
The Consumer Advocate

Annual Report 2016-17

Table of Contents

Message from the Consumer Advocate i

Overview and Mandate 1

Highlights and Accomplishments 1

Report on Performance 4

Opportunities and Challenges Ahead..... 7

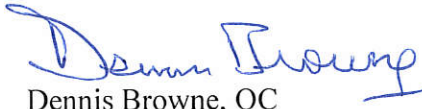
Financial Statements 7

Message from the Consumer Advocate

In keeping with the requirements of a Category 3 entity under the *Transparency and Accountability Act*, I am pleased to present the 2016-17 Annual Report of the Consumer Advocate.

From April 1 – October 11, 2016, Thomas Johnson, QC was the appointed Consumer Advocate. Mr. Johnson continued on ongoing files until on or about October 20, 2016. This report reflects the activities as provided by the former Consumer Advocate separately from the work I carried out from my appointment date of October 11, 2016 up to and including March 31, 2017.

As the Consumer Advocate, I am accountable for the actual results reported.

A handwritten signature in blue ink that reads "Dennis Browne". The signature is stylized and cursive.

Dennis Browne, QC
Consumer Advocate

Overview and Mandate

In accordance with section 117 of the *Public Utilities Act*, RSNL 1990, Chapter P-47, the Lieutenant-Governor in Council may appoint a consumer advocate to represent the interests of domestic and general service electricity customers in response to applications from public utilities.

In accordance with section 61 of the *Automobile Insurance Act*, RSNL 1990, Chapter A-22 the Lieutenant Governor in Council may appoint a consumer advocate for the purposes of a matter before the Board of Commissioners of Public Utilities.

Finally, in accordance with section 3.1(8) of the *Insurance Companies Act*, RSNL 1990, Chapter 1-10, the Lieutenant Governor in Council may appoint a consumer advocate for the purposes of a review by the Board of Commissioners of Public Utilities. Section 3.1(1) of the Act provides that the Lieutenant Governor in Council may, by order, direct the board to conduct a review of any aspect of insurance in the province on the terms and conditions that may be specified.

Here, the Consumer Advocate was appointed on October 11, 2016 through the Independent Appointments Commission to represent the interests of domestic and general service electricity consumers. This appointment enables the Consumer Advocate to represent various customers before the Public Utilities Board, as the need arises, without having to seek a specific appointment to become engaged in a matter.

Under the terms of the appointment, the Consumer Advocate represents the interests of domestic and general service customers on terms acceptable to the Minister of Justice and Public Safety, and in addition to any other appointment the Consumer Advocate may receive, to participate in specific hearings before the Public Utilities Board.

In performing his duties, the Consumer Advocate may retain such experts and consultants as may be reasonably required. The costs of the Consumer Advocate are initially borne by the Board of Commissioners of Public Utilities, and subsequently charged to the public utility or insurer(s) making the application or involved in the review as the case may be.

Highlights and Accomplishments

Reported by Dennis Browne, QC for the period October 2016-March 31, 2017:

In January 2017 Newfoundland and Labrador Hydro and Newfoundland Power announced that the distribution of the Rate Stabilization Plan (RSP) refund to current customers would commence on February 15, 2017. Approximately two hundred thousand current customers received refunds representing 85 per cent of the RSP balance. The refund period pertained to the period January 1, 2007 - August 31, 2013. A surplus of approximately \$138 million including interest was distributed of which Newfoundland Power's customers received \$129 million and

Hydro's customers received \$9 million. The redistribution was administered by the utilities successfully.

In 2017 the net metering service option was dealt with by the Public Utilities Board. Then the net metering program was first developed by government in consultation with various stakeholders including Newfoundland and Labrador Hydro and Newfoundland Power. Consumer Advocate participated in the net metering application before the Public Utilities Board. Net metering will allow some consumers to avail of wind power and solar power to offset power required for consumers to energize their homes. Municipalities and businesses may also avail of net metering. Currently there is a cap of 5 megawatts available, just 5,000 kilowatts. That cap will require review and the net metering will need to be promoted to allow consumers to assess this option. During the period there were no hearing convened by the Public Utilities Board. All applications referenced herein were dealt with by way of paper hearings. The Public Utilities Board reserved hearing for General Rate Applications.

