, Cutting and Allied

Processes" or another standard acceptable to the minister,

TO WIT:

Electric welding leads shall be connected and stored as required in CSA W-117.

This Order shall be carried out on or before: FEB 9,2017

ORDER:

0672020

08

REGULATION: Part VIII - Machinery and Equipment

- Identifying unsafe equipment

An unsafe tool, machine or piece of equipment shall be removed from service and identified in a manner that ensures that it is not inadvertently returned to service

until it has been made safe for use.



Service Newfoundland and Labrador

Occupational Health and Safety Inspections Branch



(COPY)

ORDER FORM

Page: 5 of. 5 Reference #: 0672020

FEB 9,2017

Toll Free:

1-800-563-5471

TO WIT:

Equipment removed from service shall be effectively tagged as stated above.

This Order shall be carried out on or before: FEB 9,2017

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE.
FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF
THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Browne, Aiden		Time:	3:02PM
Officer's Name:		Date: N	/AR 23,2017
	Fax: (709) 729-3445		
Position:	St. John's, NL, A1B 4J6		
	P.O. Box 8700		
Received By:	Return Address:		

Service Newfoundland and Labrador





(COPY)

Page: 1 of: 1

Reference #:

0672021

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT Inspection:

FEB 16,2017 MAR 23.2017

NARL REFINING LIMITED PARTNERSHIP

POBOX 40

COME BY CHANCE

Accident Reporting: 729-4444

NL

Firm #: 934376 WCC#: 2055548

Tel: 709-463-8811

Fax: 709-463-3476

A0B-1N0

Worksite: Location:

North Atlantic Refinery

Come by Chance, NL.

Employer Co-Chair: Employee Co-Chair:

Worker Rep/Designate:

N/A

Section 40(1)

Employees:

NIC: 3611

Insp. Time: 3:00PM

REPORT:

This is a follow up report on Directives issued previously by this Division. Stop Work Orders were issued on access to Heater 1501 from the soot blower deck upwards and on the access ladder to Heater 1302.

Documentation has been received showing the corrective actions taken. NARL Refining LP has kept access to Drum 1508 restricted until inspected by metallurgy personal.

Stop Work Orders 0672020-01 & 02 are lifted.

No further Directives issued at this time.

Received By:		Date: MAR 23,2017
Position:		Time: 3:02PM
Officer's Name:	Browne, Aiden	
	Bannister, Kim	

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service NL





Toll Free: 1-800-5 Accident Reporting: 72		(COPY) TION / OFFICER'S REPORT	Reference #:	Page: 1 of: 1 0672028 MAR 15,2017 MAR 28,2017
NARL REFINING LIMIT P O BOX 40 COME BY CHANCE NL			Firm # : WCC # : Tel : Fax :	934376 2055548 709-463-8811 709-463-3476
Worksite: Location: Employer Co-Chair: Employee Co-Chair: Worker Rep/Designate:	North Atlantic Refinery Come by Chance, NL N/A	_Section 40(1)	Employees : NIC : Insp. Time:	
to management f made to the staff I received an em- information had r Committee in Jar were never sent t	17 the OHS Division received the JOHSE Committed ing levels of electricians. ail from the process of the control of the company. The process of the correct of the correc	ompany. There were three recomm arded to the secretary for the issuand a date issue and to resubmit. A pror	erenced a request ocument for the c ing that the reque endations from the ce of a filing numb	hange est for e er, but
Received By: Position:			Đạt Tim	e: MAR 28,2017 e: 9:12AM
Officer's Name:		Browne, Aiden		

A copy of this inspection/order report must be provided at the earliest possible opportunity to your OHS Committee, Worker Representative or Workplace Designate.

Porter, Kelly



Service NL





Page: 1 of: 1

Reference #:

0672032

Toll Free:

1-800-563-5471

INSPECTION / OFFICER'S REPORT

Inspection: MAR 27,2017

MAR 28,2017

NARL REFINING LIMITED PARTNERSHIP

Accident Reporting: 729-4444

POBOX 40

COME BY CHANCE

NL

Flm #:

934376

WCC#: 205554B

Tel: 709-463-8811

Fax: 709-463-3478

A0B-1N0

Worksite: Location:

North Atlantic Refinery

Come by Chance, NL Section 40(1) Employees:

3611

Employer Co-Chair: Employee Co-Chair:

Worker Rep/Designate: N/A

NIC: Insp. Time: 11:30AM

REPORT:

Section 40(1)

Arrived on site with OHS Engineer Kelly Porter and OHS Industrial Hygienist Adam Drover. We met with and discussed the reason for our visit. We visited heaters H1401, H1601 and H1101. Work has progressed on the fall protection issues on H1401 and H1601. Work has yet to be completed on H1101. It was noted that if you climb to the upper level of H1101 you will be on a work platform that is not completely guardrailed. There is no warning in place informing operators that there is a fall hazard or an open side if you go on top of the heater. Also, on heater H1101 there is wood attached to the metal walkways. Wood being flammable, and more so where it has absorbed hydrocarbon, will have to be removed and proper decking put in place. The wood could ignite and therefore interfere with an operator exiting the area in the event of a fire.

Issues were also noted with ice formation in the racks with large pieces of ice hanging and falling from upper levels. There were also slippery areas due to ice buildup in regular walkways. An electrical panel was seen completely encased with ice. Although these panels would normally be designed for outdoor conditions, the Ice would prevent access to the internal panel which must be addressed. Scaffolding was seen throughout the racks with expired scaffold inspection tags. Scaffolding that is not inspected shall have the tags removed and unnecessary scaffolding shall be removed from walkways or any path that may have to be used in an emergency evacuation.

Seven Directives issued.

Received By:

Position:

Date: MAR 28,2017

Time:

3:48PM

Officer's Name:

Browne, Alden

Porter, Kelly

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR Service NL





ORDER FORM

Page: 1 of: 4 Reference #: 0672032

MAR 27,2017

NARL REFINING LIMITED PARTNERSHIP

1-800-563-5471

Flrm#: 934376

P O BOX 40

WGC#: 2055548

Tel: 709-463-8811

COME BY CHANCE

Fax: 709-463-3476

NL

Toll Free:

NIC:

A0B-1N0

TAKE NOTICE THAT YOU ARE TO COMPLY WITH THE FOLLOWING ORDER(S) ISSUED UNDER AUTHORITY OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, REVISED STATUTES OF NEWFOUNDLAND AND LABRADOR 1990, CHAPTER 0-3 AS AMENDED AND REGULATIONS PASSED PURSUANT THERETO.

ORDER: 0672032- 01

REGULATION: Part III - General Duties

18 2- Safety inspections

Where an unsafe condition is discovered by a person, it shall be reported as soon as practicable to a supervisor who shall ensure that appropriate action is taken, without delay, to prevent a worker from being injured.

TO WIT:

The formation of hanging ice in the racks that could fall and injure workers shall be immediately reported to supervisors and the area shall appropriately barricaded to prevent entry of workers until the hazard is removed or remediated.

This Order shall be carried out on or before: MAR 29,2017

ORDER: 0672032- 02

REGULATION: Part III - General Duties

14 1- General duties of employers

An employer shall ensure, so far as is reasonably practicable, that all buildings, structures, whether permanent or temporary, excavation, machinery, workstations, places of employment and equipment are capable of withstanding the stresses likely to be imposed upon them and of safely performing the functions for which

they are used or intended.

TO WIT:

Deicing or traction materials shall be applied in the racks to areas containing ice in walkways normally used by workers.