On March 31, 2017 which was the last day for reporting in this period the residential electricity rate for island customers was generally 9.719 kw/hr. Rates throughout Labrador varied between the Labrador interconnected system and those not on the interconnected system.

For the period October 11, 2016 to March 31, 2017 there were no formal hearings before the Public Utilities Board.

Reported by Thomas Johnson, QC for the period April 2016-October, 2016:

Insurance:

There were no insurance matters for which the Consumer Advocate was appointed to intervene on behalf of insureds in this reporting period.

Electricity Consumer Representation:

The 2016-17 period was very active with regards to the Consumer Advocate's representation of electricity consumers in the province. The following briefly highlights the principal matters in which the Consumer Advocate was engaged:

1. Newfoundland Power Inc.'s 2016-17 General Rate Application

The Consumer Advocate intervened on behalf of general and residential customers in this matter. This Application was filed on October 15, 2015 and sought approval of, among other things, an overall average increase in current electricity rates of 3.1% as of July 1, 2016. Following pre-hearing processes, including the filing of information requests, replies and expert reports, the Application proceeded to hearing on March 29, 2016. The hearing concluded on April 11, 2016 with subsequent filing of submissions to the Public Utilities Board on April 26, 2016.

2. Newfoundland Power Customer Refund Plan

The Consumer Advocate continued to represent customers in relation to the refund due to customers of both Newfoundland Power Inc. and Newfoundland and Labrador Hydro for the Rate Stabilization Plan.

3. Stated Case

The Consumer Advocate represented customers in relation to a Stated Case that had been initiated by the Public Utilities Board to the Court of Appeal in relation to the Board's jurisdiction as regards the supply of power and energy to Natuashish, Labrador.

4. Investigation and Hearing into Supply Issues and Power Outages

In 2016-2017, the Consumer Advocate's participation continued in the Investigation and Hearing on behalf of general and residential customers in the wake of the rotating power outages and supply disruptions on the Island Interconnected system over the period January 2 – 8, 2014. The Consumer Advocate's participation continued into Phase II matters concerning the reliability of the Island Interconnected System following the interconnection.

5. Newfoundland Power Inc.'s 2017 Capital Budget Application

The Consumer Advocate represented consumers' interests in relation to Newfoundland Power Inc.'s Capital Budget Application filed in July, 2016.

6. Newfoundland and Labrador Hydro's 2017 Capital Budget Application

The Consumer Advocate represented consumers' interests in relation to Newfoundland and Labrador Hydro's Annual Capital Budget Application filed in August, 2016.

Report on Performance

Representation of Consumer Interests

The representation of consumer interests when Applications from public utilities are received is determined by the nature of the Application. Given that the role of the Consumer Advocate is to act as intervenor on matters for which he is appointed it is not possible to forecast the particular matters which may involve the Consumer Advocate's participation over the period of the 2014-17 Activity Plan. Applicants may request, for example, a rate increase, a pricing structuring, or an increase in return on investment for capital expenditure. The development of any response to an Application requires that the Consumer Advocate solicit advice from consultants with respect to the information required to make an informed argument. Consultants with an expertise in energy supply, regulatory practice, and cost of capital/finance are invaluable when assessing applications brought on by the utilities. In matters of insurance, consultants with expertise in actuarial science and cost of capital/finance are typically retained.

Objective: Upon appointment, the Consumer Advocate will have represented the interests of consumers of electrical utilities and insurance companies in the Province of Newfoundland and Labrador.

Reported by Dennis Browne, QC for the period October 2016-March 31, 2017:

Indicators	Results
Obtained evidence for hearings in support of the consumer position at regulatory processes	The Consumer Advocate obtained evidence, as appropriate, in support of the consumers' position in relation to each of the following matters: <ul style="list-style-type: none">• Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System;• NF Power's Application to PUB re Net Metering Service Option Application;• NL Hydro's Application for the Approval to delay the filing of its next General Rate Application pursuant to Sections 70, 71 and 75 of the Act;• NL Hydro - 2017 Capital Budget Supplemental Application Construct a Fourth Distribution Feeder at the Bottom Waters Terminal Station;• NL Hydro - 2017 Capital Budget Supplemental Application Refurbishment of Bay d'Espoir Penstock 2 and Bay d'Espoir Unit 3 Turbine Major

	<p>Overhaul; and</p> <ul style="list-style-type: none"> • Hydro General Rate Application - PUB - Stated Case - Court of Appeal
<p>Attended pre-hearing conferences and meetings and public hearings held by the Board of Commissioners of Public Utilities</p>	<p>The Consumer Advocate attended pre-hearing conferences, meetings and public hearings, all as applicable, in relation to:</p> <ul style="list-style-type: none"> • Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System; • NF Power's Application to PUB re Net Metering Service Option Application; • NL Hydro's Application for the Approval to delay the filing of its next General Rate Application pursuant to Sections 70, 71 and 75 of the Act; • NL Hydro - 2017 Capital Budget Supplemental Application Construct a Fourth Distribution Feeder at the Bottom Waters Terminal Station; • NL Hydro - 2017 Capital Budget Supplemental Application Refurbishment of Bay d'Espoir Penstock 2 and Bay d'Espoir Unit 3 Turbine Major Overhaul; and • Hydro General Rate Application - PUB - Stated Case - Court of Appeal
<p>Prepared and delivered submissions as directed by the Board of Commissioners of Public Utilities to represent the interests of consumers</p>	<p>The Consumer Advocate made submissions to the Board of Commissioners of Public Utilities in relation to:</p> <ul style="list-style-type: none"> • Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System; • NF Power's Application to PUB re Net Metering Service Option Application; • NL Hydro's Application for the Approval to delay the filing of its next General Rate Application pursuant to Sections 70, 71 and 75 of the Act; • NL Hydro - 2017 Capital Budget Supplemental Application Construct a Fourth Distribution Feeder at the Bottom Waters Terminal Station; • NL Hydro - 2017 Capital Budget Supplemental Application Refurbishment of Bay d'Espoir Penstock 2 and Bay d'Espoir Unit 3 Turbine Major Overhaul; and • Hydro General Rate Application - PUB - Stated Case - Court of Appeal

Reported by Thomas Johnson, QC for the period April 2016-October, 2016:

Indicators	Results
Obtained evidence for hearings in support of the consumer position at regulatory processes	<p>The Consumer Advocate obtained evidence, as appropriate, in support of the consumers' position in relation to each of the following matters:</p> <ul style="list-style-type: none"> • Newfoundland Power Inc.'s 2016-17 General Rate Application; • Investigation and Hearing into Supply Issues and Power Outages; • Newfoundland and Labrador Hydro's 2017 Capital Budget Application; and • Newfoundland Power Inc.'s 2017 Capital Budget Application.
Attended pre-hearing conferences and meetings and public hearings held by the Board of Commissioners of Public Utilities	<p>The Consumer Advocate attended pre-hearing conferences, meetings and public hearings, all as applicable, in relation to:</p> <ul style="list-style-type: none"> • Newfoundland Power Inc.'s 2016-17 General Rate Application; • Investigation and Hearing into Supply Issues and Power Outages; • Newfoundland and Labrador Hydro's 2017 Capital Budget Application; and • Newfoundland Power Inc.'s 2017 Capital Budget Application.
Prepared and delivered submissions as directed by the Board of Commissioners of Public Utilities to represent the interests of consumers	<p>The Consumer Advocate made submissions to the Board of Commissioners of Public Utilities in relation to:</p> <ul style="list-style-type: none"> • Newfoundland Power Inc.'s 2016-17 General Rate Application; • Investigation and Hearing into Supply Issues and Power Outages; • Newfoundland and Labrador Hydro's 2017 Capital Budget Application; and • Newfoundland Power Inc.'s 2017 Capital Budget Application.

Opportunities and Challenges Ahead

The most significant priority for the Consumer Advocate over the next three years will be to work with utilities, the industrial customers and the Board of Commissioners of Public Utilities in devising a plan to address the cost of energy resulting from the Muskrat Falls project. The Consumer Advocate will work on behalf of consumers to minimize the financial burden. The objective has to be affordable electricity.