Newfoundland

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service NL





Page 2 of: 4

Reference #: 0672032

MAR 27,2017

ORDER FORM

Toll Free:

1-800-563-5471

This Order shall be carried out on or before: MAR 29,2017

ORDER: 0672032- 03

REGULATION: Part XI - Scaffolds, Stages & Work Platf

158 3- Responsibilities

A scaffold shall be inspected daily before use and after a modification.

TO WIT:

All scaffolds in the racks shall be inspected and tagged as stated above.

This Order shall be carried out on or before: APR 3,2017

ORDER: 0672032- 04

REGULATION: Part XXII - Access and Egress

458 1- Access, egress and movement

All workplaces shall have safe and appropriate means of access and egress.

TO WIT:

Scaffolding use in the racks shall be evaluated and any scaffolding not in use and impeding walkways shall be removed.

This Order shall be carried out on or before: APR 3,2017

ORDER: 0672032- 05

REGULATION: Part III - General Duties

14 1- General duties of employers

An employer shall ensure, so far as is reasonably practicable, that all buildings, structures, whether permanent or temporary, excavation, machinery, workstations, places of employment and equipment are capable of withstanding the stresses likely to be imposed upon them and of safely performing the functions for which

they are used or intended.

TO WIT:

Wood attached to the walkways of heater 1101 shall be removed and replaced with proper metal

Newformdland Labrador

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

Service NL





ORDER FORM

Page 3 of: 4

Reference #: 0672032

MAR 27,2017

Toll Free:

1-800-563-5471

decking.

This Order shall be carried out on or before: APR 3,2017

ORDER: 0672032 - 06

REGULATION: Part XXVI - Electrical Operations

481 1-a Space around equipment

Passageways and working space around electrical equipment shall be kept clear of obstructions and arranged to give authorized persons ready access to all parts requiring attention; and

TO WIT:

All electrical panels shall be accessible as stated above.

This Order shall be carried out on or before: MAR 29,2017

ORDER: 0672032- 07

REGULATION: Part X - Fail Protection

141 -a& d hGeneral requirements

Where a worker is exposed to the hazard of falling from a work area that is 3 metres or more above the nearest safe surface or water, the employer shall ensure

- (d) the worker is provided with a fall arrest system that meets the requirements of section 142;
- (e) a guardrail that meets the requirements of section 28 is constructed or installed at the work area;
- (f) a personnel safety net that meets the requirements of section 143 is installed at the work area;
- (g) temporary flooring that meets the requirements of section 146 is constructed or installed at the work area; or
- (h)the worker is provided with another means of fall protection that provides a level of safety equal to or greater than a fall arrest system that meets the requirements of section 142.



Service NL





Page: 4 of: 4

Reference #: 0672032

MAR 27,2017

ORDER FORM

Toll Free:

1-800-563-5471

TO WIT:

The upper level of Heater 1101 shall have access restricted until guardrails are put in place.

This Order shall be carried out on or before: MAR 30,2017

YOU ARE TO NOTIFY THE INSPECTOR IN WRITING UPON COMPLIANCE. FAILURE TO COMPLY WITH THE ABOVE ORDER(S) IS AN OFFENCE UNDER SECTION 67 OF THE OCCUPATIONAL HEALTH AND SAFETY ACT, RSNL 1990, CHAPTER 0-3 AS AMENDED.

AN ORDER MADE BY AN OFFICER MAY BE APPEALED, IN WRITING, TO THE ASSISTANT DEPUTY MINISTER WITHIN 7 DAYS OF THE ORDER.

Section 40(1)

Received By:

Position:

Officer's Name:

Browne, Aiden

Return Address:

P.O. Box 8700

St. John's, NL, A1B 4J6

Fax: (709) 729-3445

Date: MAR 28,2017

Time: 3:39PM

PRESSURE SYSTEM INSPECTION REPORT

Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A1B 4J6

16/02

0	/K(I) 10403
EPPLICANT NAKL KANDE TO POTAGE STOP	DATE (Y/M/D) 15/3/12
DORESS Refinery Kood	PERMIT NO. 77550
ramo Ry chance NI JOR IND	129
WHER CIND	JOB COMPLETED YES NO
OCATION SOLID	AREA @ //
DESIGN PRES. 75 DT. TEST PRESSURE 140 DT.	W.P./B.P. No. 104,0/14/9.0
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Critch 17.4 10.011 Sink 11K. L. STAIR. CARD DATT CONT. L.4.2 40.07 E.m. PORTS 67 4 KNALT April F. Z. (Tulp) GALLO DATE (CITALITY) FRIENDINGS	
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Directives must be completed before: Section 40(1)	- Kaus Winner
Contractor rep. :	INSPECTOR
WHITE - Customer YELLOW - Inspection Office	PINK - Inspects



May 21, 2015		
Section 40(1)		
Attn: NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type: Inspected by: Inspected on:	
Dear Sir:		
An inspection was carried out under the authority of the inspection, the following directives are issued and requi		
Please sign the declaration at the end of this letter and redirectives have been completed.	cturn within thirty	(30) days as confirmation that these
DIRECTIVES		
1. The pressure gauge is defective and sha	ll be repaired or	replaced.
ACTION TAKEN TO COMPLETE DIRECTIVE	:	
Work completed by:		
2. PREV - This is an outstanding directive is comply and advise upon completion in order to completion TAKEN TO COMPLETE DIRECTIVE	lear the record o	e of the previous inspection. Please of any deficiency.



Work completed by:	
Owner's Representative (Please Print)	certify that the above statements are correct and the
directives indicated have been completed as descri	ibed above.
SIGNATURE	DATE



May 21, 2015 Section 40(1) PIN# 311255 Attn: NARL REFINING LIMITED PARTNERSHIP UNIT 6 D-6606 Located: 1 Refinery Road P.O. BOX 40 - 1 Refinery Road Come By Chance NL Come By Chance NL A0B1N0 City: LOW PRESSURE RECEIVER Type: Inspected by: Trevor Wiseman Inspected on: Mar 24, 2015 Dear Sir: An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention. Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed. DIRECTIVES 1. The safety valve shall be re-certified. ACTION TAKEN TO COMPLETE DIRECTIVE: Work completed by: 2. PREV - This is an outstanding directive issued at the time of the previous inspection. Please comply and advise upon completion in order to clear the record of any deficiency. ACTION TAKEN TO COMPLETE DIRECTIVE: Work completed by:



1 Owner's Representative (Please Print)	certify that the above statements are correct and the
directives indicated have been completed as describ	bed above.
SIGNATURE	DATE



May 22, 2015	Section 40(1)		
Attn: NARL REFINING LIMITED PARTI P.O. BOX 40 - I Refinery Road Come By Chance NL A0B IN0	NERSHIP	PIN # Located: City: Type: Inspected by: Inspected on:	146043 D-1702 J Refinery Road Come By Chance NL HIGH PRESSURE RECEIVER Trevor Wiseman Mar 26, 2015
Dear Sir.			

An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention.

Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.