Financial Statements

Upon appointment, the Consumer Advocate prepares a budget for the approval of the Minister of Justice and Public Safety in matters pertaining to electricity. For matters pertaining to insurance, the Minister of Service NL has budget approval authority. After the budget has been approved, the Consumer Advocate, in matters of electricity, renders detailed statements of account to the Public Utilities Board which pays the account. For matters of insurance the same process is followed. However, on occasion the Consumer Advocate will be appointed to intervene or participate in a non-Public Utilities Board insurance related matter, in which case Service NL both approves the budget and pays the account. Separate audited financial statements are not required of the Consumer Advocate. Expenses paid through the Public Utilities Board are included as a separate line item in its budget, which is audited by a private auditor. Expenses paid through Service NL are included in the professional services section of its budget; audited financial statements are a requirement at the government level and are made through the public accounts process.

Reported by Dennis Browne, QC for the period October 2016-March 31, 2017:

1. Hydro General Rate Application - PUB - Stated Case - Court of Appeal

Invoice Date: December 14, 2016 (for services rendered from October 21, 2016 to November 15, 2016)

i)	Professional Fees of the Consumer Advocate	\$2,070.00
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$5,512.50
iii)	Disbursements (including experts)	\$189.56
iv)	HST (i), (ii) & (iii)	\$1,165.81
	Total	\$8,937.87

2. Re: In the Matter of the Public Utilities Act (the "Act") and In the Matter of an application by Newfoundland Power Inc. ("Newfoundland Power") to approve a net metering service option for customers.

And: In the Matter of the Electrical Power Control Act, 1994, SNL 1994, Chapter E-5.1 (the EPCA) and the Public Utilities Act, RSNL 1990 Chapter P-47 (the "Act") and regulations thereunder and In the Matter of an Application by Newfoundland and Labrador Hydro ("NL Hydro") pursuant to Sections 70 and 71 of the Act, for the approval of a et Metering Program

Invoice Date: January 20, 2017 (for services rendered from January 9, 2017 to January 19, 2017)

i)	Professional Fees of the Consumer Advocate	\$3,847.50
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$3,757.50
iii)	Disbursements (including experts)	\$190.13
iv)	HST (i), (ii) & (iii)	\$1,169.27
	Total	\$8,964.40

3. The Board's Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System, Phase II

Invoice Date: January 27, 2017 (for services rendered from December 5, 2016 to December 20, 2016)

i)	Professional Fees of the Consumer Advocate	\$6,075.00
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$2,895.00
iii)	Disbursements (including experts)	\$224.25
iv)	HST (i), (ii) & (iii)	\$1,379.14
	Total	\$10,573.39

4. The Board's Investigation and Hearing into Supply Issues and Power Outages on the Island's Interconnected System, Phase II

Invoice Date: February 3, 2017 (for services rendered from January 5, 2017 to January 31, 2017)

i)	Professional Fees of the Consumer Advocate	\$1,912.50
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$1,237.50
iii)	Disbursements (including experts)	\$78.75
iv)	HST (i), (ii) & (iii)	\$484.31
	Total	\$3,713.06

5. The Board's Investigation and Hearing into Supply Issues and Power Outages on the Island's Interconnected System, Phase II

Invoice Date: March 27, 2017 (for services rendered from February 1, 2017 to March 22, 2017)

i)	Professional Fees of the Consumer Advocate	\$5,973.75
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$1,912.50
iii)	Disbursements (including experts)	\$197.16
iv)	HST (i), (ii) & (iii)	\$1,212.51
	Total	\$9,295.92

6. Re: In the Matter of the Public Utilities Act (the "Act") and In The Matter of an application by Newfoundland Power Inc. ("Newfoundland Power") to approve a net metering service option for customers.

And: In the Matter of the Electrical Power Control Act, 1994, SNL 1994, Chapter E-5.1 (the EPCA) and the Public Utilities Act, RSNL 1990 Chapter P-47 (the "Act") and regulations thereunder and In the Matter of an Application by Newfoundland and Labrador Hydro ("NL Hydro") pursuant to Sections 70 and 71 of the Act, for the approval of a Net Metering Program

Invoice Date: March 27, 2017 (for services rendered from January 20, 2017 to March 24, 2017)

i)	Professional Fees of the Consumer Advocate	\$6,142.50
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$2,632.50
iii)	Disbursements (including experts)	\$219.37
iv)	HST (i), (ii) & (iii)	\$1,349.16
	Total	\$10,343.53

7. Newfoundland and Labrador Hydro - Revised Amended General Rate Application

Invoice Date: March 29, 2017 (for services rendered from March 1, 2017 to March 27, 2017)

i)	Professional Fees of the Consumer Advocate	\$3,397.50
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$225.00
iii)	Disbursements (including experts)	\$90.56
iv)	HST (i), (ii) & (iii)	\$556.96
	Total	\$4,270.02

8. Newfoundland and Labrador Hydro - 2017 Capital Budget Supplemental Application
Construct a Fourth Distribution Feeder at the Bottom Waters Terminal Station

Invoice Date: April 19, 2017 (for services rendered from January 26, 2017 to February 24, 2017)

i)	Professional Fees of the Consumer Advocate	\$990.00
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$270.00
iii)	Disbursements (including experts)	\$31.50
iv)	HST (i), (ii) & (iii)	\$193.73
	Total	\$1,485.23

9. Newfoundland and Labrador Hydro - 2017 Capital Budget Supplemental Application
Refurbishment of Bay d'Espoir Penstock 2 and Bay d'Espoir Unit 3 Turbine Major Overhaul

Invoice Date: April 27, 2017 (for services rendered from March 17, 2017 to April 6, 2017)

i)	Professional Fees of the Consumer Advocate	\$1,485.00
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	-
iii)	Disbursements (including experts)	37.12
iv)	HST (i), (ii) & (iii)	\$228.32
	Total	\$1,750.44

10. Newfoundland and Labrador Hydro - Monthly Energy Supply Reports

Invoice Date: May 26, 2017 (for services rendered from October 2016 to-April 2017)

i)	Professional Fees of the Consumer Advocate	\$562.50
ii)	Professional Fees of Legal Counsel to the Consumer Advocate	-
iii)	Disbursements (including experts)	\$14.06
iv)	HST (i), (ii) & (iii)	\$86.49
	Total	\$663.05

Reported by Thomas Johnson, QC for the period April 2016-October, 2016:

Electricity Consumer Representation

1. Newfoundland Power 2016-2017 General Rate Application

Invoice dated June 8, 2016 (for disbursements only)

(i)	Disbursements (including experts)	\$230,407.50
(i)	Non Taxable Disbursements	\$8,027.83
(iii)	HST (i)	\$29,952.98
	Total	\$268,388.31

2. NLH General Rate Application

Invoice dated July 26, 2016 (for services rendered from January 8, 2016 to June 20, 2016)

(i)	Professional Fees of the Consumer Advocate	\$15,590.00
(i)	Professional Fees of Legal Counsel to the Consumer Advocate	\$3,375.00
(iii)	Disbursements (including experts)	\$2,981.19
(iv)	HST (i), (ii) & (iii)	\$3,291.93
	Total	\$25,238.12

3. NP 2016-2017 GRA

Invoice dated July 29, 2016 (for services rendered from October 16, 2015 to June 28, 2016)

(i)	Professional Fees of the Consumer Advocate	\$203,040.00
(i)	Professional Fees of Legal Counsel to the Consumer Advocate	\$94,845.00
(iii)	Disbursements (including experts)	\$9,053.35
(iv)	HST (i), (ii) & (iii)	\$46,040.75
	Total	\$352,979.10

4. 2016 Standby Fuel Deferral Account

Invoice dated September 26, 2016 (for services rendered from February 7, 2016 to June 23, 2016)

(i)	Professional Fees of the Consumer Advocate	\$3,950.00
(ii)	Disbursements (including experts)	\$2,960.50
(iii)	HST (i) & (ii)	\$1,036.58
	Total	\$7,947.08

5. Stated Case

Invoice dated December 30, 2016 (for services rendered from February 29, 2016 to October 21, 2016)

(i)	Professional Fees of the Consumer Advocate	\$26,520.00
(i)	Professional Fees of Legal Counsel to the Consumer Advocate	\$15,540.00
(ii)	Disbursements	\$4.50
(iv)	HST (i), (ii) & (iii)	\$6,309.68
	Total	\$48,374.18

6. NLH 2016 Capital Budget Application

Invoice dated December 30, 2016 (for services rendered from August 3, 2015 to December 4, 2015)