DIRECTIVES

1. Nameplate shall be permanently attached to receiver.

ACTION TAKEN TO COMPLETE DIRECTIVE:

NAME PLATE HAS BEEN RI	WETER TO SUPPORT BRACKET.	
SEE ATACHES DICTURE.	The second secon	
Work completed by:		
NARL MAINTENANCE TECH		
· Section 40(1)		
I Owner's Representative (Please Print)	certify that the above statements are correct and the	
directives indicated have been completed as des	scribed above.	
	Section 40(1)	
<u></u>	July 7, 2015	
SIGNATURE	DATE	



PRESSURE SYSTEM INSPECTION REPORT

5'5'S M RT (P)

Engineering and inspection Services Government Service Centre Department of Government Services P.O. Box 6700 St. John's, NL A18 4J6

17882

APPLICANT M & M En-	ampering	144	DATE (Y/M/D)	6/10/08
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Clearther must be		Section 40(1)	./	
Directives must be		TE TE	7	1.1.
Contractor rep.	N III TO A C		Nepec	ION TO THE REAL PROPERTY OF THE PARTY OF THE
Telephane No.				
WHITE - Customer	YE	LOW - Inspection Office		PINK - Inspect



December 8, 2015				
Section 40(1)				
Attn: NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B IN0	PIN # Located: City: Type: Inspected by: Inspected on:			
Dear Sir:				
An inspection was carried out under the authority of the inspection, the following directives are issued and require				
Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.				
DIRECTIVES				
1. Vessel nameplate missing, nameplate shall	be installed.			
ACTION TAKEN TO COMPLETE DIRECTIVE:				
Work completed by:				
2. 8 inch safety valve isolating valve requires	s car seal.			
ACTION TAKEN TO COMPLETE DIRECTIVE:				



Work completed by:	
Owner's Representative (Please Print)	certify that the above statements are correct and the
directives indicated have been completed as des	cribed above.
SIGNATURE	DATE



PRESSURESYSTEM INSPECTION REPORT

England and Attack

Continued of Attack

St. 1992 (A. Attack

17045

APPLEANT MARY, Refining Ital Portnership	DATEN/W/OF 15/12/16
Come By Cronce Pro Box 40	SERVITION N. R.
OMEN NARL RESCION Ltd Belowship	CONTRACTOR TO THE DESCRIPTION OF THE PROPERTY
LEGIO CONTRA CONTRA	
DESIGNATION TO THE OWN PROCESS.	MP/AP No. and a second of the
State (COMP) (CO	
. प्रदेशीय स्थापक कर्मकार स्थापक करावा ।	
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Section 40	
binative marker properties and the second se	1
Contraction of the Contraction o	
White Contract Contra	

From:

Payne, Tony

Sent:

Monday, February 01, 2016 8:38 AM

To: Cc:

Tremblett, Greg

Subject:

AE: Nameplate

Jeremy,

Section 40(1)

I will remove the outstanding directive and recertify the vessel.

Thanks.

Tony Payne

Boiler, Pressure Vessel Inspector

Service NL

Engineering and Inspection Services

Government of Newfoundland and Labrador

Motor Registration Building

8 Myers Place

Clarenville, NL

TonyPayne@gov.nl.ca

1: 709.466-4277

www.servicenl.gov.nl.ca

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From:

@NARefining.cal

Sent: Saturday, January 30, 2016 4:17 PM

To: Payne, Tony

-Section 40(1): Cc: Just

Subject: Nameplate

During the inspection in unit 16 on Thursday Jan 28 we conducted a inspection of D-1601. The nameplate could not be located at this time which was noted in the records that this was a outstanding directive. During The inspection of the ladders and landings today I located the nameplate on D-1601. It is located on the top of the vessel toward the east end under the grating but visible and legible. See attached pictures.

Section 40(1)

NARL Refining LP I Refinery Rd, Box 40 Come By Chance, NL A081NO Section 40(1)

: 709.463.8811 ext#



February 10, 2016	D11 40(1)	
Atta: NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type: Inspected by: Inspected on:	285569 D-1921 1 Refinery Road Come By Chance NL POWER BOILER Tony Payne Oct 28, 2015
Dear Sir:		
An inspection was carried out under the authority of the inspection, the following directives are issued and sequences.	ne <i>PUBLIC SAFET</i> uire immediate atte	Y ACT, 1996. As a result of this ntion.
Please sign the declaration at the end of this fetter and directives have been completed.	return within thirty	(30) days as confirmation that these
DIRECTIVES		
1. The tag shall be attached to the safety va	ilve.	
ACTION TAKEN TO COMPLETE DIRECTIVE	E:	
REPLACED TAG AND RESERVE	ED WIRE	
Work completed by:		
MAINTENANCE SHETY VALUE TECH . I	CHECK BY JE	MEMY HOSKINS FEB. 22.2016, 941
2. Safety valves (2) shall have a metal tag	indicating the tes	I date and pressure of valve.
ACTION TAKEN TO COMPLETE DIRECTIV	E:	
Work completed by:	16.6222	Section 40(1)



February 11, 2016 Section	40(1)	
Attn NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type: Inspected by: Inspected on:	121715 D-1705 RACK 2 1 Refinery Road Come By Chance NL LOW PRESSURE RECEIVER Tony Payne Jan 19, 2016
Dear Sir:		
An inspection was carried out under the authority of the hinspection, the following directives are issued and require	UBLIC SAFET) immediate atter	YACT, 1996. As a result of this ntion.
Please sign the declaration at the end of this letter and ret directives have been completed.	urn within thirty	(30) days as confirmation that these
1. 17-SV-017 safety valve shall have recertificant date of test. ACTION TAKEN TO COMPLETE DIRECTIVE: REPLACED TAG AND RESER		hed to valve indicating test pressure
F=8. 19. 2016 . Ad	сесн. Ам on 40(1)	O CHECK By JESSMY HOSKINS
Owner's Atequesentative (Please Priot)	certify that the s	above statements are correct and the
directives indicated have been completed as described Security Se	above. tion 40(1)	Geb 22, 2016 DATE



February 11, 2016

Attn:

Government of Newfoundland and Labrador Service NL

123091

NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B IN0	Located: City: Type: Inspected by: Inspected on:	D-1706 1 Refinery Road Come By Chanco NL SCRUBBER Tony Payne Jan 19, 2016	
Dear Sir:			
An inspection was carried out under the authority of the inspection, the following directives are issued and require	PUBLIC SAFET re immediate atte	Y ACT, 1996. As a result of this nation.	
Please sign the declaration at the end of this letter and redirectives have been completed.	cturn within thirty	(30) days as confirmation that these	
DIRECTIVES			
1. 17-SV-017 safety valve shall have recertif	ication lag attac	hed to valve.	
ACTION TAKEN TO COMPLETE DIRECTIVE:	}		
REPLACED TAG AND RESEA	LED WITE	ε.	
Work completed by:			
FEB. 19. 2016 . 24 Section	€ т€н. А on 40(1)	ND ОТЕКНО ВУ ЛОТЕМ	y Hoskins
Owner's Representative (Please Print)	certify that the	above statements are correct and the	
directives indicated have been completed as describe		Feb 22, 2016	
SIGNATURE		DATE	

Section 40(1)

PIN#



February 11, 2016 Section 40(1) Attn: PIN# 122333 NARL REFINING LIMITED PARTNERSHIP Located: D-1806 P.O. BOX 40 - 1 Refinery Road 1 Refinery Road Come By Chance NL A0B1N0 City: Come By Chance NL Type: HIGH PRESSURE RECEIVER Tony Payne Inspected by: Inspected on: Jan 20, 2016 Dear Sir: An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention. Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed. DIRECTIVES 1. Safety valve tag to be visible; insulation to be removed. ACTION TAKEN TO COMPLETE DIRECTIVE: TAG 15 VISIBLE AT Section 40 Work completed by: E/C INSULATORS AND CHECKED Section 40(1) certify that the above statements are correct and the Owner's Represensative (Please Print) directives indicated have been completed as described above. Section 40(1) **SIGNATURE**



February 12, 2016

Attn; NA

NARL REFINING LIMITED PARTNERSHIP

P.O. BOX 40 - I Refinery Road Come By Chance NL A0B1N0

PIN#

137182

Located:

T-1101

City:

Come By Chance

Placentia NL

Туре:

COLUMN

Inspected by: Tony Payne

Inspected on: Feb 5, 2016

Dear Sir:

An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention.

Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.

DIRECTIVES

1. The tag shall be attached and visible at all times to the safety valve.

ACTION TAKEN TO COMPLETE DIRECTIVE:

MAINTENANCE REPLACED THE INSPECTION TO	AND CHECKED
Work completed by:	Section 40(1)
MAINTENANCE & SAFETY VALUE TECH.	Feb. 24. 2016.
2. Safety valve(s) shall have a metal tag indicating the test date an	d pressure of valve.
ACTION TAKEN TO COMPLETE DIRECTIVE:	
Section 40(1)	
Work completed by:	
- Col 74 2016	



regruary 15, 2010	Section 40(1)		
Atto: NARL REFINING LIMITED PAI P.O. BOX 40 - 1 Relinery Road Come By Chance NL A0B1N0	RTNERSHIP	PIN # Located: City: Type: Inspected by: Inspected on:	311264 UNIT 66 E-6601B 1 Refinery Road Come By Chance NL HIGH PRESSURE RECEIVER Tony Payne Jan 15, 2016
Dear Sir.			
An inspection was carried out und inspection, the following directive			
Please sign the declaration at the directives have been completed.	end of this letter and ret	turn within thirty	(30) days as confirmation that these
<u>DIRECTIVES</u>			
1. Safety valve 66-PSV-	380 shall have a meti	al tag indicating	the test date and pressure of valve.
ACTION TAKEN TO COMP	LETE DIRECTIVE:		
TAG WAS REDUACED	By A SAFECY	UTWE T	ection 40(1)
Work completed by:	. "		
MATTEMANCE SINFE	of value 7	EH	MEST.
	Section 40(1)		
	3ection 40(1)		
Owner's Representative	(Please Pries)	certify that the a	above statements are correct and the
directives indicated have been o			
SIGNATION	Ę		DATE



February 15, 2016	Section 40(1)		
Attn: NARL REFINING LIMITED PAR P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	TNERSHIP	PIN # Located: City: Type: Inspected by: Inspected on:	128173 TANK 852 1 Refinery Road Come By Chance NL PROPANE TANK Tony Payne Jan 9, 2016

Dear Sir:

An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention.

Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.

DIRECTIVES

1. Safety valve isolating valve shall be car sealed.

ACTION TAKEN TO COMPLETE DIRECTIVE:

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,							
CAR SEAL L	NAS INSTALLED	By	OFFSITES C	PERF	TOR A		
SIGNED OF	F					g	ection 40(1)
Work completed b	y:						
OFF SITES	OPERATIONS	SEE	ATTACHED	CAR	SEAL	FORM	
		Section	on 40(1)				
I Owa	er's Representative (Picase Print)		certify that the abov	e statemer	als are corre	ct and the	
directives indicate	d have been completed a	ns describe	d above.				
	SIGNATURE	S	Section 40(1)		4720	<u> </u>	
	JIUNI VICE			•			

Section 40(1)

From:

Payne, Tony

Sent:

Tuesday, February 16, 2016 2:15 PM

To: Co:

Tremblett, Greg; Eastman, Dennis; Higdon, Stephen

Subject:

Monitoring of H-1101 by NARL

Good afternoon Jos.

With respect to the bowing of the radiant tubes in Heater H-1101, please supply Service NL with the following information:

- The H-1101 Crude Charge Heater Radiant Section Tube Creep Evaluation report from Equity Engineering dated May, 2015 indicates that NARL estimated the maximum tube deflections to be 4 inches vertically up and 6 inches horizontal outward. Please advise as to how NARL is continuing to monitor these deflections and what the deflections currently are.
- 2. What plan does NARL have to prevent further bowing of the radiant tubes?
- 3. How are the tube temperatures being monitored and how often?
- 4. How does NARL plan to monitor the tubes to ensure that they are not mechanically obstructed, which may contribute to bowing if obstructions existed?

Please provide Service NL with this information prior to Friday, February 19, 2016.

Regards,

Tony Payne

Boiler, Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
8 Myers Place
Clarenville, NL
TonyPayne@gov.nl.ca
t: 709.466-4277|
www.servicenl.gov.nl.ca

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Section 40(1)

From: Sent: Payne, Tony

Tuesday, February 16, 2016 2:15 PM

To:

Tremblett, Greg; Eastman, Dennis; Higdon, Stephen

Subject:

Monitoring of H-1101 by NARL

Good afternoon Jos,

With respect to the bowing of the radiant tubes in Heater H-1101, please supply Service NL with the following information:

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- 2. What plan does NARL have to prevent further bowing of the radiant tubes?
- 3. How are the tube temperatures being monitored and how often?
- 4. How does NARL plan to monitor the tubes to ensure that they are not mechanically obstructed, which may contribute to bowing if obstructions existed?

Please provide Service NL with this information prior to Friday, February 19, 2016.

Regards,

Tony Payne

Boiler, Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
8 Myers Place
Clarenville, NL
TonyPayne@gov.nl.ca
t: 709.466-4277|
www.servicent.gov.nl.ca

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Section 40(1)

From: Sent:

NARefining.ca> Wednesday, February 24, 2016 2:38 PM

To:

Tremblett, Greg Cc:

Eastman, Dennis; Higdon, Stephen; Payne, Tony

Subject:

RE: Monitoring of H-1101 by NARL answer queries SNL

Section 40(1)

Greg,

Please find below the answer on SNL queries, trust this will clear some issues:

1. Deleted

H-1101 is monitored:

- constantly by TI's and other indicators.
- Visual 6 times during day shift and 6 times during night shift by the operators
- Visual at least one time during working day by Heater Energy efficiency Superintendent.

SNL: Can we have these reports also sent to Service NL on a daily basis?

NARL: we consider these E mails - " Heater monitor sheet", operational information and we are reluctant to sent this on daily base. We will provide this info on request if particular concerns need to be address.

- Findings are reported "Heater monitor sheet" see attachment.
- 5 times a week by IR inspection (note 1).

Current defections:

- We aim for 1/2 tube diameter note this is a guidance.

SNL: How did you arrive at 1/2 tube diameter deflection for guidance? How did you arrive at 1/2 tube diameter deflection for guidance?

NARL: For the horizontal movement we don't want to move behind the hanger (% D visual) we would like to be able to get the tubes back in the hangers.

NARL Engineering informed us that flags has been installed by Furnace Improvement Texas to measure horizontal displacement with maximum allowable of 6 inch this is in line with Equity Engineering assessment and Furnace Improvement guidance.

2.

SNL: Are current deflections less than ½ tube diameter?

NARI: This information will collected and be sent a later date.

What plan does NARL have to prevent further bowing of the radiant tubes?

H-1101 is closely monitored all efforts are made to optimize its condition. Bowing tubes is the main priority. This includes: monitor tube bowing, tube temperatures, fire box temperatures (we keep this as low as possible), flames, burners, feed rate, feed assay, transfer temperature, pressure drop. Recently the feed rate for a particular feed assay has been reduced. Additionally new port holes will be installed to optimize chemical cleaning in order reduced fire box temperature and overall condition of heater.

SNL: Can you clarify the reason for installing the additional port holes? I am not sure I understand what you are saying here.

NARL: normally the heater is cleaned to improve rate and efficiency. With the additional port holes, cleaning of ash is more effective. With cleaning we saw 300F temperature drop in the fire box, lower burner duty and reduction of tube metal temperature of 50 to 100F. With the additional ports we aim for optimize the cleaning and reduction of fire box tube metal temperature and bowing issues.