(i)	Professional Fees of the Consumer Advocate	\$13,250.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$13,012.50
(iii)	Disbursements	\$178.80
(iv)	HST (i), (ii), & (iii)	\$3,966.20
	Total	\$30,407.50

7. Hydro 2017 Capital Budget Application

Invoice dated December 30, 2016 (for services rendered from August 1, 2016 to October 7, 2016)

(i)	Professional Fees of the Consumer Advocate	\$11,200.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$11,550.00
(iii)	Disbursements	\$90.00
(iv)	HST (i), (ii), & (iii)	\$3,426.00
	Total	\$26,266.00

8. Newfoundland Power 2017 Capital Budget Application

Invoice dated December 30, 2016 (for services rendered from July 17, 2016 to August 12, 2016)

(i)	Professional Fees of the Consumer Advocate	\$5,300.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$4,140.00
(iii)	Disbursements	\$18.00
(iv)	HST (i), (ii), & (iii)	\$1,418.70
	Total	\$10,876.70

9. Recent Power Outages on the Island Interconnected System

Invoice dated December 30, 2016 (for services rendered from June 1, 2015 to October 27, 2016)

(i)	Professional Fees of the Consumer Advocate	\$43,220.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$47,122.50
(iii)	Disbursements (including experts)	\$58,598.95
(iv)	HST (i), (ii), & (iii)	\$22,341.22
	Total	\$171,282.67

10. Additional Work at Wabush Substation – Application of June 19, 2014

Invoice dated February 28, 2017 (for services rendered from June 25, 2014 to July 25, 2014)

(i)	Professional Fees of the Consumer Advocate	\$690.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$360.00
(iii)	Disbursements	\$33.75
(iv)	HST (i), (ii), & (iii)	\$162.56
	Total	\$1,246.31

11. NLH Application – Approval of Terms & Conditions Application to Supply of Electricity to NARL

Invoice dated February 28, 2017 (for services rendered from December 31, 2013 to February 6, 2014)

(i)	Professional Fees of the Consumer Advocate	\$1,740.00
(ii)	Disbursements	\$24.25
(iii)	HST (i) & (ii)	\$264.64
	Total	\$2,028.89

12. NL June 16, 2014 Application – Approval of Supplemental Expenditure (Thermal Generation Refurbishment)

Invoice dated February 28, 2017 (for services rendered from June 16, 2014 to June 20, 2014)

(i)	Professional Fees of the Consumer Advocate	\$700.00
(ii)	Disbursements	\$30.00
(iii)	HST (i) & (ii)	\$109.50
	Total	\$839.50

13. NLH Application – CBP&P Agreement Capacity Assistance

Invoice dated February 28, 2017 (for services rendered from October 29, 2014 to November 25, 2015)

(i)	Professional Fees of the Consumer Advocate	\$2,210.00
(ii)	Disbursements	\$142.95
(iii)	HST (i) & (ii)	\$352.94
	Total	\$2,705.89

14. June 19, 2014 NLH Supplemental Application – Sunnyside , Western Avalon Terminal Station/Excitation Transformer

Invoice dated February 28, 2017 (for services rendered from June 24, 2014 to July 25, 2014)

(i)	Professional Fees of the Consumer Advocate	\$3,680.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$675.00
(iii)	Disbursements	\$66.50
(iv)	HST (i), (ii), & (iii)	\$663.23
	Total	\$5,084.73

15. NLH March 29, 2016 Application – Replacement of Lower Reheater Boiler Tubes

Invoice dated February 28, 2017 (for services rendered May 17, 2016)

(i)	Professional Fees of the Consumer Advocate	\$1,100.00
(ii)	Disbursements	\$30.00
(iii)	HST (i) & (ii)	\$169.50
	Total	\$1,299.50

16. NLH – Bay d’Espoir Unit 4 Turbine Rehabilitation Application

Invoice dated February 28, 2017 (for services rendered June 29, 2016)

(i)	Professional Fees of the Consumer Advocate	\$550.00
(ii)	HST	\$82.50
	Total	\$632.50

17. NP’s March 25th Application re Approval to Issue Series AD First Mortgage Bonds

Invoice dated February 28, 2017 (for services rendered April 13, 2015)