4. How are the tube temperatures being monitored and how often?

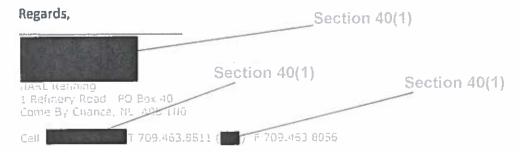
Constantly by TI (8 of 16 are operational radian section, 4 hip and 4 stack) Visually & IR see above.

5. How does NARL plan to monitor the tubes to ensure that they are not mechanically obstructed, which may contribute to bowing if obstructions existed?

MEI instructed NARL that tubes are not allow to be in contact with the hangers of the next row above. Equity Engineering report may 2015 does not cover this lead case.

SNL are there any obstructions horizontally, that is, at the U-bends?

NARL there are no obstructions this is also the base of equity engineering's report.



North At ant 2, with its 115,000 bpd oil refining capacity and an experienced workforce of 500, produces top quality fuels for local customers and those around the world. As a major player in the local oil industry. ITARE contributes upwards of \$200 million alyear direct to the provincial economy.

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(a) North Atlantic

From: Tremblett, Greg [mailto:gtremble@gov.nl.ca] Section 40(1 Sent: February-18-16 10:49 AM
To: Cc: Eastman, Dennis; Higdon, Stephen; Payne, Tony Subject: RE: Monitoring of H-1101 by NARL answer queries SNL
Hi Section 40(1)

I have a few questions. They are indicated in red in your e-mail below.

Greg Tremblett Manager of Inspection Services

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
qtremble@gov.nl.ca
t: 709.729.2746 | f: 709.729.2071
www.servicenl.gov.nl.ca

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Section 40(1)

From:
ONARefining.ca)
Sent: Thursday, February 18, 2016 9:40 AM
To: Payne, Tony
Cc:
Tremblett, Greg; Eastman, Dennis; Higdon, Stephen;
Subject: Monitoring of H-1101 by NARL answer queries SNL

Tony,
Section 40(1)

Please find below the answer on SNL queries:

6. The H-1101 Crude Charge Heater Radiant Section Tube Creep Evaluation report from Equity Engineering dated May, 2015 indicates that NARL estimated the maximum tube deflections to be 4 inches vertically up and 6 inches horizontal outward. Please advise as to how NARL is continuing to monitor these deflections and what the deflections currently are.

H-1101 is monitored:

- constantly by TI's and other indicators.
- Visual 6 times during day shift and 6 times during night shift by the operators
- Visual at least one time during working day by Heater Energy efficiency Superintendent. Can we have these reports also sent to Service NL on a daily basis?
- Findings are reported "Heater monitor sheet" see attachment.
- 5 times a week by IR inspection (note 1).

Current defections:

- We aim for ½ tube diameter note this is a guidance. How did you arrive at ½ tube diameter deflection for
 guidance? Are current deflections less than ½ tube diameter?
- 7. What plan does NARL have to prevent further bowing of the radiant tubes?

H-1101 is closely monitored all efforts are made to optimize its condition. Bowing tubes is the main priority. This includes: monitor tube bowing, tube temperatures, fire box temperatures (we keep this as low as possible), flames, burners, feed rate, feed assay, transfer temperature, pressure drop. Recently the feed rate for a particular feed assay has been reduced. Additionally new port holes will be installed to optimize chemical cleaning in order reduced fire box temperature and overall condition of heater. Can you clarify the reason for installing the additional port holes? I am not sure I understand what you are saying here.

8. How are the tube temperatures being monitored and how often?

Constantly by TI (8 of 16 are operational radian section, 4 hip and 4 stack) Visually & IR see above.

9. How does NARL plan to monitor the tubes to ensure that they are not mechanically obstructed, which may contribute to bowing if obstructions existed?

MEI instructed NARL that tubes are not allow to be in contact with the hangers of the next row above. Equity Engineering report may 2015 does not cover this lead case. Are there any obstructions horizontally, that is, at the U-bends?

Note 1: IR scanning, NARL has been through an evaluation process to establish reliable data. Software of Quest Integrity will be used to obtain realistic date and reliable heater monitoring.

Regards,



North Atlantic, with its 115 000 bod oil refining capacit, and an experienced workforce of 500, produces top quality fuels for local customers and those around the world. As a major player in the local oil industry, NARL contributes upwards of \$200 million alyear direct to the ordinary against a section.

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Morth Atlantic

From: Payne, Tony [mailto:TonyPayne@gov.nl.ca]
Sent: February-16-16 2:15 PM Section 40(1)
10:
Cc: Tremblett, Greg; Eastman, Dennis; Higdon, Stephe
Subject: Monitoring of H-1101 by NARL
V (4) (4) (4) (4) (4) (4) (4) (4
Good afternoon ,
Section 40(1)
attitude and the second of the

With respect to the bowing of the radiant tubes in Heater H-1101, please supply Service NL with the following information:

- 10. The H-1101 Crude Charge Heater Radiant Section Tube Creep Evaluation report from Equity Engineering dated May, 2015 Indicates that NARL estimated the maximum tube deflections to be 4 inches vertically up and 6 inches horizontal outward. Please advise as to how NARL is continuing to monitor these deflections and what the deflections currently are.
- 11. What plan does NARL have to prevent further bowing of the radiant tubes?

- 12. How are the tube temperatures being monitored and how often?
- 13. How does NARL plan to monitor the tubes to ensure that they are not mechanically obstructed, which may contribute to bowing if obstructions existed?

Please provide Service NL with this information prior to Friday, February 19, 2016.

Regards,

Tony Payne
Boiler, Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
8 Myers Place
Clarenville, NL
TonyPayne@gov.nl,ca
1: 709.466-4277|
www.servicenl.gov.nl,ca

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March 4, 2016 Section 40(1)			
Aug: NARL REFINING LIMITED PARTNERSHIP	PIN# Located:	279174 E-1701 1 Refinery Road	
P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	City: Type: Inspected by: Inspected on:	Come By Chance NL EXCHANGER Tony Payne	
Dear Sir:			
An inspection was carried out under the authority of the inspection, the following directives are issued and requ			
Please sign the declaration at the end of this letter and directives have been completed.	return within thirty	(30) days as confirmation that the	Mese
DIRECTIVES		9	
1. 17-SV-017 shall have a metal tag indicati	ing the test date	and pressure of valve.	Section 40(1)
ACTION TAKEN TO COMPLETE DIRECTIVE	:		
PIEPLACEMENT INSPECTION THE		CONFIRMED B	Y METI.
Work completed by:			
HARL SHFETY VALUE TECH	AND MI	= 47 -	
Section 40(1)			
Owns's Representative (Pieuce Print)	_ certify that the	above statements are correct and	the
directives indicated have been completed as describe	ed above. Section 40(1) March 15 2016	
SIGNATURE		DATE	-



March 4, 2016		
Section 40(1)		
Attn: NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - I Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type: Inspected by: Inspected on:	307835 D-2504 1 Refinery Road Come By Chance NL HIGH PRESSURE RECEIVER Tony Payne Feb 12, 2016
Dear Sir:		
An inspection was carried out under the authority of inspection, the following directives are issued and rec	the PUBLIC SAFET quire immediate atte	YACT, 1996. As a result of this ntion.
Please sign the declaration at the end of this letter and directives have been completed.	d return within thirty	(30) days as confirmation that these
DIRECTIVES		
I. Exchanger head seal-tec clamp shall be	removed.	
ACTION TAKEN TO COMPLETE DIRECTIV	/E:	
Work completed by:		
Owner's Representative (Please Print) directives indicated have been completed as descri	-	above statements are correct and the
SIGNATURE		DATE



March 7, 2016

Section 40(1)			
Attn: NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type. Inspected by: Inspected on:	140426 D-1802 1 Refinery Road Come By Chance NL GAS STORAGE TANK Tony Payne Jan 20, 2016	
Dear Sir:			
An inspection was carried out under the authority of the inspection, the following directives are issued and require	PUBLIC SAFET e immediate atte	YACT, 1996. As a result of this ntion.	
Please sign the declaration at the end of this letter and rel directives have been completed.	turn within thirty	(30) days as confirmation that these	
DIRECTIVES			
1. Safety valve tag to be visible; insulation to	be removed.		
ACTION TAKEN TO COMPLETE DIRECTIVE:			
INSULIATION HAS BEE M. INSPECTION TAG.	DO FIED	TO EXPOSE	na.
			Section 4
Wark completed by: MAINTENANCE INSULATOR Sect	ANO 0	CONFIRMED BY ME	2016
Owner's Rigginerative (Please Print)	certify that the	above statements are correct and the	DE
directives indicated have been completed as described	l above.	ection 40(1) April 6 2016	
SIGNATURE		DATE	



March 8, 2016

Government of Newfoundland and Labrador Service NL

Altn Section 40(1) NARL REFINING LIMITED PARTNERSHIP	PIN # Located:	307681 E-2507 RACK 3
P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	City: Type: Inspected by: Inspected on:	I Refinery Road Come By Chance NL EXCHANGER Tony Payne Feb 18, 2016
Dear Sir:		
An inspection was carried out under the authority of the inspection, the following directives are issued and requir	PUBLIC SAFET c immediate atte	Y ACT, 1996. As a result of this ntion.
Please sign the declaration at the end of this letter and redirectives have been completed.	turn within thirty	(30) days as confirmation that these
<u>DIRECTIVES</u>		
1. 25-PSV-001 shall have a metal tag indicat Manufacturers data plate is missing; shall be replace		
ACTION TAKEN TO COMPLETE DIRECTIVE:		
NEW REPLACEMENT TAG II	USTA4CED.	APRIL 22. 2016
Work completed by:		Section 40(1
SAFERY UPLUE TECH AND CON	VEIRMED	Boy .
Section 40(1)		
Owner's Representative (Please Print)	certify that the	above statements are correct and the
directives indicated have been completed as described	above. Section	40(1)

SIGNATURE



March 8, 2016

Attn: NA

NARL REFINING LIMITED PARTNERSHIP

P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0

PIN#

307732

Located:

VACC TRUCK M-7101 VE276

City:

Placentia NL

Type:

HIGH PRESSURE RECEIVER

Inspected by. Tony Payne Inspected on: Feb 24, 2016

Dear Sir:

An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention.

Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.

DIRECTIVES

1. Safety valve to be replaced.

ACTION TAKEN TO COMPLETE DIRECTIVE:

REPLACED SAFETY VALVE	IN KINO.
	Section 40(1)
Work completed by:	
MAINTENANCE TECH AND	o check By
Section 40	(1)
Owner Efferentialitie (Please Print)	certify that the above statements are correct and the
directives indicated have been completed as describ	bed above.
	-Section 40(1) April 28 2016
SIGNATURE	DATE



March 8, 2016	on 40(1)	
Attn NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0	PIN # Located: City: Type: Inspected by: Inspected on:	311491 E 3503 1 Refinery Road Come By Chance NL EXCHANGER Tony Payne Feb 12, 2016
Dear Sir:		
An inspection was carried out under the authority of il inspection, the following directives are issued and req		
Please sign the declaration at the end of this letter and directives have been completed.	return within thirty	(30) days as confirmation that these
DIRECTIVES		r 📻 5 i
1. 35-SV-003/4 shall have an attached met (Valves insulated)	al tag indicating th	ne test date and set pressure of valve.
ACTION TAKEN TO COMPLETE DIRECTIV	E:	
NEW TARS HAVE BEEN INS	TALLED AND	VISIBLE
Work completed by:		Section 40(1)
SAFETY VALUE TECH. CHECKED	By	
Section 40(1)		
Owner's Representative (Please Print)	certify that the r	above statements are correct and the
directives indicated have been completed as describ		Maria San and
Se Se	ction 40(1)	June 2 2016
SIGNATURE		DATE



March 17, 2016

Alin:

NARL REFINING LIMITED PARTNERSHIP

P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B1N0

Sect. IN #10(1)

307851

E-2503

Located: City:

1 Refinery Road

Come By Chance NL EXCHANGER

Type:

Inspected by: Trevor Wiseman Inspected on Mar 25, 2015

Dear Sir.

An inspection was carried out under the authority of the PUBLIC SAFETY ACT, 1996. As a result of this inspection, the following directives are issued and require immediate attention.

Please sign the declaration at the end of this letter and return within thirty (30) days as confirmation that these directives have been completed.

DIRECTIVES

2. Exchanger Head seal-tec clamp shall be removed.

ACTION TAKEN TO COMPLETE DIRECTIVE:

In order to remove loc 15 required this is s	choduled for spring 2017
Work completed by:	
Section	on 40(1)
Owner's Rephydratative (Please Print)	certify that the above statements are correct and the
directives indicated have been completed SIGNATURE	as described above. Section 40(1) Mark 73 2016 DATE

Section 40(1)

Tremblett, Greg

From:

@NARefining.ca>

Section 40(1)

Sent:

Thursday, March 17, 2016 7:17 AM

To: Tremblett, Greg Cc: Eastman, Denai

Eastman, Dennis; Payne, Tony: Higdon, Stephen; Brockerville, David;

Section 40(1)

Subject:

RE: Tube bowing, south cell, Heater H-1101

Attachments: 2016 03 NARL_H1101 South Cell Tube Bowling_Rev0.pdf

Greg.

Please find attached the tube creep evaluation performed on the tube bowing occurring in the South cell by Equity Engineering.

Regards,



(Jorth Atlantic, with its 115,000 bpd oil refining capacity and an experienced workforce of 500, produces top quality fuels for local customers and those around the world. As a major player in the local oil industry, NARL contributes upwards of \$200 million a year direct to the provincial economy.

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(a) North Atlantic

From: Tremblett, Greg [mailto:otremble@gov.nl.ca] Section 40(1)
Sent: February-29-16 4:25 PM

To:

Cc: Eastman, Dennis; Payne, Tony; Higdon, Stephen; Brockerville, David Subject: Tube bowing, south cell, Heater H-1101

Good afternoon

-Section 40(1)

With respect to the tube bowing in the South cell of heater H-1101, per our conversation via telephone last week you indicated that the Equity Engineering Report of May, 2015 did not evaluate the creep for the South cell tubes, the report only addressed the tube bowing in the North cell. In addition, you indicated that there was no correspondence between NARL and Equity Engineering regarding the tube bowing in the South cell.

Therefore, I am issuing this directive to North Atlantic Refining Partnership Limited to have a tube creep evaluation performed on the tube bowing occurring in the South cell by an engineering firm familiar with such evaluations, such as Equity Engineering, or another engineering company of North Atlantic Refining Partnership Limited's choice. This report shall be submitted to this office no later than March 18, 2016.

If you have any questions, please contact Steve Higdon or Dennis Eastman, as I will be out of the office until March 9, 2016.