(i)	Professional Fees of the Consumer Advocate	\$500.00
(ii)	HST	\$75.00
	Total	\$575.00

18. NP June 12/15 Application re Customer Rates

Invoice dated February 28, 2017 (for services rendered from June 16, 2015 to June 18, 2015)

(i)	Professional Fees of the Consumer Advocate	\$500.00
(ii)	HST	\$75.00
	Total	\$575.00

19. NLH 2015 Capital Budget Supplemental Application of July 3, 2015 re Critical Spares

Invoice dated February 28, 2017 (for services rendered from July 14, 2015 to October 25, 2015)

(i)	Professional Fees of the Consumer Advocate	\$420.00
(ii)	Disbursements	\$18.00
(iii)	HST (i) & (ii)	\$65.70
	Total	\$503.70

20. NLH Application for Approval of the Procurement of 12 MW of Diesel Generation at Holyrood

Invoice dated February 28, 2017 (for services rendered from December 1, 2015 to March 7, 2016)

(i)	Professional Fees of the Consumer Advocate	\$5,900.00
(ii)	Disbursements	\$152.60
(iii)	HST (i) & (ii)	\$907.89
	Total	\$6,960.49

21. Newfoundland Power Customer Refund Plan

Invoice dated February 28, 2017 (for services rendered from January 20, 2016 to September 21, 2016)

(i)	Professional Fees of the Consumer Advocate	\$5,510.00
(ii)	Disbursements	\$42.00
(iii)	HST (i) & (ii)	\$832.80
	Total	\$6,384.80

22. August 31, 2016 Hydro Application – Approval of Combustion Inspection & Overhaul of CT in Holyrood

Invoice dated February 28, 2017 (for services rendered from September 4, 2016 to September 19, 2016)

(i)	Professional Fees of the Consumer Advocate	\$800.00
(ii)	HST	\$120.00
	Total	\$920.00

23. NLH Application – Approval of Additional 2014 & 2015 Capital Expenditures for Lab City Voltage Project

Invoice dated February 28, 2017 (for services rendered May 17, 2016)

(i)	Professional Fees of the Consumer Advocate	\$940.00
(ii)	Disbursements (including expert fees)	\$2,380.40
(iii)	HST (i) & (ii)	\$498.06
	Total	\$3,818.46

24. NLH Application – Supply Costs Deferral & Recovery

Invoice dated February 28, 2017 (for services rendered from October 13, 2014 to November 16, 2014)

(i)	Professional Fees of the Consumer Advocate	\$2,180.00
(ii)	Disbursements (including expert fees)	\$2,397.80
(iii)	HST (i) & (ii)	\$686.67
	Total	\$5,264.47

25. Hydro's September 19, 2014 Application re NP's Utility Rate

Invoice dated February 28, 2017 (for services rendered from September 27, 2014 to October 31, 2014)

(i)	Professional Fees of the Consumer Advocate	\$1,720.00
(ii)	Disbursements (including expert fees)	\$2,112.12
(iii)	HST (i) & (ii)	\$574.82
	Total	\$4,406.94

26. 105 MW Combustion Turbine

Invoice dated February 28, 2017 (for services rendered from April 3, 2014 to September 27, 2014)

(i)	Professional Fees of the Consumer Advocate	\$13,700.00
(ii)	Professional Fees of Legal Counsel to the Consumer Advocate	\$240.00
(iii)	Disbursements (including expert fees)	\$8,780.64
(iv)	HST (i), (ii), & (iii)	\$3,408.10
	Total	\$26,128.74

27. Recent Power Outages on the Island Interconnected System

Invoice dated June 8, 2016 (**for disbursements only**)

(i)	Disbursements (including experts)	\$72.19
(ii)	HST	\$10.83
	Total	\$83.02

28. NLH Amended 2013 General Rate Application

Invoice dated June 8, 2016 (**for disbursements only**)

(i)	Disbursements (including experts)	\$10,810.00
(ii)	HST	\$1,621.50
	Total	\$12,431.50

29. Newfoundland Power 2016-2017 General Rate Application

Invoice dated June 8, 2016 (**for disbursements only**)

(i)	Disbursements (including experts)	\$1,150.00
(ii)	HST	\$172.50
	Total	\$1,322.50