Regards,

Greg Tremblett
Manager of Inspection Services

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
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From:

Tremblett, Grea

Sent:

Thursday, April 21, 2016 10:38 Altiection 40(1)

To:

Eastman, Dennis; Higdon, Stephen; I

NARefining.ca)

Subject:

RE: Monitoring of H-1101

Section 40(1)

Section 40(1)

Good morning

-Section 40(1)

With respect to the tube temperatures in heater H-1101, it has come to the attention of this Division that NARL Refining Limited Partnership has implemented the 860 degrees F maximum tube temperature that you were requesting this Division's acceptance in your April 6, 2016 e-mail below. Please note that Service NL has not accepted this increase in the maximum tube temperature.

In addition, Service NL is aware that there was tube bowing occurring on the north wall of the south cell such that the tubes were touching the support hangers of the tubes above, per Acuren's Infrared Thermography Report dated April 4, 2016. In Equity Engineering's Tube Bowing report for the south cell of H-1101, under 2.2 Assumptions, Equity Engineering states that if the tubes are pushing up on the upper tube support hangers in such a way that these support hangers are restraining the vertical bowing, then the conclusions of their report is invalid and additional engineering evaluation may need to be performed. Given that tube bowing is occurring such that tubes are touching the upper tube support hangers, it is the opinion of Service NL that the Equity Engineering Report for the south cell is invalid and that another evaluation shall be performed.

Further to this, Equity Engineering assumed that the tubes are resting on the end supports as a minimum and they estimated that the increased load on the end supports to be 760 lbf. They also stated that they did not evaluate the integrity of the tube supports and there is no indication that NARL Refining Limited Partnership has performed an evaluation.

Therefore, NARL Refining Limited Partnership shall take the required measures on heater H-1101 to ensure that the tube temperatures do not exceed 800 degrees F and to ensure that tube bowing is not occurring such that tubes are in contact with the tube support hangers above them. In addition, NARL Refining Limited Partnership shall have an updated assessment of the tube bowing performed to take into consideration the tubes which were in contact with the tube support hangers above them and the integrity of the end tube support hangers.

In addition, I have not received a response to the questions in my e-mail of April 6, 2016 below. When can I expect to have this response?

Regards,

Greg Tremblett
Manager of Inspection Services

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
atremble@gov.nl.ca
t: 709.729.2746 | f: 709.729.2071
www.servicenl.gov.nl.ca



Section 40(1)			
Aun: Aunt State NARL REFINING LIMITED PARTNERSHIP P.O. BOX 40 - 1 Refinery Road Come By Chance NL A0B INO	PIN # Located: City: Type: Inspected by:	311659 E-1919 1 Refinery Road Come By Chance NL EXCHANGER Tony Payne	
	Inspected on:	Oct 29, 2015	
Dear Sir:		•	
An inspection was carried out under the authority of the inspection, the following directives are issued and requi	PUBLIC SAFET	YACT, 1996. As a result of this ntion.	
Please sign the declaration at the end of this letter and r directives have been completed.	eturn within thirty	(30) days as confirmation that these	
DIRECTIVES			
1. 19-SV-178 shall have metal tag to identif	y the set pressure	e and the (CDTP).	
ACTION TAKEN TO COMPLETE DIRECTIVE:			
See attached photo.			
Work completed by:			
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Maintenance attached tac Section 40(1) 1 Owner's Representive (Please Prim) directives indicated have been completed as describe	certify that the a	bove statements are correct and the	

Newfoundland Labrador Service NL

Engineering and inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A18 436

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Newfoundland Labrador

Service NL

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PRESSURE SYSTEM INSPECTION REPORT

Engineering and Inspection Services Government Service Centra Department of Government Services P.O. Box 8700 St. John's, NL A1B 4J6

17764

PINK - Inspector

APPLICANT DATE (Y/M/D) 100 Spm irec On/ **ADDRESS** PERMIT NO. 4*7*4) OWNER 1 NO JOB COMPLETED YES YES 13511 LOCATION AREA hone DESIGN PRES. 30 PS1
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YELLOW - Inspection Office

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INSPECTION REPORT



Engineering and Inspection Services Bovernment Service Centre
Department of Government Services
P.O. Box 8700 St. John's, NL A1B 4J6

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Newfoundland Labrador

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PRISURE SYSTEM



Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A18 416

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Newformdland Labrador

Service NL



PRESSURE SYSTEM INSPECTION REPORT

Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A1B 416

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CA6-14 00-2

From: Sent: To: Cc: Subject:	Tremblett, Greg Tuesday, October 04, 2016 2:53 PM @NARelining.ca) Wiseman, Trevor, Eastman, Dennis FW: Plant Review
Good afternoon	Section 40(1)
Thank you for the telephor	ne conversation earlier this afternoon. To summarize our conversation, I offer the following.

BPV Inspector Trevor Wiseman, who is currently at your site performing inspections during the current turnaround, has requested information from you, the purpose of the registered Combined Pressure Plant located at NARL Refining LP, Come-by-Chance, NL, Plant Registration # PR1173. The purpose of this information is as follows:

Section 40(1)

- To conduct an annual registered pressure plant review, whereby the registered plant is reviewed in conjunction with your current Certificate of Plant Registration and its Appendix to ensure the registered plant is staffed by a sufficient number of power engineers and in the applicable positions as required in the Appendix to your Certificate of Plant Registration. The review will also confirm whether there is continuous supervision in all of the positions as outlined in the Appendix to the Certificate of Plant Registration. The plant review will also review the current kilowatt capacity of the boilers and compressors operating under the registered plant, and if different from the current capacity listed on the Certificate of Plant Registration, Inspector Wiseman will require that you submit an Application for a Certificate of Plant Registration in order that a revised Certificate of Plant Registration can be issued to reflect the revised plant capacity. The review may also include other aspects relating to the operation of the registered pressure plant.
- Currently we are in receipt of complaints from the control room operators in which they are alleging that positions on the control panel(s) that are required to be continuously supervised by a power engineer are not being filled by a power engineer during lunch or washroom breaks. It is alleged that these positions are left vacant or filled by a person who is not the holder of the appropriate power engineer certificate of competency. In addition, it is alleged that the power engineer is told to take a radio with them when they take lunch or washroom breaks. Also, it is alleged that overtime coverage for vacant power engineer positions are sometimes going unfilled by a power engineer as required by the Appendix to the Certificate of Plant Registration. Inspector Wiseman is also investigating these complaints in conjunction with his pressure plant review.

In addition, during our telephone conversation, I reminded you of your responsibilities under the Boiler, Pressure Vessel and Compressed Gas Regulations under the *Public Safety Act*. The registered combined pressure plant is ultimately your responsibility and consequently staffing in accordance with the aforementioned Regulations, Section 10, is within your powers and duties. You indicated that you don't get involved in the staffing of the various shifts and that this is done by the Shift Supervisors (Shift Engineers under the terminology of the Regulations). However, it is your duty to ensure the Shift Engineers are fully aware of the requirements of the Certificate of Plant Registration and its Appendix and that they follow this when calling in relief power engineers.

Per our conversation, you indicated that you would have the required documentation as requested by BPV Inspector Wiseman in his e-mail dated September 26th, 2016 by Monday, October 17th, 2016. Please confirm by responding to this e-mail before end of day today that you will have this documentation to BPV Inspector Wiseman on or before that date.

If you have any questions, please call or e-mail me at the contact information below.

Regards.

Greg Tremblett
Manager of Inspection Services

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
attemble@gov.nl.ca
t: 709.729.3974 | 1: 709.729.2071
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From: Wiseman, Trevor

Sent: Monday, October 03, 2016 4:16 PM

To: Tremblett, Greg

Subject: FW: Plant Review

Greg,

Please see the email from Paul below.

Regards,

Trevor



Trevor Wiseman
Boiler Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
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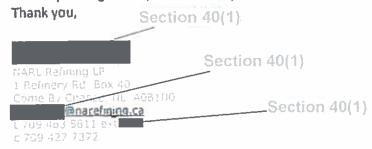
Section 40(1)

From: @NARefining.ca]

Sent: Monday, October 03, 2016 4:11 PM

To: Wiseman, Trevor Subject: RE: Plant Review

Trevor, thank you for the time to discuss this request. The timing for this activity would be better suited for the week of Oct. 24th. I will appreciate you doing what is needed to fit this time frame. As you know our resources are busy with the TA and pending start up of the facility.



NARL Refining, LP (North Atlantic), with its 115,000 bpd oil refining capacity and an experienced workforce of more than 600 produces top quality files for local customers and those around the world. As a major elayer in the local oil industry, HARL contributes up vards of \$200 million a year direct to the provincial economy.

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A Worth Atlantic

From: Wiseman, Trevor [mailto:TrevorWiseman@gov.nl.ca] Sent: September-26-16 12:02 PM
Subject: Plant Review Section 40(1) Section 40(1)
Good Morning

I will be conducting a plant review while I am here for the shutdown. Could you please make some time to meet with me next Tuesday, October 04 and also possibly Wednesday October 05? Matt Gillette will filling in for my shutdown duties while I am conducting the plant review. I will want to review kilowatt calculation for the plant as you have some changes since the last plant review.

Please gather the following information and send it along before we meet;

- 1. All operators listed under the plant registration including their ticket class, which units they are assigned and which posts they have signed off on and are capable of working.
- 2. A Control room techs, ticket class, assigned units and any other posts they have written
- 3. Organizational Chart pertaining to the plant registration. Please include responsibilities
- 4. Operator replacement for coverage procedure during a shift and prior to a shift.
- 5. Control Room Techs replacement for coverage procedure during a shift and prior to a shift.
- 6. Supervisor replacement for coverage procedure during a shift and prior to a shift.
- 7. Control Room Tech Policy on leaving the panel for lunches/breaks and bathroom breaks.

Give me a call @ 689-8629 to discuss or we can have a quick pre-meeting if you require as I am currently on site.

Regards,

Trevor Wiseman



Trevor Wiseman
Boiler Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
TrevorWiseman@gov.nl.ca
1: 709.729.2746 | f: 709.729.2071
www.servicenl.gov.nl.ca

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Newfoundland Labrador

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PRESSURE SYSTEM
INSPECTION REPORT



Engineering and Inspection Services
Government Service Centre
Department of Government Services
P.O. Box 8700
St. John's, NL A18 4/81

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Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A18 418

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Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A18 4J6

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PRESSURE SYSTEM INSPECTION REPORT



Engineering and Inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, Nl. A1B 4/6

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PRESSURE SYSTEM INSPECTION REPORT

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Engineering and inspection Services Government Service Centre Department of Government Services P.O. Box 8700 St. John's, NL A1B 4J6

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Newfoundland Labrador

Service HL

PRESSURE SYSTEM INSPECTION REPORT



Engineering and Inspection Services
Government Service Centre
Department of Government Services
P.O. Box 8700
St. John's, NL A1B 4J6

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From:

Wiseman, Trevor

Sent:

Thursday, November 24, 2016 12:41 PM

To:

@NARelining.ca)

15100010101002301000

Cc: Subject: Eastman, Dennis; Tremblett, Greg; Browne, Aiden

Attachments:

Control Room/Operator Certification Directive Letter NARL Refining Limited Partnership Directive Letter.pdf

-Section 40(1)

Please see the attached directive letter regarding control room panel coverage and operator certifications. Please feel free to contact me if you require any further clarification or have any questions regarding these matters.

Regards,

Trevor



Trevor Wiseman
Boiler Pressure Vessel Inspector

Service NL
Engineering and Inspection Services
Government of Newfoundland and Labrador
Motor Registration Building
149 Smallwood Drive
P. O. Box 8700 St. John's, NL A1B 4J6
TrevorWiseman@gov.nl.ca
t: 709.729.2746 | f: 709.729.2071
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November 24, 2016

Section 40(1)

NARL Refining LP 1 Refinery Road, Box 40 Come-by-Chance, NL A0B 1N0

Re: Review of Combined Pressure Plant PR1173, NARL Refining LP, Come-by-Chance, NL

Section 40(1)

Denr

A pressure plant review was conducted at your Combined Pressure Plant, PR1173, located at NARL Refining LP, Come-by-Chance, NL during September and October, 2016. During this pressure plant review, all documentation pertaining to the registered Combined Pressure Plant was reviewed, including but not limited to the Certificate of Plant Registration and Appendix 1, the 2016 Shift Schedule, current Notices of Temporary Assignments, the Posts and Panel document, and the Control Tech and Process Tech Profile documents. In addition there was verbal communication with a number of Power Engineers at the site.

As a result of this pressure plant review, there were a number of concerns noted as follows:

- There was an insufficient number of trained Control Techs on 3 of 4 shifts for the Hydrogen/Utilities control panel and 1 of 4 shifts for the Sulphur Plant control panel to relieve the Control Tech for breaks, lunch breaks or washroom breaks. This would be in violation of the requirements of your Certificate of Plant Registration regarding continuous supervision of this control panel, per Section 12(3) of the Boiler, Pressure Vessel and Compressed Gas Regulations.
- There was an insufficient number of trained Control Techs on 3 of 4 shifts for the Hydrogen/Utilities control panel and 1 of 4 shifts for the Sulphur Plant control panel to step in to operate these control panels if the Control Tech became incapacitated while assigned to the control panel. This would be in violation of the requirements of your Certificate of Plant Registration regarding continuous supervision of this control panel, per Section 12(3) of the aforementioned Regulations.
- There were a number of Power Engineers found to be operating in posts that required a Power Engineer that held expired Certificates of Competency. This is a violation under Section 7(4) of the aforementioned Regulations.

Therefore, NARL Refining LP has been issued the following directives:

- NARL Refining LP shall propose an action plan in writing to this Department, complete with a
 timeline, regarding training of additional Power Engineers for the Control Tech positions on
 the Hydrogen/Utilities and Sulphur Plant control panels in order to provide continuous
 supervision during relief coverage for the Control Techs assigned to these control panels for
 that shift for breaks, lunch breaks or washroom breaks. This directive shall be completed
 within 30 days of receipt of this letter.
- 2. NARL Refining LP shall immediately develop an emergency plan/procedure to address the situation whereby a Power Engineer in a Control Tech position became incapacitated while assigned to the Hydrogen/Utilities or Sulphur plant control panels and there was no other Power Engineer on that shift available to step in and provide continuous supervision on the respective panel. This directive shall be completed within 7 days of receipt of this letter.
- 3. NARL Refining LP shall not permit Power Engineers found to have expired Certificates of Competency to operate in any of the positions where a Power Engineer is required, per the Certificate of Plant Registration, until they have renewed their Certificates of Competency and submitted copies of these Certificates of Competency to this Department.

If you have any questions, please contact this office at 729-2746.

Regards,

Trevor Wiseman

Boiler and Pressure Vessel Inspector

Cc:

Mr. Dennis Eastman, P. Eng.

Director, Engineering and Inspection Services, Service NL

Mr. Greg Tremblett

Manager, Inspection Services, Service NL

- hlions

Mr. Aiden Brown

Occupational Health and Safety Officer, Occupational Health and Safety Division

File





PRESSURE SYSTEM INSPECTION REPORT

Engineering and inspection Services
Government Service Centre
Department of Government Services
P.O. Box 8700
St. John's, NL A1B 4J6

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Contractor and a second	settlemeny It like in
Contractor rep. :	INSPECTOR

